AHFE International Applied Human Factors

and Ergonomics Conference

www.AHFE2014.org

# International

5<sup>th</sup> International Conference on Applied Human Factors and Ergonomics

jointly with

1st International IBM® Symposium
on Human Factors, Software, and Systems Engineering

1st International Conference on Safety Management and Human Factors

1<sup>st</sup> International Conference on Human Factors and Sustainable Infrastructure

> 2<sup>nd</sup> International Conference on The Human Side of Service Engineering

> > 2<sup>nd</sup> International Conference on Affective and Pleasurable Design

2<sup>nd</sup> International Conference on Human Factors in Transportation

> 2<sup>nd</sup> International Conference on Ergonomics in Design

2<sup>nd</sup> International Conference on Science, Technology, Higher Education, and Society in the Conceptual Age: STHESCA 2014

3<sup>rd</sup> International Conference on Human Factors and Ergonomics in Healthcare

> 3<sup>rd</sup> International Conference on Cross-Cultural Decision Making

3<sup>rd</sup> International Conference on Applied Digital Human Modeling

and 15<sup>th</sup> International Conference on The Human Aspects of Advanced Manufacturing (HAAMAHA): Manufacturing Enterprises in a Digital World

## Final Program

iellonian University

Kraków, Poland

Co-organized by the Faculty of Management and Social Communication JAGIELLONIAN UNIVERSITY IN KRAKÓW

Under the auspices of 16 distinguished international Boards consisting of 482 members from 50 countries.

www.ahfe2014.org

# Opening Session and Keynote Address

Sunday, July 20, 2014 • 18:30 - 19:45 Auditorium Maximum Chair: Dylan Schmorrow Scientific and Technical Advisor

#### **INTRODUCTORY REMARKS**

Jacek Ostaszewski, Dean
Faculty of Management and Social Communication, Jagiellonian University
Gavriel Salvendy, Conference Series Founder and Scientific Advisor
Tadeusz Marek, General Conference Co-Chair
Waldemar Karwowski, General Conference Co-Chair

### THE MIND NEAR THE EDGE: A NOVEL VIEW OF BRAIN FUNCTION

## Professor Dante R. Chialvo The National Research and Technology Council (CONICET), Argentina



#### **Keynote Speaker**

Dante R. Chialvo received his M.D diploma (1982) from the National University of Rosario, in Argentina. His career spans more than two decades at top Universities throughout the globe, including Northwestern University, UCLA at Los Angeles and the Santa Fe Institute among a dozen others. He has published extensively on the dynamics of complex natural phenomena in a wide variety of fields. In neuroscience, Dr. Chialvo is known for his work dedicated to understanding the large-scale organization of the brain in health and disease and the development of mathematical tools to better describe the state of mind, in particular for the seminal work with the late Per Bak on critical phenomena in the brain. He returned recently to his homeland, thanks to a strong drive to repatriate scientists, where he is a Senior Scientist of the National Research Council of Argentina.

#### **Presentation**

A well functioning machine is often associated with something that repeats exactly each time a given performance. The same intuition is used to describe malfunction as randomness and unpredictability. Of course, these two extremes hardly can be associated with a healthy brain. An increasingly recognized view in neuroscience assumes that brain function is neither at any of these two extremes, but stays always at a critical dynamical regime near the edge of order and disorder. This conjecture, developed together with the late Per Bak, states that the most fundamental cognitive properties of the functioning brain are only possible because it is spontaneously close to the border of such instability. The proximity to an instability confers the brain with the ability to generate a bewildering variety of robust and flexible behavior, associated with the abundance of metastable states at the critical point. In this talk, we review the main motivation and then briefly describe key neuroimaging experimental results which support this view. Finally, we discuss which aspects of the mind dynamics could be usefully explained in terms of critical phenomena, as well as the lesson and implications for the present conference. Papers and background information can be found at www.chialvo.net

## Tutorials

#### **PRE-CONFERENCE TUTORIALS**

Half-Day Tutorials will be offered on Saturday, July 19 and Sunday, July 20, 2014 at Jagiellonian University

Tutorial Refreshments - Provided in room 0.302

#### SATURDAY, JULY 19

#### 8:00 - 12:00

Cross-Cultural User-Experience Design

Presenter: Aaron Marcus

Room: 0.305

· Human Factors and Ergonomics in Flexible Manufacturing Systems

Presenters: Christopher Schlick and Jennifer Buetzler

Room: 0.308

#### 13:00 - 17:00

• Human Factors in Health Care: Fundamentals in Human Performance

and Patient Safety Presenter: Vince Duffy

Room: 0.309

A Practical Guide to Doing Task Analysis

Presenter: Neville Stanton

Room: 0.311

#### SUNDAY, JULY 20

#### 8:00 - 12:00

 Updating Ergonomic Skills for Designing Products and Environments to Increase Performance and Well-Being

Presenter: Peter Vink

Room: 0.305

• Systems Safety Analysis: From Inductive to Deductive Techniques

Presenter: David Kaber and Nancy J. Currie

Room: 0.308

#### 13:00 - 17:00

 Augmented Cognition: A Practitioners Perspective and Recommendations on Achieving Effective Human-Systems Integration

Presenter: Dylan Schmorrow

Room: 0.309

Human Factors and Ergonomics in Control Room Design

Presenter: Toni Ivergard

Room: 0.311

CONFERENCE
RECEPTION/BANQUET:
SUNDAY, JULY 20 • 20:00
AUDITORIUM MAXIMUM

(TICKET REQUIRED)

Dress is business casual

## Conference at a Glance

REGISTRATION DESK OPEN:					
Day	Тіме	PLACE			
Friday, July 18	13:00 - 18:00	(Jagiellonian University- new campus)			
Saturday, July 19	7:00 - 18:00	(Jagiellonian University- new campus)			
Sunday, July 20	10:00 - 19:00	(Auditorium Maximum - near Market Square)			
Monday, July 21	7:00 - 18:00	(Jagiellonian University- new campus)			
Tuesday, July 22	7:30 - 16:00	(Jagiellonian University- new campus)			
Wednesday, July 23	7:30 - 12:00	(Jagiellonian University- new campus)			

#### EXHIBITS ARE LOCATED IN THE FOYER ON THE GROUND FLOOR POSTERS ARE HELD ON THE GROUND FLOOR COFFEE BREAKS ARE PROVIDED IN THE FOYER ON THE GROUND FLOOR

ACRONYM	Ткаск
HFSSE	1st International IBM® Symposium on Human Factors, Software, and Systems Engineering
SMHF	1st International Conference on Safety Management and Human Factors
HFSI	1st International Conference on Human Factors and Sustainable Infrastructure
APD	2nd International Conference on Affective and Pleasurable Design
AVI, MAR, RR	2nd International Conference on Human Factors in Transportation
ED/EMUSP	2nd International Conference on Ergonomics In Design/Ergonomics Modeling, Usability & Special Populations
HSSE	2nd International Conference on Human Side of Service Engineering
STHESCA	2nd International Conference on Science, Technology, Higher Education, Society in the Conceptual Age: STHESCA
CCDM	3rd International Conference on Cross-Cultural Decision Making
DHMHF	3rd International Conference on Digital Human Modeling & Human Factors
НС	3rd International Conference on Human Factors and Ergonomics in Healthcare
MFG	15th International Conference on Human Aspects of Advanced Manufacturing (HAAMAHA): Manufacturing Enterprises in a Digital World
CN	Cognitive and Neuroergonomics
PEHF	Physical Ergonomics & Human Factors
SO	Social and Organizational Ergonomics

## Conference at a Glance

Day	Тіме	Room	SPECIAL MEETINGS (BY INVITATION ONLY)
Saturday, July 19	8:00-18:00	3.202	FEES Meeting
Tuesday, July 22	16:00-18:00	0.305	International Panel on Patient Handling Ergonomics (IPPHE)
Tuesday, July 22	18:15	0.305	Scientific Advisory Board: Human Side of Service Engineering
Tuesday, July 22	18:15	0.308	Scientific Advisory Board: Cross-Cultural Decision Making
Tuesday, July 22	18:15	0.311	Scientific Advisory Board: Conference on Applied Digital Human Modeling
Tuesday, July 22	18:15	1.202	Scientific Advisory Board: Ergonomics in Healthcare
Tuesday, July 22	18:15	1.201	Scientific Advisory Board: Affective and Pleasurable Design
Tuesday, July 22	18:15	3.201	Scientific Advisory Board: Transportation
Tuesday, July 22	18:15	3.202	Scientific Advisory Board: STHESCA 2014
Tuesday, July 22	18:15	0.302	Scientific Advisory Board: Ergonomics in Design
Tuesday, July 22	18:15	3.111	Scientific Advisory Board: Ergonomics Modeling, Usability & Special Populations
Tuesday, July 22	18:15	2.113	Scientific Advisory Board: Social & Occupational Ergonomics
Tuesday, July 22	18:15	2.114	Scientific Advisory Board: Physical Ergonomics & Human Factors
Tuesday, July 22	18:15	1.112	Scientific Advisory Board: Safety Management and Human Factors
Tuesday, July 22	18:15	1.113	Scientific Advisory Board: Human Factors and Sustainable Infrastructure
Tuesday, July 22	18:15	0.313	Scientific Advisory Board: IBM® Symposium on Human Factors, Software, and Systems Engineering

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#	TITLE	Room	Track
	8:45 - 10:00 SIMULTANEOUS PLENARY ADDRESSES		
P1	The Human Side of Service Engineering: Insights from Service- Dominant Logic R. Lusch, USA, and B. Edvardsson, Sweden	0.103	HSSE
P2	The Art of Aging and Ergonomics Survey of Age-Related Changes in the Human Performance Potential H. Strasser, Germany	0.101	PEHF
Р3	The Conceptual Evolution of the Notion of Work Accidents Under Ergonomics Point of View M. Vidal, Brazil	0.307	SMHF
P4	Ergonomic Aspects of the Urban Landscape W. Bonenberg, Poland	0.313	HFSI
P5	Grade Versus Constraints Separation: Can A Socio-Technical Approach Avoid Clashes at the Road-Rail Interface M. Lenné, Australia	0.310	TRANS
P6	Measuring Odor-Evoked Emotion and Perfume Preferences for Personal Care Product Design P. Rau, China	2.114	AHFE
P7	Innovate@speed: Integrating Systems, Safety and Speed to Help Engineer a Smarter Planet B. Dalgetty and B. Amaba, USA	0.102	HFSSE
P8	Linking Design and Ergonomics through Research Projects F. Moreira da Silva, Portugal	0.304	ED
P9	Evolution of Design and Portrait of Designers S. Choi, USA	0.104	APD
P10	Human Interface Research in an Enterprise S. Fukuzumi, Japan	0.105	HAAMAHA
P11	Macroergonomics and Sustainability: Goals and Obstacles of a Project Aimed at Improving Small Communities L. Buarque de Macedo Guimaraes, Brazil	3.111	AHFE
	10:00-10:30 Refreshments will be provided in the foyer on the	ground	floor
	10:30-12:30		
1	New Approaches in Affective and Pleasurable Design	2.113	APD
2	Human Factors Issues in Air Transportation, Aviation Safety and Risk Analysis	2.110	AVI
3	Modeling and Simulation to Support Cross Cultural Decision Making	0.101	CCDM
4	Sustainable Design I	1.112	ED/EMUSP
5	Interface Design I	1.113	ED/EMUSP
6	Human Factors in Real Life	1.111	ED/EMUSP
7	International Panel on Patient Handling Ergonomics I	3.112	HC
8	Emergency and Operating Rooms	3.111	НС
9	Designing Software and Systems for Specific User Groups	0.304	HFSSE
10	ICT-Human Condition-Educational Services - Integrating Human and Artificial Services	0.102	HSSE
11	Innovative Services Based on Open and Big Data	0.104	HSSE
12	UX as a Service (UXaaS)	0.105	HSSE
13	Design Tools and Methods	3.201	MAR
14	Human Aspects of Knowledge Based Enterprises I	3.202	MFG
15	Cognitive Ergonomics and Safety	2.114	SMHF
16	Safety Management Systems as Part of the Competitive Management Systems I	0.310	PEHF
17	Road Infrastructure, Design and Safety	0.313	RR
18	To Keep or Not to Keep the Driver in the Control Loop of Automated Vehicle?	0.307	RR
19	Interior Design I	2.115	SO
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#	TITLE	Room	TRACK	
12:30-13:30 Lunch break in the foyer on the ground floor Light lunches will be provided for all registered conference participants.				
	13:30-15:30			
20	Kawaii/Kansei/Affective Value Creation	2.113	APD	
21	Tools for Cross Cultural Decision Making	2.110	CCDM	
22	Operational Applications of Tactile and Multimodal Research and Displays	0.101	C&N	
23	Design and Human Behavior I	1.112	ED/EMUSP	
24	The Role and Functions of Professional Certifications Organizations	1.113	ED/EMUSP	
25	Design and Applied Anthropometry I	1.111	ED/EMUSP	
26	Patient Treatment Considerations	3.112	HC	
27	Service Systems Science - Methodology and Practice	3.111	HSSE	
28	Applied Ergonomics in Manufacturing I	0.304	MFG	
29	Physical Ergonomics and Human Interactions I	0.102	PEHF	
30	Workload and Stress Assessment in Complex Systems I	0.104	PEHF	
31	Workload, Fatigue, Drowsiness and Emotions in Driving	0.105	RR	
32	System Design and Evaluation I	3.201	RR	
33	Improving Manufacturing	3.202	S&O	
34	Individual and the Society in the Conceptual Era	2.114	STHESCA	
35	Ergonomics in Building and Architecture	0.310	HFSI	
	15:30-16:00 Refreshments will be provided in the foyer on the	e ground	floor	
	16:00-18:00	8		
36	Pleasurable Design for Diverse Users in Asia	2.113	APD	
37	Recent Methodological Developments and Results from Psychophysiology in Ergonomics (PIE)	2.110	AVI	
38	Civilization Change: Ideological, Economic, and Historical Change	0.101	CCDM	
39	Trust of Emergent Signal and Task Technologies	1.112	C&N	
40	Ergonomics in Fashion Industry	1.113	DHMHF	
41	Ergonomics in Design of Workstations I	1.111	ED/EMUSP	
42	Ergonomics and the Virtual and Digital Environment I	3.112	ED/EMUSP	
43	Human Factors and Ergonomics in Safety-Critical Systems	3.111	ED/EMUSP	
44	Education I	0.304	STHESCA	
45	Ergonomics and New Services in Healthcare I	0.102	HC	
46	Medical Device Design	0.104	HC	
47	Human Factors in Systems Engineering I	0.105	HFSSE	
48	New Directions in Teaching and Learning Services	3.201	HSSE	
49	Human Centred Design for Services	3.202	HSSE	
50	Software as a Service: Achieving Security via Usability, Trust, and Privacy for the Internet of Services	2.114	HSSE	
51	Human Factors and Ergonomics in Safety I	0.310	SMHF	
52	Physical Ergonomics and Ergonomic Analysis I	0.313	PEHF	
53	Highly Automated Driving - Aspects of Driver Vehicle Interaction I	0.307	RR	
54	Human Factors at Level Crossings	2.115	RR	

#	TITLE	Room	TRACK
	8:00-10:00		
55	Affective User Experience	2.113	APD
56	Human Factors Issues in Air Traffic Management I	2.110	AVI
57	Advances and Challenges in Cross-Cultural Competence in the US Military, 2001-2014 and Beyond	0.101	CCDM
58	Neuroergonomics of Human Performance	1.112	C&N
59	DHM and Work Design	1.113	DHMHF
60	Sustainable Design II	1.111	ED/EMUSP
61	Design and Human Behavior II	3.112	ED/EMUSP
62	Design and Applied Anthropometry II	3.111	ED/EMUSP
63	Interface Design II	0.304	ED/EMUSP
64	Work Stressors, Resources and Safety in Telehealth Technology and Health Care Work I	0.102	HC
65	Service Innovation in Business Networks	0.104	HSSE
66	Managing the Complexity in Transformative Service Design	0.105	HSSE
67	Cross-Cultural Decision Making in the EU	3.201	HSSE
68	Human Aspects of Knowledge Based Enterprises II	3.202	MFG
69	Safety Management Systems as Part of the Competitive Management Systems II	2.114	PEHF
70	Risk and Driving	0.310	RR
71	Driver State Detection and Simulated Driving: Drawbacks and Opportunities	0.313	RR
72	Safety Related Topics	0.307	SO
73	Neural Mechanisms of Functioning in the Conceptual Age	2.115	STHESCA
	10:00-10:30 Refreshments will be provided in the foyer on the	ground	floor
	10:30-12:30		
74	Kansei and Emotions in Design	2.113	APD
75	Pleasurable Design on Support Technology for Elderly and Disabled	2.110	APD
76	Interaction in 3D Environments and Computerized Training Systems	0.101	CN
77	User-Centered Design I	1.112	ED/EMUSP
78	Ergonomics in the Analysis and Design of Production Systems	1.113	ED/EMUSP
79	Ergonomics in the Automotive Industry	1.111	ED/EMUSP
80	Transport Design	3.112	ED/EMUSP
81	International Panel on Patient Handling Ergonomics II	3.111	HC
82	Practice Based Innovation: Collaborate and Learn in Innovating	0.304	HSSE
83	Quality Management in Service Engineering  Research on Human Behavior, Ethics and Decision Making in	0.102	HSSE
	Smarter Service Systems	0.104	
85	Communication and Cognitive Performances	0.105	MAR
86	Ergonomics in Industrial Quality and Safety	3.201	MFG
87	Work-Physiological Approaches in Physical Ergonomics  Tools and Applicative Experiences by EPM International School for	3.202 2.114	PEHF PEHF
	WMSDs Prevention		
89	Highly Automated Driving - Aspects of Driver Vehicle Interaction II  Human Mobility Increase as a Key Element in Designing Innovative	0.310	RR
90	Transportation Systems	0.313	RR
91			
31	Macroergonomic Innovations I  Knowledge Transfer in the Interdisciplinary Development of	0.307	SO

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#	TITLE	Room	TRACK
	12:30-13:30 Lunch break in the foyer on the ground fle Light lunches will be provided for all registered conference pa		te .
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	13:30-15:30		l
93	Behavioral and Physiological Indicators of Human Performance	2.113	CN
94	Digital Human Modeling Applications	2.110	DHMHF
95	Ergonomics in Design of Workstations II	0.101	ED/EMUSP
96	Ergonomics and the Virtual and Digital Environment II	1.112	ED/EMUSP
97	Ergonomics, Product and Work Design I	1.113	ED/EMUSP
98	Website and Network Design and Evaluation	1.111	ED/EMUSP
99	Healthcare Information Systems	3.112	HC
100	Systems Engineering for Designing and Delivering Smarter Products	3.111	HFSSE
101	The Education of Service Innovators: Bridging the Gaps Between Business and Academia	0.304	HSSE
102	Context-Related Service: Lessons in Humanisms	0.102	HSSE
103	Organizational Safety	0.104	SMHF
104	Perception and Control Issues in the Design of Advanced Driving Assistance Systems	0.105	RR
105	Transport Data and Analysis	3.201	RR
106	Ergonomics and Material Environment Design	3.202	HFSI
107	Interior Design II	2.114	SO
108	Macroergonomic Innovations II	0.310	SO
109	Ergonomic Education in the Conceptual Age and Ageing Population	0.313	STHESCA
	15:30-16:00 Refreshments will be provided in the foyer on the	ground	floor
	16:00-18:00		
110	Methods for Emotional Design	2.113	APD
111	Design Methods and Techniques	2.110	ED/EMUSP
112	Ergonomic Product Design	0.101	ED/EMUSP
113	Ergonomics, Cognition and Aviation	1.112	ED/EMUSP
114	Seating Ergonomics and Body Posture	1.113	ED/EMUSP
115	Decision Support in Healthcare Environments	1.111	HC
116	Service Innovation and Governance: Reframing the Concept of Service Innovation	3.112	HSSE
117	Service Fascination	3.111	HSSE
118	Human Diversity	0.304	MAR
119	Ergonomic Design of Future Production Systems I	0.102	MFG
120	Safety Culture and Safety Indicators	0.104	SMHF
121	Physical Hazard and Prevention I	0.105	PEHF
122	Physical Ergonomics and Human Interactions II	3.201	PEHF
123	Systems Thinking in Road and Rail Transport	3.202	RR
124	Electric Vehicles – New Challenges for Human Machine Interaction	2.114	RR
125	Safety and Health Related Topics	0.310	SO
126	Model Predictive Control and Military Planning for the Human Domain: Possibilities and Pitfalls	0.313	CCDM

#### Wednesday, July 23, 2014

COI	Herefice at a Glarice	,, ,				
#	TITLE	Room	TRACK			
	8:00-10:00					
127	Usability in IT devices	2.113	APD			
128	Modeling of Societies in Conflict	2.110	CCDM			
129	Sustainable Design III	0.101	ED/EMUSP			
130	Ergonomics and the Virtual and Digital Environment III	1.112	ED/EMUSP			
131	Ergonomics, Product and Work Design II	1.113	ED/EMUSP			
132	Human Factors and Ergonomics in Information Design and Safety-Critical Systems	1.111	ED/EMUSP			
133	Work Stressors, Resources and Safety in Telehealth Technology and Health Care Work II	3.112	НС			
134	Human Factors in Systems Engineering II	3.111	HFSSE			
135	Innovation in Healthcare Intelligence and Smart Communities: Panel Discussion	0.304	HSSE			
136	Ergonomic Design of Future Production Systems II	0.102	MFG			
137	Risk Management and Accident Analysis	0.104	SMHF			
138	Physical Hazard and Prevention II	0.105	PEHF			
139	Physical Ergonomics and Ergonomic Analysis II	3.201	PEHF			
140	System Design and Evaluation II	3.202	RR			
141	Driver Distraction and Inattention	2.114	RR			
142	Psychosocial Factors, Communication and Teamwork I	0.310	SO			
143	Health and Risk Assessment	0.313	SO			
144	Ergonomics in Urban Design	0.307	HFSI			
145	New Methods of Investigation of Work Load	2.115	STHESCA			
10:00-10:30 Refreshments will be provided in the foyer on the ground floor						
	10:30-12:30					
146	User Centred Design and Emotion	2.113	APD			
147	Human Factors Issues in Air Traffic Management II	2.110	AVI			
148	Cognitive Assessment: Readiness and Workload	0.101	CN			
149	Ergonomics in Design of Products	1.112	ED/EMUSP			
150	Ergonomics in the Design of Products and Services	1.113	ED/EMUSP			
151	Ergonomics and Usability Evaluation	1.111	ED/EMUSP			
152	Virtual Reality in Ergonomics	3.112	ED/EMUSP			
153	Design for Patient Safety	3.111	НС			
154	Training and Work Simulations	0.304	MAR			
155	Ergonomics Qualifications and Safety Management	0.102	SMHF			
156	Workload and Stress Assessment in Complex Systems II	0.104	PEHF			
157	Physical Ergonomics and Human Interactions III	0.105	PEHF			
158	Eco-Driving, Public Transport and Pedestrians	3.201	RR			
159	Human Factors in Rail Systems	3.202	RR			
160	Ergonomics in Public Building Design	2.114	HFSI			
161	Hand-Arm Topics and Workstation Design	0.310	SO			
163	Managing the Changes	0.313	STHESCA			

#	TITLE	Room	TRACK
	12:30-13:30 Lunch break in the foyer on the ground fl Light lunches will be provided for all registered conference p		·c
	13:30-15:30	articipani	.3.
164	Cognition and Emotion in Serious Gaming Design	2.113	APD
	Building Models for Decision Making in Complex Cross-Cultural	2.113	
165	Domains	2.110	CCDM
166	Digital Human Modeling Applications and Human Aspects of Reliability and Risk Assessment	0.101	DHMHF
167	Sustainable Design IV	1.112	ED/EMUSP
168	Ergonomics, Accessibility and Built Environment	1.113	ED/EMUSP
169	Ergonomics and Sustainability	1.111	ED/EMUSP
170	Ergonomics and Design for Elderly People	3.112	ED/EMUSP
171	Ergonomics and New Services in Healthcare II	3.111	HC
172	Systems Engineering Applications	0.304	HFSSE
173	System Innovations: A New Perspective in Servitization	0.102	HSSE
174	Human Factors and Ergonomics in Safety II	0.104	SMHF
175	Digital Human Modeling with Muscle Fatigue Modeling	0.105	PEHF
176	Ergonomic Applications	3.201	PEHF
177	Accident Analysis and Prevention	3.202	RR
178	Individual Differences in Driving	2.114	RR
179	Experience and Performance	0.310	SO
180	Macroergonomic Innovations III	0.313	SO
181	Smart Architecture in Sustainable Design	0.307	HFSI
182	Individual Engagement in Organizational Context - Theoretical and Practical Assumptions	2.115	STHESCA
	15:30-16:00 Refreshments will be provided in the foyer on the	ground	floor
	16:00-18:00		
183	Emotional Design and Product Longevity	2.113	APD
184	Human Factors Issues in Air Traffic Management IV	2.110	AVI
185	User-Centered Design II	0.101	CN
186	Ergonomics, Assistive Technology, Disability and Obesity	1.112	ED/EMUSP
187	Ergonomics for Healthcare and Childcare	1.113	ED/EMUSP
188	Ergonomics Investment and Safety	1.111	ED/EMUSP
189	Developing Talent (Adaptive Innovators) for the Service Science Enterprise	3.112	HSSE
190	Applied Ergonomics in Manufacturing II	3.111	MFG
191	Physical Ergonomics and MSD	0.304	PEHF
192	Physical Ergonomics and Ergonomic Analysis III	0.102	PEHF
193	Human Factors in Rail and RLX	0.104	RR
194	System Design and Evaluation III	0.105	RR
195	Naturalistic and Simulator HF Driving Communities	3.201	RR
196	Psychosocial Factors, Communication and Teamwork II	2.114	SO
197	Ergonomics for Children, Disabled and Elderly	0.310	HFSI
198	Education II	0.313	STHESCA
	18:15-18:45 AHFE 2014 Closing Session	0.103	



#	TITLE	Room	Track			
	8:45 - 10:00 SIMULTANEOUS PLENARY ADDRESSES					
P1	The Human Side of Service Engineering: Insights from Service- Dominant Logic R. Lusch, USA, and B. Edvardsson, Sweden	0.103	HSSE			
P2	The Art of Aging and Ergonomics Survey of Age-Related Changes in the Human Performance Potential H. Strasser, Germany	0.101	PEHF			
Р3	The Conceptual Evolution of the Notion of Work Accidents Under Ergonomics Point of View M. Vidal, Brazil	0.307	SMHF			
P4	Ergonomic Aspects of the Urban Landscape W. Bonenberg, Poland	0.313	HFSI			
P5	Grade Versus Constraints Separation: Can A Socio-Technical Approach Avoid Clashes at the Road-Rail Interface M. Lenné, Australia	0.310	TRANS			
P6	Measuring Odor-Evoked Emotion and Perfume Preferences for Personal Care Product Design P. Rau, China	2.114	AHFE			
P7	Innovate@speed: Integrating Systems, Safety and Speed to Help Engineer a Smarter Planet B. Dalgetty and B. Amaba, USA	0.102	HFSSE			
P8	Linking Design and Ergonomics through Research Projects F. Moreira da Silva, Portugal	0.304	ED			
P9	Evolution of Design and Portrait of Designers S. Choi, USA	0.104	APD			
P10	Human Interface Research in an Enterprise S. Fukuzumi, Japan	0.105	НААМАНА			
P11	Macroergonomics and Sustainability: Goals and Obstacles of a Project Aimed at Improving Small Communities L. Buarque de Macedo Guimaraes, Brazil	3.111	AHFE			

10:00-10:30 Refreshments will be provided in the foyer on the ground floor

#### New Approaches in Affective and Pleasurable Design 1

Co-Chairs: E. Clarke and C. Baldwin, USA

10:30-12:30 Room 2.113 Track APD

Transforming physiological data from a generic sensor to a specialised one for affect detection

P. Moratori, C. Wagner, R. Houghton, V. Shipp, J. Johal, P. Welch and S. Ali, UK Imitated mind uploading by using electroencephalography

R. Horie and K. Kaneko, Japan

Restorative effects of music and nature sounds

E. Clarke and C. Baldwin, USA

Someone to talk to

K. Koroveshovski and S. Gievska. Macedonia

Exploring the innovation application of web camera based on business models -Taking parent-baby communication as an example

M. -H. Lee and C. -J. Chou, Taiwan

Effect of age on superimposition of head-up display

J. Kim, H. Oh, H. Hwangbo and Y. G. Ji, Korea

#### **Human Factors Issues in Air Transportation, Aviation Safety and Risk Analysis**

Co-Chairs: G. Walker and A. Majumdar, UK

10:30-12:30 Room 2.110 Track AVI

2

#### Extracting cultural factors from helicopter accident reports using content analysis H. Omole, G. Walker and G. Netto, UK

A qualitative exploration of critical incidents: Expanding Neisser's Perceptual Cycle Model

K. Plant and N. Stanton, UK

Human factors engineering at the transportation security administration B. Kudrick and F. Greene, USA

Investigating time pressure for the empirical risk analysis of sociotechnical systems in ATM

L. Meyer, K. Gaunitz and H. Fricke, Germany

Biodynamic adverse rotorcraft-pilot coupling

G. Quaranta, P. Masarati, M. Lanz, M. Marforio and V. Muscarello, Italy

Aviation safety: An initial exploration of the feasibility of using language engineering technologies for reducing pilot-air traffic control miscommunications

B. Bajaj and A. Majumdar, UK

Airspace infringements in European airspace

E. Psyllou, A. Majumdar and W. Ochieng, UK

3

#### **Modeling and Simulation to Support Cross Cultural Decision Making**

Co-Chairs: A. Murata, Japan, and B. Szymanski and D. Ungvarsky, USA

10:30-12:30 Room 0.101 Track CCDM

#### Basic study on prevention of human error - Anchoring bias in relationship between objective and subjective probability

A. Murata and M. Moriwaka, Japan

Basic study on prevention of human error - Debiasing method of cognitive biases in decision making

A. Murata, T. Nakamura and S. Kubo, Japan

Basic study on prevention of human error - How cognitive biases distort decision making and lead to crucial accidents

A. Murara and T. Nakamura, Japan

Assessing fluid rationality and its relations to cognitive styles

V. Čavojová and R. Hanák, Slovakia

Selecting the field hospital place for disasters: A case study in Istanbul N. Vafaei, Turkey

Analytical capability to better understand and anticipate extremist shifts within populations in failing states

M. Bernard and A. Bier, USA

Soldier narrative analysis as part of a rapid fielding program

M. Jaye, P. Driscoll, D. Choe, V. Diaz and A. Keller, USA

#### **Detailed Technical Program**

#### Sustainable Design I 4

Chair: F. Moreira da Silva, Portugal

# 10:30-12:30 Room 1.112 Track ED/EMUSP

#### ColorErg - Color ergonomics in fashion design

F. Moreira da Silva, Portugal

Drawing accessibilities - Classroom introductory module to UX design

J. Silva and F. Moreira da Silva, Portugal

Fashion design and garment performance: Human factors in fashion design projects

G. Montagna and C. Morais, Portugal

Dressing autonomy for frozen shoulder users: Inclusive fashion design principles

L. Schiehll, F. Moreira da Silva and I. Simões, Brazil

Wayshowing through Urban Furniture: An ergonomic approach to a color planning methodology

M. Gamito and F. Moreira da Silva, Portugal

Sustainable design through the case study Daciano da Costa

A. Moreira da Silva, Portugal

Wayfinding design: An ergonomic approach to signage systems

J. Neves and F. Moreira da Silva, Portugal

#### 5

#### **Interface Design I**

Chair: C. Paschoarelli, Brazil

#### Material and ergonomics in chairs: Study focusing on identity of the materials and perception of textures

G. Almeida, Jr., R. Dia and J. Câmara, Brazil

Usability and user experience (UX) in Brazil: Growth through the perspective of standards and professional societies

V. Macedo and M. Okimoto, Brazil

Hand tools: A study of the perception of domestic users and woodwork professionals

F. Falcão, L. Pinheiro, G. da Silva and L. Paschoarelli, Brazil

The influence of symbolic function in the perception and in the biomechanical effort: A case study with Juicy Salif

J. Lanutti and L. Paschoarelli, Brazil

Subjective of effort in manual actions (torque and pulling strength) on different interfaces

B. Razza, L. Paschoarelli, C. Lucio, J. Ulson and D. Silva, Brazil

A discussion of the terms of methodology, method and technique on the usability interfaces factor: The case in Brazil

R. Diniz, A. Demaison, L. Campos and L. Paschoarelli, Brazil

Evaluation of ecological interface design for supporting cognitive activity of nuclear plant operators

A. Anokhin and A. Ivkin, Russian Federation

### 6

#### **Human Factors in Real Life**

Chair: E. Filgueiras, Portugal

Human body-sleep system interaction in residence for university students: Evaluation of interaction patterns using a system to capture video and software with observation of postural behaviors during sleep

G. Desouzart, E. Filgueiras, F. Melo and R. Matos, Portugal

Comparative analysis between two distinct realities concerning the transport of school material

R. Dagge and E. Filgueiras, Portugal

Understanding the interaction behavior of architecture and design students with portable computers in the classroom

L. Lavin and E. Filgueiras, Portugal

Antique furniture, modern student's needs: Architecture and design students over the gap between the technological developments and school furniture

A. Gomes, E. Filgueiras and L. Lavin, Portugal

Ergonomic studies in Brazil and Portugal in the operators of electric power control centers

M. Melo and L. Bueno, Brazil and F. Rebelo, Portugal

Heuristic Evaluation for Serious Games (HESG): Using HESG for designing and evaluating serious games

N. Jerzak, France/Portugal, and F. Rebelo, Portugal

10:30-12:30

# 10:30-12:30 Room 3.112 Track

7

#### International Panel on Patient Handling Ergonomics I

Co-Chairs: S. Hignett and M. Fray, UK

Standards and cross-organization of work: Two useful tools for a prevention of manual handling of patients in the healthcare sector

J. -P. Zana, France

Assessment of risk factors of low back pain among hospital nurses

C. Sopajareeya, Thailand

Prevention of pressure ulcers: Exploring the influence of nurses, equipment and working techniques

H. Knibbe, N. Knibbe and A. Klaassen, The Netherlands

Pressure ulcer prevention: Keep it safe, keep it simple!

L. Phillips, UK

A safety risk assessment tool for building design: Focus on patient care ergonomics

M. Matz, USA

An ergonomics study of patient flow and waiting room layout design for an emergency medicine department

B. Das and B. Das, Canada

A detailed analysis of factors associated with performance in patient handling interventions (TROPHI)

M. Fray and S. Hignett, UK

#### 8

#### **Emergency and Operating Rooms**

Chair: R. Blocker, USA

#### Examining the impacts of surgical team debriefings on teamwork

R. Blocker, E. Hildebrand and S. Hallbeck, USA

#### Investigating operating room (OR) traffic during orthopedic surgery

R. Blocker, M. Severson and S. Hallbeck, USA

#### Response to the emergency in hospital facilities

M. Corticeiro Neves and P. Gaspar, Portugal

Human factors view of the assistant during laparoscopic procedures: A pilot study

K. Karlovic, S. Pfeffer, T. Maier, K.-D. Siever and R. Rothmund, Germany

Analysis of user-induced risks in the neurosurgical OR

J. Dell'Anna, A. Janss, M. Blaar, A. Hoellig, H. Clusmann and K. Radermacher, Germany

Emergency room process and patient characterization for a public hospital R. Po. Philippines

#### 9

10:30-12:30 Room 0.304 Track HFSSE

10:30-12:30 Room 3.111 Track HC

#### **Designing Software and Systems for Specific User Groups**

Co-Chairs: C. Schlick and N. Jochems, Germany

Usability of document management systems considering users' level of experience: A survey

A. Heinicke, C. Bröhl, J. Bützler and C. Schlick, Germany

Layout structures of network diagrams in project management software: An agedifferentiated empirical investigation concerning symmetry and space

J. Bützler, R. Brömme, C. Bröhl, N. Jochems and C. Schlick, Germany

Integration of information and communication technology in behavior therapy for children with Attention Deficit Hyperactivity Disorder (ADHD)

A. Mertens, Germany/Ireland, A. Callahan, Ireland, K. Doherty, Ireland, S.-J. Gerber, Ireland, C. Schlick, Germany, and G. Doherty, Ireland

Levels of abstraction for user modeling in the Usability Engineering Repository **UsER** 

A. Roenspieß, M. Paul, T. Mentler and M. Herczeg, Germany

Mobility requirements for the use of carpooling among different user groups

W. Wilkowska, R. Farrokhikhiavi, M. Ziefle and D. Vallée, Germany

The role of user factors on the ease of using graphical notation systems M. Ziefle and K. Arning, Germany

#### ICT-Human Condition-Educational Services - Integrating Human and 10 **Artificial Services**

Co-Chairs: S. Dylak, Poland, and P. Rudzajs, Latvia

# 10:30-12:30 Room 0.102 Track HSSE

#### Attitudes and use of mobile phones in tweens

J. Fowler and J. Noyes, UK

#### Students in the evolving educational environment

C. Dziuban and E. Dziuban, USA

#### Learning off-line in online instruction

L. Cifuentes, USA

#### ICT skills in the structure of the standards of professional competencies

S. Kwiatkowski, Poland

#### Variability handling in multi-mode service composition

P. Rudzajs and M. Kirikova, Latvia

#### A semi-automatic approach for the integration of structural Karlstad Enterprise modeling schemata

P. Bellström, Sweden

#### Model synchronization in socio technical service systems

M. Thieme, L.-P. Meyer, K. Meyer and C. Zinke, Germany

#### 11

#### **Innovative Services Based on Open and Big Data**

Co-Chairs: A. Wróblewska, Poland, and A. Amer, USA

# 10:30-12:30 Room 0.104 Track HSSE

#### ICT services for open and citizen science

M. Morzy, Poland

#### Data analysis on large volume medical records

P. Wróblewski, Poland

#### Dynamic marketplace in e-commerce

B. Twardowski, Poland

#### Know and why

D. Pease, USA

#### How to leverage our combined wealth of genomic big data and apply it to clinical treatment of cancer

A. Hospodor, USA

#### 12

#### UX as a Service (UXaaS)

Co-Chairs: R. Lin and T. -L. Chin, Taiwan

# 10:30-12:30 Room 0.105 Track HSSE

#### User experience as service at social networking

H. -G. Chen and Y. -Q. Zhu, Taiwan

#### UX as a Service

R. Lin, T.-L. Chen, H.-G. Chen and S. -C. Chou, Taiwan

#### Social influence tagging as a service for brand marketing

J. -G. Pan and W. -T. Hsieh, Taiwan

#### Exploring the servicelization of mobile user interface evaluation

S. -C. Chou, T.-M. Tsai and Y. Lin, Taiwan

#### Shopping experience as a service for on-line group purchasing

T.-L. Chin, Y.-S. Tsai and R. Lin, Taiwan

#### A journey recommender system using crowd attention monitoring for facilitating a collaborative visiting experience

R. Chen, T. Ho and R. Lin, USA

#### **Design Tools and Methods** 13

Chair: A. Ratti, Italy

10:30-12:30 Room 3.201 Track MAR

14

10:30-12:30 Room 3.202 Track MFG

15

10:30-12:30 Room 2.114 Track SMHF

The visual pleasantness in yacht design: Natural lighting, views and interior colors

M. Di Nicolantonio, G. Di Bucchianico and S. Camplone, Italy

Assessing the fitness of information supply and demand during user interface design

C. Denker, F. Fortmann, M. Ostendorp and A. Hahn, Germany

#### Ergonomic and operational aspects

M. Morozzo della Rocca, Italy

Ergonomics in the design of naval vessels

M. Zignego, Italy

Sailing as stroke rehabilitation strategy

M. Romero, G. Andreoni, S. Pardi, A. Ratti, B. Imamogullari and F. Molteni, Italy

Chemical hazard in FRP pleasure boats' manufacturing

R. Frassine, C. Fusaro and A. Ratti, Italy

#### **Human Aspects of Knowledge Based Enterprises I**

Chair: E. Pawlowski, Poland

The role of ergonomics in the knowledge based enterprises

K. Hankiewicz, Poland

Designing and producing services in knowledge enterprises

J. Kantola and H. Vanharanta, Finland, and W. Karwowski, USA

The changes of information technology structure in condition of adaptation the enterprises' management systems into knowledge based economy requirements

J. Kalkowska, Poland

Human aspect and risk in quality management systems

P. Królas, Poland

Size of an enterprise and organizational innovations

E. Pawlowski, Poland

The market conditions based taxonomy of modern manufacturing practises

K. Pawłowski, Poland

#### **Cognitive Ergonomics and Safety**

Chair: G. Szabó, Hungary

Evaluating firefighter crawling performance in a controlled environment

J. Davis, R. Tang, R. Sesek and S. Gallagher, USA

Electric system control room operators: Cognitive task analysis and human error

R. Goncalves, R. Maciel, L. Maia, A. Nascimento and K. Canuto, Brazil

Biofeedback assistant to improve control room operators reliability

G. Szabó and Á. Jóvér, Hungary

Virtual environments for studies of nuclear and radiological emergencies

D. Mól Machado, A. Cotelli, D. Chelles, A. Mól, P. Carvalho and M. Vidal, Brazil

Creating accessibility to web contents for colorblind people

M. Ribeiro and A. Gomes, Portugal

Development of interactive educational games about human error for railway personnel

M. Inaba, R. Nakamura, T. Imaizumi, O. Onodera, Y. Takeda, K. Kusukami and S. Haga, Japan

Upper limb repetitive stress injuries in Singapore: A descriptive study

Z. Yang and T. Cheung, Singapore

# 10:30-12:30 Room 0.310 Track PEHF 91

### Safety Management Systems as Part of the Competitive Management Systems I Co-Chairs: J. Sinay and H. Pacaiova, Slovakia

The interrelationship between quality production and safety in factories

S. Markulik, L. Kamenický, J. Namešanská and A. Nagyová, Slovakia Integrated security or selective risk assessment?

J. Sinay, A. Tompos, S. Vargova and F. Kalafut, Slovakia

Influence of physical properties of concrete on operator's exposure to noise and hand-transmitted vibration

S. Fiserova, Czech Republic

System of lifelong learning in occupational safety and health in the Slovak Republic

T. Kozik, I. Turekova, R. Bulla and T. Bagalova, Slovakia

Workplace lighting as an element influencing the working process

I. Turekova, T. Kozik, T. Bagalova, and J. Neovesky, Slovakia

The role of human factor in the transport of hazardous materials

S. Beczkowska, I. Grabarek and W. Choromanski, Poland

#### 17

R

Room 0.313 Track

#### Road Infrastructure, Design and Safety

Chair: M. Lenné, Australia

#### Safety concerns regarding merging in tunnels - A simulator study

R. Ceci, Sweden, K. Young, Australia, C. Patten, Sweden and M. Lenné, Australia

A simulator evaluation of driver responses to dynamic warning signs at rural intersections

A. Stephens, E. Mitsopoilos-Rubens, N. Candappa, M. Lenné and V. Beanland, Australia

### A design induced war? Examining the influence of road design on interactions between drivers and two wheeled road users

P. Salmon, N. Goode, M. Van Mulken, M. Thomas, B. Scott-Parker,

L. Singh-Peterson, M. Lenné, G. Walker and N. Stanton, Australia/UK

#### Driver behaviour at roadworks

G. Walker and M. Calvert, UK

#### Development and evaluation of a rural intersection active warning system

H. Mackie, C. Brodie, K. Holst, F. Tate and R. Scott, New Zealand

#### Redesigning existing urban streets to optimize multiple outcomes

H. Mackie, New Zealand

An investigation of motorist behavior in Taiwan

C. -Y. Huang, Taiwan

#### 18

#### To Keep or Not to Keep the Driver in the Control Loop of Automated Vehicle?

Co-Chairs: F. Mars, France, and D. Abbink, The Netherlands

### Driver visual attention during highly automated driving: Re-engaging drivers back into the loop using an eye-tracker

N. Merat, H. Jamson, F. Lai and O. Carsten, UK

### Transitions of control in a collision avoidance situation: A test-track study evaluating automatic steering interventions

M. Dziennus, M. Heesen, A. Schieben, J. Kelsch, T. Hesse and M. Baumann, Germany

#### Steering control and trajectory planning

E. Lehtonen, Finland

#### A framework for driver-vehicle cooperation for highly automated intelligent vehicles

M. Baumann, F. Tango, J. Kelsch and M. Dziennus, Germany

### Assessment of the driver's visual environment at intersections based on a 3D CG simulation approach

M. Midori, Japan

### An application of the driver behaviour questionnaire in a large Australian organisational fleeting setting: Can it predict crashes and demerit point loss?

D. Wishart, J. Freeman, J. Davey, B. Rowland and P. Barraclough, Australia

Real or imagined? A study exploring the existence of common method variance effects in road safety research

P. Barraclough, A. af Wahlberg, J. Freeman, J. Davey and B. Watson, Australia

Room 0.307 Track RR

10:30-12:30

#### **Detailed Technical Program**

#### **Interior Design I** 19

Chair: P. Vink, The Netherlands

## 20 10:30-12:30 Room 2.115 Track

#### Environmental comfort design considerations for future control room interiors C. Bazley and P. Vink, The Netherlands

#### The impact of workplace design on knowledge sharing

J-. P. Kastelein, The Netherlands

#### Personalisation of the non-owned desk office interior by projection

T. Tackenberg and P. Vink, The Netherlands

#### Interior environments for different ages

P. Roelofsen, The Netherlands

#### The future aircraft interior design inspired by crowd well-being

Y. Wang, J. Li and P. Vink, The Netherlands

#### The vitalizing office workstation: Biomechanical, physiological, subjective and performance effects

R. Ellegast, J. Botter, and E.-M. Burford, Germany, R. Konemann,

S. Hiemstra-van Mastrigt and D. Commissaris, The Netherlands

#### Comfortable rear seat postures preferred by car passengers

U. Kilincsoy, A. Wagner, K. Bengler, H. Bubb and P. Vink, Germany/The Netherlands

12:30-13:30 Lunch break in the foyer on the ground floor Light lunches will be provided for all registered conference participants.

#### 20

#### Kawaii/Kansei/Affective Value Creation

Chair: M. Ohkura, Japan

Evaluation of kawaii size by measuring ECG M. Ohkura and Y. Yamasaki, Japan

#### Physiological responses caused by kawaii feeling in watching photos

M. Yanagi, Y. Yamasaki, Y. Yamariku, T. Takashina, Y. Hirayama, R. Horie and M. Ohkura, Japan

#### The role of the designer in the affective design process: The principle of accordance

S. Camere and M. Bordegoni, Italy

#### Measurement magic to deliver hair beauty

Y. Nakao and E. Kato, Singapore

#### Emotion and interface design

D. Lockner and N. Bonnardel, France

#### Description of subjective impression for the service experience

M. Kurosu and A. Hashizume, Japan

#### 21

13:30-15:30 Room 2.113 Track APD

#### **Tools for Cross Cultural Decision Making**

Co-Chairs: R. Hanak and H. C. Hsieh

#### Are deliberative people more consistent in decision making?

R. Hanak, Slovakia

#### Measuring the effects of cultures on website use

H. C. Hsieh, Taiwan

#### Comparing decisions in economic games across cultures

E. Nouri, USA

#### Authorship analysis of Jihadi writing through stylometric and psychological features

J. Carlson Sikos, P. David, N. Habash and R. Faraj, USA

#### Meaning making regarding threat narrative based on discourse analysis

L. Fenstermacher, L. Kuznar, M. Yager and S. Shellman, USA

#### Semantic enrichment and reasoning for mobile data collection of socio-cultural data

A. Caglayan, L. Cassani, T. Clark, J. Alavedra, V. Bharadwaj, N. Lee and J. Parkes, USA

# 13:30-15:30 Room 2.110 Track CCDM

#### Operational Applications of Tactile and Multimodal Research and Displays 22 Co-Chairs: B. Lawson, A. Rupert and R. Cholewiak, USA

13:30-15:30

Tactile displays for cueing self-motion and looming: What would Gibson think?

B. Lawson, USA

Tactile displays: From the cockpit to the clinic

B. McGrath, Australia, and A. Rupert, USA

Tactile displays for soldier systems: Progress and issues

L. Elliott, B. Mortimer and A. Skinner, USA

Effectiveness of vibrotactile and spatial audio directional cues for USAF pararescue jumpers (PJs)

J. Brill and V. Scerra, USA

Do you feel... like I do? Individual differences and military cross-modal displays R. Cholewiak, USA

Fingertip haptic feedback on touch screens

H. Tan, USA

#### **Design and Human Behavior I** 23

Chair: E. Duarte, Portugal

13:30-15:30 Room 1.112 Track ED/EMUSP

The importance of a sensory-motor wayfinding system for promoting autonomy and mobility on people with low vision condition

M. Aboim Borges and F. Moreira da Silva, Portugal

The analysis of the floor-sitting behaviour within the context of ergonomics science elements for the development of the floor-sitting furniture design

N. Sani and Y. Saiful, Malaysia

Development of pictograms depicting the five moments of hands hygiene for healthcare workers: A user-centered design approach

R. Ferreira, E. Duarte, C. Rosa, P. Noriega, F. Rebelo and E. Noriega, Portugal

24

#### The Role and Functions of Professional Certifications Organizations

Co-Chairs: S. Fukuzumi, Japan, and J. Gomes, Brazil

13:30-15:30 Room 1.113 Track ED/EMUSP

#### Certification of HCD Professionals in Japan

M. Kurosu, S. Hayakawa, S. Mizobuchi, D. Davis and M. Ando, Japan

#### Activities of Certified Professional Ergonomist of Japan

S. Fukuzumi and R. Yoshitake, Japan

Certified Professional for usability and user experience: Foundation Level (CPUX-F) - An approach for an internationally unified certification scheme for usability professionals

T. Geis, Germany

#### Education and professional development of ergonomists in Russia

A. Anokhin, I. Gorodetskiy, V. Lvov and P. Paderno, Russia

Brazilian certification process: Some historical aspects, challenges, and perspectives

J. Gomes and P. Oliveira, Brazil

#### Ergonomics certification in the United States

I. Noy and C. Stuart-Buttle, USA

#### Certification of ergonomics with IDCs - A South African Perspective

A. Todd, South Africa

#### Design and Applied Anthropometry I 25 Chair: P. Arezes, Portugal

13:30-15:30 Room 1.111 Track ED/EMUSP

Applied anthropometrics in school furniture design: Which criteria should be used to standardization?

I. Castellucci, P. Arezes and J. Molenbroek, Chile/Portugal/Chile

Analysis of the mismatch between school furniture and children

M. Gonçalves and P. Arezes, Portugal

Hand anthropometry and its application to design

M. Umami, P. Arezes and A. Sampaio, Indonesia/Portugal

University classrooms and students' compatibility

L. Sousa, M. Pinho, P. Arezes and J. Góis, Portugal

Measurement and research on foot size of juveniles in Shanghai

X. Zhou and S. Hu, China

Virtual fitting based on 3D human body measurement software research and application

S. Hu and X. Zhou, China

#### **Patient Treatment Considerations** 26

Chair: M. Coelho, Portugal

13:30-15:30 Room 3.112 Track HC

Efficacy verification of recreational picture colouring for elderly nursing home patients

S. Kawabata and N. Kuwahara, Japan

Using game-play metrics to analyze user experience of playing health-promoted somatosensory video game

T.-L. Sun, T.-M. Hung, C.-H. Huang, C.-L. Lai and C. Pei, Taiwan

A study of medical garment design for puerpera based on ergonomic theory Z. Lan and X. Hu, P. R. China

Organizational aspects influencing adherence to worksite exercises at hospitals

F. Foltran, R. Moreira and H. Coury, Brazil

Changes in electroencephalography signals during massage

H. Yuminaga, K. Yamada, M. Ogiri, N. Kida, A. Goto and H. Hamada, Japan

The investigation of acoustical environments in elderly mental hospital

W. Lin and H. Lin, Taiwan

#### **27**

#### **Service Systems Science - Methodology and Practice**

Co-Chairs: H. Deguchi and K. Kijima, Japan

13:30-15:30 Room 3.111 Track HSSE

Public-private innovation networks in sustainable services – A systemic approach to social innovation

S. Ruutu, F. Gallouj, K. Hyytinen and M. Toivonen, Finland

Incubating service systems thinking: New frames for collaborating on a pattern language for service systems

D. Ing, Canada

Value propositions in service platforms

T. Rintamaki, L. Mitronen and K. Kijima, Finland/Japan

Evaluating socio-economic impacts of traumatic brain injury treatment policies by dynamic simulation

T. Jokinen, Finland

A participatory simulation framework for social service design

T. Terano, Japan

Service chain and POE data management

H. Deguchi, Japan

#### **Applied Ergonomics in Manufacturing I** 28

Chair: A. Matias, Philippines

Room 0.304

13:30-15:30

A comparison of the usability of a locally-produced and commercially-acquired telemedicine device for Filipino health workers

L. Grepo and B. Custodio, Philippines

Designing an arm support model to minimize UECTD risk among Filipino electronic technicians using QFD, KANO model, TRIZ and anthropometry

A. Indardaya and A. Matias, Philippines

Development and assessment of work systems for elder employees in industrial manufacturing

N. Feller and U. Müller, Germany

Yet another platform? Motivational factors for using online communities in business contexts

A. -K. Löcker, D. Eraßme, E.-M. Jakobs, A. K. Schaar, A. Calero Valdez and M. Ziefle, Germany

Analysis of shift work system influence on visual inspection effectiveness A. Kujawińska, K. Vogt and A. Hamrol, Poland

#### **Physical Ergonomics and Human Interactions I** 29

Chair: A Hedge, USA

Track PEHF

Room 0.102

The ergonomics of interactive and stereoscopic 3D product models for design education

L. -C. Chen, P.-Y. Chu and Y. -M. Cheng, Taiwan

Ergonomic perspective of computer usage

Y. Ozturkoglu, Turkey

"Will use it, because I want to look cool." A comparative study of simple computer interactions using touchscreen and in-air hand gestures

V. Vaidyanathan and D. Rosenberg, USA

Evaluation of endpoint compliance based on the estimation of the muscle activity

Y. Kurita, K. Sakurada and T. Tsuji, Japan

Effects of personalized environmental control (PEC) on user comfort, health and typing performance

A. Hedge, USA

**30** 

13:30-15:30

#### **Workload and Stress Assessment in Complex Systems I**

Co-Chairs: D. Kaber, USA, and M. Swangnetr, Germany

13:30-15:30 Room 0.104 Track PEHF

Experimental study of task load measurement for basic flight operation task L. Wang, X. He, Y. Wang and Y. Chen, China

Probe into the methods of flight training based on special flight environment X. Zhao, Y. Li, L. Ding, L.-D. Zhang, W.-B. Zhang and Z.-W. Zhu, China

The influence of different advanced systems for computer-assisted surgery on performance and workload of surgeons

M. Luz, S. Schaller, G. Strauss and D. Manzey, Germany

Workload assessment for manual and automated processes in life sciences

M. Swangnetr, Germany/Thailand, D. Kaber, USA, E. Vorberg, H. Fleischer and K. Thurow, Germany

The study of crew workload evaluation method and software system application X. Wei, D. Dayong, C. Yingchun and S. Xiuli, China

The treatment performances of smart healthcare clothing system based on U-computing using transcutaneous electrical nerve stimulator for the hypertensive

R.-H. Kim, S. Korea

#### Workload, Fatigue, Drowsiness and Emotions in Driving 31

Co-Chairs: G. Kountouriotis and Y. Taylor, UK, and K. Karrer-Gauß, Germany

## RR Room 0.105 Track

Thinking when driving: The effect of cognitive load when steering around bends G. Kountouriotis, N. Merat, P. Gardner and R. Wilkie, UK

Shiftwork and driver fatigue

Y. Taylor, N. Merat and S. Jamson, UK

Examining the moderating influence of driver state monitoring devices on high sensation seekers: A simulator study

K. Karrer-Gauss and M. Rötting, Germany

The effect of communicational signals on drivers' emotion states

Y. Ba, W. Zhang and G. Salvendy, China

Overview of methods for driver fatigue assessment based on expert surveys

C. Platho, H. Kolrep and E. Schmidt, Germany

Estimation of driver sleepiness by microsleep density quantification

D. Sommer and M. Golz, Germany

#### **32**

13:30-15:30

#### **System Design and Evaluation I**

Co-Chairs: N. Mansfield, UK, and H. Furukawa, Japan

# 13:30-15:30 Room 3.201 Track RR

#### Evaluation of and design implications for force-sensitive touch input devices

L. Diwischek and S. Essers, Germany, and J. Lisseman, USA

#### Better vehicle design for all

S. Karali, D. Gyi and N. Mansfield, UK

Pedestrian navigation guidance for elderly people's safe and easy wayfinding

H. Furukawa, Japan

#### Seat design parameters for an elevated driving posture

J. Smith, N. Mansfield and D. Gyi, UK

#### Information fusion for driver distraction studies using eye tracking glasses

L. Paletta, M. Schwarz, C. Wollendorfer and R. Perko, Austria

#### **33**

#### **Improving Manufacturing**

Co-Chairs: G. van Rhijn, The Netherlands, N. Larson, USA, and P. Vink, The Netherlands

#### Vessel information-rich meta-file to increase the life cycle of small craft passenger boats

N. Frangakis, V. Stratis, V. Papakonstantinou and E. Cauchi, Greece

Industrial ergonomics: The impact of a macroergonomics program with a welldefined performance goal in reducing work-related musculoskeletal disorders

N. Larson, H. Wick, T. Albin, S. Hallbeck, USA, and P. Vink, The Netherlands

#### 3M Poland manufacturing: An ergonomics success story

M. Szpak and T. Szpak, Poland, and N. Larson, USA

Blending corporate ergonomics with European and French regulations M. Bouvin, France, and N. Larson, USA

#### WRMSD survey. A comparison between assembly and manufacturing tasks

J. N. Serratos-Perez, J. L. Hernandez-Arellano and M. C. Negrete-Garcia, Mexico

#### Design, maintenance and refurbishment of turbines in a collaborative environment

A. Reyes-Lecuona, L. Molina-Tanco, D. González-Toledo, S. Flores, E. Frutos, H. Patel and R. Houghton, Spain/UK

Field of actions of industrial engineering and of the human resource management influenced by ageing people

S. Stowasser, Germany

## Room 3.202 Track SO 13:30-15:30

#### 34 Individual and the Society in the Conceptual Era

Co-Chairs: A. Cybal-Michalska and T. Usowicz, Poland

The world of boundaryless careers – About the need for a subject's proactivity

A. Cybal-Michalska, Poland

#### New concepts for brand design in an inclusive society

S. Camplone, G. Bucchianico and S. Picciani, Italy

The impact of social networks of SP1500 companies vision on environmental governance

A. Shahgholian, R. Muscalu and B. Theodoulidis, UK

Shopping experience for all. Social inclusion through the multisensorial design of daily activities

S. Camplone, Italy

13:30-15:30 Room 2.114 Track STHESCA

Room 0.310

36

Individual determinants of work engagement as a source of job satisfaction - comparative analysis among different occupational groups

M. Jaworek, Poland

#### Innovative growth in SMEs

J. Rosiński, Poland

#### 35 Ergonomics in Building and Architecture

Chair: J. Charytonowicz, Poland

Architect-researcher as a model combination of research and design practice on examples

K. Fross, Poland

#### Eco-ergonomics in architectural practice

J. Charytonowicz and M. Skowronski, Poland

Evaluation research in architectural design based on examples of contemporary aquaparks

K. Kielar and K. Fross, Poland

#### Design of exterior facades and ergonomics of the interiors

J. Tymkiewicz, Poland

Biomechanical evaluation of professional violinists musculoskeletal system overloading – motion capture, electromyography and thermovision study

W. Spikowska-Pawelec, M. Rychlik and A. Rzepnicka, Poland

Performance evaluation of residential architecture – Scope and methods applied in two case studies based in North England

M. Baborska-Narožny and F. Stevenson, UK

#### 15:30-16:00 Refreshments will be provided in the foyer on the ground floor

#### Pleasurable Design for Diverse Users in Asia

Co-Chairs: P. L. P. Rau and J. Zhou, China

implications J. Zhou,

The elderly's text entry on smart phones and tablets: Challenges and implications

J. Zhou, P.L. P. Rau, G. Salvendy and J. Zhang, China

Should the Internet of things be human-like? Exploring social media users' acceptance on anthropomorphic Internet of things

M. Mao, UK, and P. L.P. Rau, China

Cognitive training profile for older people in China

D. Wang and H. Xiao, China

Constructing interactive virtual scenarios for investigating human behaviors in pre-movement time of high-building fire

H. Qin, X. Feng and W. Hou, China

Comparing mystery shopping with Smartphone and traditional mystery shopping C. G. Santoso, P.L. P. Rau and Y. Zhang, China

A research based on the iOS platform on the interface design of comprehensively informationized teaching system

S. Gao and W. Bian, China

16:00-18

#### Recent Methodological Developments and Results from Psychophysiology **37** in Ergonomics (PIE)

Chair: K. Kallus, Austria

Some challenges in the design of human-automation interaction for safetycritical systems

M. Feary and E. Roth, USA

Detection of a decrease in concentration using indices derived from heart rate and respiration toward affective human-robot interaction

M. Ohsuga and H. Boutani, Japan

Heart rate variability as a mental workload index

S. Miyake, H. Kuraoka and C. Wada, Japan

Methodological issues of pilots' performance assessment

I. Bukhtiyarov, K. Kallus, E. Osokina and C. Talker, Russia/Austria

Increasing the validity of psychophysiological measures by task-related analysis strategies

K. Kallus, Austria

16:00-18:00 Room 2.110 Track AVI

16:00-18:00 Room 0.101 Track CCDM

VOD-CA - Testing a Velocity-Obstacle based Display for Collision Avoidance in aviation

U. Nagler, P. Manske, P. Sachse, M. Nitzschner, M. Martini and

M. Furtner, Austria/Germany

How to involve psychophysiology in the field of transportation: Recent contributions to an applied psychophysics problem

V. Wagner and K. Kallus, Austria

#### Civilization Change: Ideological, Economic, and Historical Change **38**

Chair: M. Hail, USA

The end of a civilization: What moderns might learn from Thucydides' Peloponnesian War

G. McBrayer, USA

The roots of self-doubt (and self-loathing) in the west

J. Pidluzny, USA

Medical decision-making in international settings

C. Glymour and C. Gray, USA

Pulse: Engaging communities on the edge

C. Kang, USA

Extracting understanding from automated metaphor identification: Contrasting concepts of poverty across cultures and languages

S. Taylor, L. Feldman, K. Cho, S. Shaikh, I. Cases, Y. Peshkova, G. Broadwell,

T. Liu, U. Boz, K. Elliott, B. Yamrom and T. Strzalkowski, USA

Forecasting human behavior: Virginia Cavalry and The American Civil War 1861-1865

A. Rolander, USA

#### **Trust of Emergent Signal and Task Technologies 39**

Chair: J. Bliss, USA

Is ignorance bliss? Role of credibility information and system reliability on user trust in emergent technologies

P. Madhavan, USA

Response trends for multimodal signals: Implications for selection of alarm modality

C. Brill, USA

Response strategies and biases in interaction with alarms

D. Manzey, N. Gerard, T. Guenzler and R. Wiczorek, Germany

US Navy Office of Naval Research Global Overview - Funding opportunities for basic research

J. Stark, USA

Speeded responses to signals from novel systems

C. Baldwin, USA

Impact of device reliability and route exposure on navigational performance

K. Kennedy and J. Bliss, USA, and L. Nunes, Portugal

16:00-18:00 Room 1.112 Track CN

#### **Detailed Technical Program**

#### **Ergonomics in Fashion Industry** 40

# 16:00-18:00 Room 1.113 Track DHMHF

#### Chair: A. Luximon, Hong Kong

#### Biomechanical model of bare-breasts during running

J. Zhou, W. Yu, L. Chen, M. Suh and Y. Cai, Hong Kong

#### A facial mask study for Chinese female

Y. Luximon and Y. Cong, Hong Kong

A study of the comfort of the materials for self-grown fashion creation

P. Wang and M. C.F. Ng, Hong Kong

A finite element mechanical contact model of 3D human body and a well-fitting bra

Y. Cai, W. Yu and L. Chen, Hong Kong

Thermal human modeling: A design tool for functional clothing

H. Chao, A. Luximon and K.-W. Yeung, Hong Kong

An innovative design of intelligent clothing for measuring human body temperature based on optical fiber Bragg grating

Y. Zhang, C. Hong, H. long and A. Luximon, China

#### 41

Track ED/EMUSP

Room 1.111

#### **Ergonomics in Design of Workstations I**

Chair: F. Soares Masculo, Brazil

Ergonomics solutions in the footwear industry: The case of the activity of footwear unmold

F. Masculo, G. Colaco and I. Machado, Brazil

Ergonomic evaluation as a holistic evaluation in company assembly hydrometers

C. R. Ricardo Leite da Silva and G. Ribeiro, Brazil

The evaluation of work systems and products: Considerations from the cultural ergonomics

S. Mejías, Cuba, and M. Soares, Brazil

Hyperbaric chambers: A human-environment-machine approach

N. Bitterman and A. Bonen, Israel

Analyzing the difference between experts and non-experts in Ikebana

Y. Ikenobo, N. Kida and N. Kuwahara, Japan

Numerical analysis on the way of tea between expert and beginner

W. Zelong, E. Aiba, S. Kanazawa, T. Ota, K. Kuroda, Y. Takai, A. Goto and H. Hamada, Japan

Use of adaptive controlling torques with the aim to transfer information by the haptic perception channel

J. Winterholler, K. Chmara, C. Schulz and T. Maier, Germany

#### 42

16:00-18:00

#### **Ergonomics and the Virtual and Digital Environment I**

Chair: C. Falcao, Brazil

Use of virtual reality in neurorehabilitation: How the effects of immersion and presence may contribute to motor and cognitive recovery

H. Barros, M. Soares and E. Filho, Brazil

Applications of haptic devices & virtual reality in consumer products usability evaluation

C. Falcao and M. Soares, Brazil

The state of art in virtual reality applied to digital games: A literature review

B. Carvalho, M. Soares, A. Neves, G. Soares and A. Lins, Brazil

Sense of self, body and presence in virtual reality technologies

A. C. De França, L. Meira and M. Soares, Brazil

Fixation height in way-finding while peripheral visual fields are restricted with synchronously moving virtual holes

Y. Yoshioka, Japan

Ergonomic evaluation of cab design employing digital and physical mock-ups

S. Aromaa, J. Viitaniemi, K. Helin and A. Vento, Finland

Application of 3D full body scanner in ergonomics

M. Hovanec, T. Toth, V. Rajtukova, H. Pacaiova and J. Zivcak, Slovakia

Room 3.112 Track ED/EMUSP

#### **Human Factors and Ergonomics in Safety-Critical Systems I** 43 Co-Chairs: Z. Li and C. Wang, PR China

6:00-18:00 Room 3.111 Track ED/EMUSP

Y. Liu, China A conceptual model for adaptive human-computer interface (AHCI) of weapon

Workload and dispatcher allocation in the subway operation control center

system based on context-aware

Q. Xue, X. Han and X. Liu, China

Cognitive ergonomics in the design of the display interface for manually controlled rendezvous and docking

C. Wang, Y. Tian and X. Chen, China

Visual search in airport-security screening

H. Jin, Y. Cai and Y. Hong, China

Ecodesign and usability in the redesign of everyday products

A. Sousa, A. Sampaio and P. Simões, Portugal

Designing and evaluating ubicomp characteristics of intelligent in-car systems

H. Karvonen and T. Kujala, Finland

In-depth analysis for caught in between fatalities

C. -F. Chi, S.-Z. Lin and R. -S. Dewi, Taiwan

#### **Education I** 44

Chair: M. Ekiel-Ježewska, Poland

16:00-18:00 Room 0.304 Track STHESCA

The system of learning and teaching organized by the Polish Commission of the National Education (1773-94)

M. Ekiel-Ježewska, Poland

21st century ergonomic education from little e to big E

C. Barsky, USA, and S. Glazek, Poland

Curriculum, content and controversy in higher education

J. Moir, UK

Degree of commitment among students at a technological university - Testing a new research instrument

J. Einolander and H. Vanharanta, Finland

Risk assessment for occupational exposure to chemicals in an electroplating industry

M. Silva and M. Corticeiro Neves, Portugal

#### 45

16:00-18:00 Room 0.102 Track HC

#### **Ergonomics and New Services in Healthcare I**

Chair: G. Andreoni, Italy

The logistics of distributed aged care in a local Swedish community

T. Larsson, Sweden

The ontology for the integrated digital human model of PEGASO

C. Redaelli, A. Zangiacomi, L. Cruz, M. Sacco and C. Lafortuna, Italy

Music therapy as an interactive rehabilitation tool for people with Alzheimer's: **Ergonomical issues** 

G. Andreoni, A. Carpentiero, F. Costa, S. Muschiato and L. Spreafico, Italy

Visual and spatial rehabilitation for elderly in a sensorial path

G. Andreoni, F. Costa, S. Muschiato, L. Spreafico and D. Tinè, Italy

Tailoring motivational mechanisms to engage teenagers in healthy life-style: A concept

M. Caon, S. Carrino, C. Lafortuna, J. Serrano, N. Coulson, M. Sacco, O. Khaled and E. Mugellini, Switzerland/Italy/Spain/UK

Evaluation of professional ultrasound probes with Santos DHM. Handling comfort map generation and ergonomics assessment of different grasps

M. Mazzola, L. Forzoni, S. D'Onofrio, T. Marler and S. Beck, Italy/USA

An innovative bike for children play and rehabilitation

C. Standoli, M. Romero, G. Vazzoler and G. Andreoni, Italy

#### 46

**Medical Device Design** Chair: J. Dell'Anna, Germany

모 16:00-18:00 Room 0.104

Biomechanical and qualitative study of a multiple adjustable shower trolley H. Knibbe, N. Knibbe and E. Waaijer, The Netherlands

A 5-category classification system for the design and planning of healthcare facilities

E. Waaijer and H. Knibbe, The Netherlands

Medical device for patient immobilization and repositioning during proton therapy treatment

L. Rizzi, U. Spina, C. Dinardo and V. Dimiccoli, Italy

Development of medical device UUI-profiles for reliable and safe humanmachine-interaction in the integrated operating room of the future

A. Janss, J. Benzko, P. Merz, J. Dell'Anna, M. Strake and K. Radermacher, Germany

A proposal of feature extraction method for press-through-package designs based on fourier transformation

Y. Hosozawa and M. Kimura, Japan

The ergomedical design: Integrating a medical approach into the innovative design process

V. Rosa, F. Handgraaf, J. Sayeux, B. Pereyre and F. Cordier, France

Surgical pathologist's workstation ergodesign

G. Nunes, A. Sampaio and P. Simões, Portugal

#### 47

#### **Human Factors in Systems Engineering I**

Chair: K. Cobb, USA

# 16:00-18:00 Room 0.105 Track HFSSE

#### The concept of building the inference engine of a reference model for the development and selection of Open Source tools

B. Chrabski, K. Dowgielewicz and C. Orlowski, Poland

User interface enhancements of a knowledge base for reliability engineering in a large organization

G. Nanda, J. Tan, P. Auyeung and M. Lehto, USA

Modelling the influence of human factors on the perception of renewable energies. Taking geothermics as example

S. Kowalewski, A. Borg, J. Kluge, S. Himmel, B. Trevisan, D. Eraßme, M. Ziefle and E.-M. Jakobs, Germany

A computerized model to support the evaluation of emergency response exercises for evacuation of areas at risk

P. Carvalho, C. Guimarães and J. O. Gomes, Brazil

The human factor in systems engineering: Engineering systems thinking M. Frank, Israel

Edge awareness - A dynamic safety perspective on four accidents/incidents P. Stensson and A. Jansson, Sweden

Setting up a systems engineering product development environment to comply with functional safety standards

K. Cobb, USA

#### 48

#### **New Directions in Teaching and Learning Services**

Chair: D. Nielsen, England

# Room 3.201 Track HSSE

#### Group work: does it work?

G. Stock, UK

Meeting service needs of the changing profile of student customers D. Nielsen, Y. Lin and A. White, UK

Disrupting the discourse – The challenge of digital pedagogy in HE P. Booth, UK

#### Students' adoption of mobile technology

D. Nielsen, Y. Lin and A. White, UK

Evaluating digital library's service concept and pre-launch implementation H. Kautonen, Finland

Effect of social promotion for customer choice in the high mobility of mobile phone market

J. Ahson and H. Masuda, Japan

Exploring students' experiences of service learning and work integrated learning in the absence of university-industry collaborative partnership

S. Seyama, South Africa

#### **Human Centred Design for Services**

Co-Chairs: S. Holmlid, Sweden, T. Mattelmaki, Finland, and D. Sangiorgi, 49 **England** 

16:00-18:00 Room 3.202 Track HSSE

Bringing empathy in a service network

J. -J. Lee, T. Mattelmäki and J. Hyvärinen, Finland

Human-centered design: Integrating systems & services around people by providing a common ground for action

S. Junginger, Denmark

Gaining contextual knowledge about user experience by using participants as researchers

F. Sleeswijk-Visser and F. Van Doorn, Netherlands

Service design and value-in-use

S. Holmlid, Sweden

Human centred design approach for services: A reflection on origins and motivations

D. Sangiorgi, England

**50** 

#### Software as a Service: Achieving Security via Usability, Trust, and Privacy for the Internet of Services

Chair: A. Seffah, France/Canada

16:00-18:00 Room 2.114 Track HSSE

#### Application security – A framework for integrating security into the application life cycle

L. Poulin, A. Alain and A. April, Canada

Designing usable, yet secure user authentication services: A user authentication protocol

C. Braz, USA, A. Seffah, France, and P. Poirier, Canada

A snap-shot of user support services in Earth System Grid Federation (ESGF): A use case of climate cyber infrastructure

H. Chunpir, Germany, T. Ludwig, Germany, and A. Badewi, UK

An insight survey of innovation laboratories worldwide

A. Bano Memon, L.-P. Meyer, K. Meyer and K. -P. Fähnrich, Germany

51

#### **Human Factors and Ergonomics in Safety I**

Chair: R. Balci-Sinha, USA

16:00-18:00 Room 0.310 Track SMHF

#### Human factors contributions to consumer product safety

R. Balci-Sinha and B. Novak, USA

Ergonomic assessment of activities of front office worker in selected hospitality units and record related health

N. Mehra, S. Rani, P. Sharma and P. Joshi, India

Ergonomic assessment in handicraft workshops: A case study in wooden workshops in Isfahan-Iran

H. Naeini, M. Nasiabadi and A. Dehgan, Iran

Common and chronic problems among nurses working in healthcare units of Uttrakhand State of India

I. Karki, P. Sharma, S. Rastogi and P. Joshi, India

Physiological workload and postural stress of farm women in harvesting of paddy grains

B. Ruplekha and K. Mira, India

#### Automotive central console interface design

F. Soares, P. Simões and R. Simoes, Portugal

# 16:00-18:00 Room 0.313 Track PEHF

**52** 

#### Physical Ergonomics and Ergonomic Analysis I

Chair: A. Todd, South Africa

Self-adaptive blur: A persuasive method for healthy posture

Y. Liu, C. Liao and J. Zhang, P.R. China/USA

Ergonomic analysis of rice basketwork

N. Rodjanapanurat, O. Buranruk, P. Wongchai and K. Wongwilairat, Thailand Development of design guidelines to create inclusive enabling environments for Indian elderly

S. Sankat and R. Khare, India

The quadruple burden of disease and ergonomics – application of ergonomics principles within the industrially developing context: A South African example

A. Todd, South Africa

Effect of time of day and treadmill running on the vertical spinal creep response

R. Puntumetakul, U. Karukunchit, M. Swangnetr and M. Puntumetakul, Thailand Error analysis for three-dimensional anthropometric survey of young Chinese males

X. Zhang, X. Zheng, S. Ding. T. Liu and H. Fang, China

#### **53**

R

16:00-18:00 Room 0.307 Track

### **Highly Automated Driving - Aspects of Driver Vehicle Interaction I**Co-Chairs: K. Bengler, Germany, R. Happee and J. de Winter, The Netherlands

Comparing the perception of critical longitudinal distances between dynamic driving simulation, test track and vehicle in the loop

C. Purucker, F. Rüger, N. Schneider, A. Neukum and B. Färber, Germany The effect of urgency of take-over requests during highly automated driving under distraction conditions

F. Naujoks, C. Mai and A. Neukum, Germany

Evaluation of an Attention Monitor for detection of and feedback on driver's distraction level on different automation levels

N. Schoemig and A. Kaussner, Germany

Reading the Driver: Visual Workload Assessment in Highly Automated Driving Scenarios

M. Zimmermann, I. Rothkirch and K. Bengler, Germany

Mediating the interaction between human and automation during the arbitration processes in cooperative guidance and control of highly automated vehicles: Basic concept and first study

M. Baltzer, E. Altendorf, S. Meier and F. Flemisch, Germany

Transition of control: Automation giving back control to the driver

D. Willemsen, A. Stuiver and J. Hogema, The Netherlands

Influence of expertise on the judgment of controllability of advanced driver assistance systems

P. Galaske, M. Farid and K. Bengler, Germany

#### 54

#### Human Factors at Level Crossings

Chair: A. Mills, UK

### Evalua

#### Evaluating an advance warning sign for level crossings

D. Basacik, S. Cynk. T. Flint and J. McMorrow, UK

Decision-making at level crossings – Should a decision point marker be provided? C. Turner, UK

Drivers' visual scanning and head check behavior on approach to urban rail level crossings

K. Young, M. Lenné, V. Beanland, P. Salmon and N. Stanton, Australia/UK

How well do people understand the signs and signals at user-worked level crossings? S. Cynk, T. Flint and J. McMorrow, UK

Improving the railway's understanding of accident causation through an integrated approach to human factors analysis and technical safety data recording

C. Wullems, G. Dell and Y. Toft, Australia

Reducing the number and impact of railway underline bridge strikes M. Stout and D. Basacik, UK

Evaluating design hypotheses for rail level crossings: An observational study of pedestrian and cyclist behavior

G. Read, P. Salmon, M. Lenné and E. Grey, Australia

# Room 2.115 Track RR

#### **Affective User Experience 55** Chair: D. Coelho, Portugal Beyond convenience: The role of emotions in the adoption of sustainable technologies A. Thatcher, M. Lekitlane and D. Riga, South Africa Personalizable vehicle user interfaces for better user experience C. J. Normark, Sweden Room 2.113 Eliciting user experience through Rasch-calibrated metrics for latent variables F. Camargo, UK Specification of affective user experience in product design D. Coelho, Portugal A study of passengers' real-time emotional responses and comfort experience 8:00-10:00 during the flight using an experience sampling method N. Ahmadpour, J.-M. Robert and G. Lindgaard, Canada/Australia Reconciling affective and ergonomic objectives of product design D. Coates, USA **Human Factors Issues in Air Traffic Management I 56** Co-Chairs: C. Surakitbanharn and S. Landry, USA Flight deck crew experiences flying profile descents during metering operations L. Martin, S. Sharma, J. Kaneshige and S. Lozito, USA ₹ Research methods for simulation-based training in air traffic management C. Muehlethaler and C. Knecht, Switzerland A new approach for non-technical skills training in air traffic management: Training design C. Knecht and C. Muehlethaler, Switzerland Understanding the human factors limitations of automated conflict resolution through air traffic controller solicitation C. Surakitbanharn, A.-Q. Dao and S. Landry, USA Avoiding out of the loop effects of automatic conflict avoidance: Preliminary design and results P. Le Blaye and F. Bollon, France System modeling to identify agent functions in complex human-integrated systems: An application to air transportation S. Landry, USA How pilots assess their non-technical performance – a flight simulator study P. Gontar, H.-J. Hoermann, J. Deischl and A. Haslbeck, Germany Advances and Challenges in Cross-Cultural Competence in the US Military, **57** 2001-2014 and Beyond Co-Chairs: W. Perry and B. Connable, USA Room 0.101 Track CCDM What next? Retaining or losing cross-cultural competence after Iraq and Afghanistan B. Connable, USA Socio-cultural capability requirements across all phases of military operations W. Perry, USA PSYMDEV, a system intended for assisting the military analyst to construct psychological messages C. Faucher and M. Machtoune, France Impact of network connectivity and agent commitment on spread of opinions in social networks D. Galehouse, T. Nguyen, S. Sreenivasan, O. Lizardo, G. Korniss and B. Szymanski, USA Behavioral Influence Assessment (BIA): A multi-scale system to assess dynamic

behaviors within groups and societies across time

M. Bernard, G. Backus and A. Bier, USA, and W. Busch and R. Damron, Germany

#### **Neuroergonomics of Human Performance** 58 Chair: R. Parasuraman, USA

Neuroergonomics of skill acquisition: Genetic and non-invasive brain stimulation studies

R. Parasuraman, P. Greenwood, M. Scheldrup, B. Falcone, B. Kidwell and R. Mckendrick, USA

Effects of fNIRS on physiological and performance under vibratory stimulus

J. Sugimoto and H. Hagiwara, Japan

Brain activity during a visual stimulation task performed alone and with an auditory task

N. Komiyama and H. Hagiwara, Japan

Does brain connectivity discriminate intentional expression of hidden emotion? J. C. Woo, H. J. Lee, S. Park and M. Whang, South Korea

Inattentional deafness in simulated air traffic control tasks: A behavioural and P300 analysis

L. Giraudet, M. Bérenger, J.-P. Imbert, S. Tremblay and M. Causse, France/Canada Neurocognitive design methods for plastic model kit

M. Takao, M. Matsushima, S. Koretake, H. Shimizu and T. Kamei, Japan Organizational analysis of work and cognitive ergonomics in self-management

R. Filus and F. Santina, Brazil

working groups in the cosmetic industry

#### **DHM and Work Design 59**

Co-Chairs: M. Mazzola, Italy, and T. Marler, USA

Using Santos DHM to design the working environment for sonographers in order to minimize the risks of musculoskeletal disorders and to satisfy the clinical recommendations

M. Mazzola, L. Forzoni, S. D'Onofrio, C. Standoli and G. Andreoni, Italy Using MRI-derived spinal geometry to compute back compressive stress (BCS): A new measure of low back pain risk

R. Sesek, R. Tang, C. Gungor, S. Gallagher, J. Davis and K. Foreman, USA/Turkey An optimization-based system for processing motion-capture data with digital

T. Marler, R. Johnson and S. Beck, USA

Reconstruction of arbitrary human models from anatomical dimensions

Y. Endo, M. Tada and M. Mochimaru, Japan

The quest to validate human motion for digital ergonomic assessment – Biomechanical studies to improve the human-like behavior of the human model "EMA" D. Gläser, L. Fritzsche, S. Bauer and W. Leidholdt, Germany

Basic method for handling trivariate normal distributions in case definition for design and human simulation

D. Högberg, E. Brolin and L. Hanson, Sweden

Evaluation of 3D Chinese, European and standards head morphology for helmet dimensions definition

A. Kollia, L. Navarro, L. Bouten, J. Cornolo and S. Avril, France

#### Sustainable Design II **60**

Chair: F. Moreira da Silva, Portugal

#### C. Pinheiro and F. Moreira da Silva, Portugal Color in recycled crystal

Costume design: Ergonomics in performance art

Designing for elderly people - ergonomics of vision

A. Cabral and C. Figueiredo, Portugal

F. M. Marques and P. Oliveira, Portugal

Beyond ergonomics: Visions of the body in product design

R. Dias and L. Ferrão, Portugal

Aspects of ergonomics and sustainability design applied to the Utilities Board for Café Tokyo's in Recife, Pernambuco/Brazil

G. Silva, T. Tabosa, A. Andrade and V. Cavalcanti, Brazil

Ergonomics' valorization through the systemic design - Innovation for an active society

R. Mendonca, Brazil/Italy

Room 0.112

#### **Design and Human Behavior II** 61

8:00-10:00 Room 3.112 Track ED/EMUSP

Chair: E. Duarte, Portugal

Evaluation of an experimental virtual environment prototype for older population warning studies

L. Reis, E. Duarte and F. Rebelo, Portugal

Human-social interaction model for e-health interfaces

C. Pernencar, Portugal

Contribution of design in the developmental process of external prosthetic medical devices

D. Matos, A. Pinho, A. Ferreira and J. Martins, Portugal

Older adults' training preferences for interacting with product

W. -C. Tsai, Taiwan

Sustainability, interior design, and comfort in youth travel accommodations

S. Klavina, A. Ferreira and M. Pinheiro, Portugal

Creating an ergonomic solution for avoiding errors in blood transfusion

S. Albolino, F. Ranzani, R. Casini and B. Dannaoui, Italy

#### **Design and Applied Anthropometry II** 62

Chair: P. Arezes, Portugal

8:00-10:00 Room 3.111 Track ED/EMUSP

Designing an ergonomic luggage for Taiwanese children

Y.-C. Lin, Taiwan

Fundamentals of a patch design for body perspiration: An approach in health

V. Jalali, H. Naeini, S. Dindar, N. Kooshki and A. Jahanbakhsh, Iran

Evaluation of an optimal width of a rear seat of sedans

A. Zunjić and V. Lesnikov, Serbia

Anthropometric analysis of human head to identification of height in proper use of ballistic helmets

M. Catapan, M. Okimoto, M. Villas Boas and R. Waldhauer, Brazil

Tridimensional study scanning the variability anthropometric head human use of ballistic helmets

M. Catapan, M. Okimoto, M. Villas Boas and R. Waldhauer, Brazil

Development and validation of a posture driven tool to estimate the hazards of manual lifting

S. -Y. Lu, Y.-S. Ing, C.-L. Lee and Y. -T. Pan, Taiwan

#### 63

#### **Interface Design II**

Chair: L. Paschoarelli, Brazil

8:00-10:00 Room 0.304 Track ED/EMUSP

Recommendations for user centered design of interfaces for seniors in the context of health care

A. Abi Akle, K. Borgiel, S. Minel and C. Merlo, France

An approach on mobiles design methodologies of interactive system

A. Chammas, M. Quaresma and C. Mont'Alvão, Brazil

Study on the relationship of interface usability characteristics with operators' emotional states in industrial context

J. Zhao and M. Bordegoni, Italy

SoKEYTo: A tool to design universal accessible interfaces

D. Sauzin, F. Vella and N. Vigouroux, France

Universal design concepts applied to a semi-automated loft for the third age with accessibility

A. Arruda, E. Sant'Anna Maura and R. Hoppe, Brazil

#### Work Stressors, Resources and Safety in Telehealth Technology and Health 64 Care Work I Chair: A. Elfering, Switzerland, and T. Fairbanks, USA Stochastic resonance training at work reduces musculoskeletal pain in nurses A. Elfering, V. Schade, C. Burger, L. Stöcklin, S. Bauer, and L. Radlinger, Switzerland Workflow interruptions, social stressors from supervisor(s) and attention failure 8:00-10:00 Room 0.102 Track in surgery personnel D. Pereira, P. Muller and A. Elfering, Switzerland Maladaptive back beliefs and low back pain in nurses: A longitudinal study A. Elfering, C. Rolli, U. Müller, O. Tamcan and A. Mannion, Switzerland Effects of whole body vibration on musculoskeletal complaints of surgery staff M. Leitner, A. Blasimann, B. Dubach and H. Baur, Switzerland Electromyographic activity of back muscles during stochastic whole body vibration A. Blasimann, U. Fleuti, M. Rufener, A. Elfering, H. Baur and L. Radlinger, Switzerland Development of telemedicine in oil & gas through the capabilities approach A. Fernandes, K. Reegard, A. Droivoldsmo, J. Simensen and G. Rindahl, Norway Development of an E-healthcare system for university students Y. Imai, E. Miyazaki and H. Kamano, Japan **Service Innovation in Business Networks** 65 Co-Chairs: N. Feldmann and M. Kohler, Germany Designing appreciation in services W. Ganz, Germany Bridging the chasm: towards a unified perspective of service, product, and platform innovation D. Meersman, Belgium Service networks in the area of E-mobility C. Stryja, P. Hottum and H. Fromm, Germany Deutsche Telekom's Developer Garden – An incumbent's response to the challenges of innovating in a complex and rapidly changing world P. Bruhn, Germany The BMW Group as the leading provider of premium mobility services -Challenges of a transformation M. Keil and M. Hauschild, Germany **Managing the Complexity in Transformative Service Design** 66 Chair: S.-T. Yuan, Taiwan Prejudice and Innovation: A critical relation for designing potentially innovative solutions M. Manhaes, Brazil, B. Mager, Germany, and G. Varvakis, Brazil Problematising change in transformative service design D. Sangiorgi, UK Transformative service design: From technology to dechnology C. -F. Yang, C.-S. Wu, Y. Gong and T. -J. Sung, Taiwan When transformative service design meets behavioral economics: Staged mass behavior change S.-T. Yuan, Taiwan 8:00-10:00 Panel Discussion: Future transformative service innovations: Making the

B. Mager, Germany, D. Sangiorgi, UK, M. Barrett, UK, C.-F. Yang, Taiwan,

industrial or societal changes

and S.-T. Yuan, Taiwan

#### **Cross-Cultural Decision Making in the EU** 67

Chair: C. Leitner, Austria

Supporting decision making and policy through large scale pilots

H. Leithold, Austria

Innovative ICT solutions in policy modeling – The Centralab approach

A. Kö, Hungary

Using social media to develop an open government culture in the European

I. Criado, Spain

8:00-10:00 Room 3.201 Track HSSE

MFG

8:00-10:00 Room 3.202 Track

8:00-10:00 Room 2.114 Track PEHF

Cultural issues in linking data across regions - The case of linked spatial data infrastructures

A. Ojo, S. Abbas and L. Porwol, Ireland

The case of people's assembly in Estonia: A systemic approach to deliberative and crowdsourcing initiatives - A model for Europe?

N. Leosk, Italy

Best products for the fast followers

M. Vermeulen, The Netherlands

Challenges for cross-cultural decision making and cross border collaboration in the EU

C. Leitner, Austria

#### **Human Aspects of Knowledge Based Enterprises II** 68

Chair: A. Fast-Berglund, Sweden

#### Entrepreneurship in SMEs

J. Trzcielinska, Poland

#### Strategic focus on agility

S. Trzcielinski, Poland

The changes of human capital structure in condition of adaptation the enterprises' management systems into knowledge based economy requirements

H. Wlodarkiewicz-Klimek, Poland

#### Methods of staffing process in agile enterprises

A. Branowska, Poland

Understanding and supporting decision makers in quality management of production networks

R. Philipsen, P. Brauner, S. Stiller, S. Runge, R. Schmitt and M. Ziefle, Germany Flexible ICT-tools for knowledge sharing and assembly support

A. Fast-Berglund and E. Blom, Sweden

#### Safety Management Systems as Part of the Competitive Management 69 Systems II

Co-Chairs: H. Pacaiova and J. Sinay, Slovakia

#### Risk assessment for LPG storage

A. Bernatik and I. Bartlova, Czech Republic

#### RBI - support tool for industry risk prevention

H. Pacaiova, M. Oravec and J. Kolesar, Slovakia

Applied management system of safety in practice during construction of power plant

I. Pekár, Slovakia

Method for fidelity evaluation of nuclear power plant simulators from the human factors point of view

J. Laarni and H. Koskinen, Finland

A system for automated live ergonomics assessment and its applications in manufacturing

T Nguyen, M. Kleinsorge and J. Krüger, Germany

Safety assessment of pesticide-barrier protection properties of high-tech material agricultural safety clothing: In vivo-test using the artificial skin

#### R.-H. Kim and S.-S. Choi, S. Korea

#### 70 Risk and Driving

Chair: D. Soole, Australia

Room 0.310 Track RR

#### Being "always on" in vehicles – The use of apps while driving bears risks

B. Franz, I. Zöller, M. Kauer, L. Schulz, B. Abendroth and R. Bruder, Germany

Analysis of factors associated with speeding among road users in Malaysia N. Isah and N. Fadilah Mohd Soid, Malaysia

Comparing road users with high and low perceived risk of being caught for traffic infringement in Malaysia

N. Soid and N. Isah, Malaysia

Bibliometric analysis of risks in the transportation sector: Ergonomic considerations

E. Ferreira, L. Vergara and A. Coelho, Brazil

A review of international speed enforcement policies and practices: Evidence-based recommendations for best practice

D. Soole, B. Watson and J. Fleiter, Australia

### Driver State Detection and Simulated Driving: Drawbacks and Opportunities

Co-Chairs: H. Rashid, Malaysia, and K. Bengler, Germany

8:00-10:00 Room 0.313 Track RR

### Evolution of a new adjustable motorcycle test rig design for measuring motorcyclist fatigue during prolonged riding

H. Rashid, M. Ma'arof, A. Omar and S. Abdullah, Malaysia

Motorcycling: Awkward posture is the best posture!

M. Ma'arof, H. Rashid, A. Omar, S. Abdullah, I. Ahmad and S. Karim, Malaysia Application of galvanic vestibular stimulation for the evaluation of vehicle settings in a fixed-base driving simulator

M. Wiedemann, W. Remlinger and K. Bengler, Germany

Comparison of real and simulated driving for a static driving simulator

M. Krause, L. Yilmaz and K. Bengler, Germany

How do immersive driving environments influence user performances and experiences?

D. Reich, J. Wittkugel and R. Stark, Germany

"Mirror, mirror on the Wall, tell me..." Speech, video, and further approaches for driver state detection

J. Krajewski and S. Schnieder, Germany

Empirical and technical challenges for driver state detection

K. Karrer-Gauss, Germany

#### **72**

#### Safety Related Topics

Chair: D. Dejoy, USA

ack SO

#### Design for process safety critical tasks (minimize human errors)

S. Al Rawahi, G. Hampson, I. Randle and C. Smith, Oman

Development of the management cycle and supporting tool for assisting organizational workers in learning themselves how to detect safety-related problems

Y. Tanabe and Y. Okada, Japan

0.307

An evaluation of human factors on confirmation/check tasks in organizational safety management

K. Takahashi, R. Ikeda and Y. Okada, Japan

A treatment of the safety culture for the safe operation of nuclear power plants Y. - H. Lee, Korea

The importance of training simulated of situations crisis to the development of competence of emergency teams in launch vehicle aerospace

L. Medeiros and R. Carvalho, Brazil

An analysis of drug administration tasks on safety management in medical centers

N. Yamao and Y. Okada, Japan

Safety climate and firefighting: Focus group results

D. Dejoy, A. Dyal and T. Smith, USA

8:00-10:00 R

# **Neural Mechanisms of Functioning in the Conceptual Age 73**

Chair: M. Fafrowicz, Poland

8:00-10:00 Room 2.115 Track STHESCA

# Working memory distortions - ST-DRM paradigm

M. Fafrowicz, B. Wachowicz, K. Lewandowska, J. Olszewska, A. Grochowska, A. Falkowski and T. Marek, Poland

The effect of music harmonics and level of expertise on aesthetic judgment of music: An ERP study

M. Jaśkiewicz, P. Francuz, E. Zabielska-Mendyk, D. Zapała and

P. Augustynowicz, Poland

EEG spectral analysis in sleep deprivation

M. Kowrygo, Poland

The neural basis of intuitive decision making

B. Wachowicz. Poland

The error-related negativity as a neural indicator of error processing and its modulation by individual differences

J. Mojsa-Kaja, M. Gawlowska, E. Beldzik, A. Domagalik and T. Marek, Poland Creativity and its neural correlates

K. Lewandowska, Poland

# 10:00-10:30 Refreshments will be provided in the foyer on the ground floor

## **Kansei and Emotions in Design** 74

Co-Chairs: C. Bouchard, France, and S. Fukuda, Japan

# 10:30 - 12:30 Room 2.113 Track APD

# About the nature of Kansei information

C. Bouchard, France, and J. Kim, Korea

Emotional engineering and PLM

S. Fukuda, Japan

Experience-driven new concept development projects: Differences in context, design activities, and design information conveyed

A. Gentner and C. Bouchard, France

Emergence of self awareness using shared knowledge

M. Okubo, Japan

Gender-sensitive product design by Kansei engineering: An application example using Kano-questionnaire

E. -M. Jakobs, B. Trevisan and R. Schmitt, Germany

Towards humor modelling and facilitation in smart environments

A. Nijholt, The Netherlands

Psychophysiologically evaluated visuo-tactile affection using printed fabrics M. Lee and G. Cho. Korea

# Room 2.110 Track APD

**75** 

# Pleasurable Design on Support Technology for Elderly and Disabled Chair: K. Morimoto, Japan

Effective design of recreation activities in the group home for the elderly with dementia T. Doi, N. Kuwahara and K. Morimoto, Japan

The development of a mental support system for the elderly living in depopulated areas in Japan

N. Kuwahara, T. Airi, T. Asada, Y. Yoshitomi, J. Narumoti and K. Morimoto, Japan The effect of salt-shrinkage on the silk union fabrics by continuous treatment system

K.-B. Kim, Korea, M.-J. Kim, Japan, and M.-S. Kim, Korea

Design of studded paving block and bollard using LED for assisting walk of lowvision people at night

K. Morimoto, N. Kuwahara, T. Suzuki and Y. Gyoba, Japan

Concept and development of personal mobility vehicles for indoor use by persons with walking difficulty

Y. Sawada, Y. Higashi, K. Morimoto and M. Nishimura, Japan

Creative design of powered wheelchair based on concept analysis and pleasurable ideas proposed by designers and educators

M. Nishimura and K. Morimoto, Japan

Basic study of mobility of the elderly from the perspective of sensibility value -Public transportation focus

R. Tamura, Y. Hirai and N. Elokla, Japan

# 76 Interaction in 3D Environments and Computerized Training Systems Chair: M. Kozhevnikov, Singapore

Effects of depth perception cues and display types on presence in the elderly within a 3D virtual store

C.-L. Liu and S.-T. Uang, Taiwan

The role of three-dimensional immersive environments in assessment and training of spatial skills

M. Kozhevnikov and I. Amihai, Singapore, and M. Kozhevnikov, USA

Features of collaboration in the VirCa immersive 3D environment

B. Hámornik, M. Köles, A. Komlódi, K. Hercegfi and L. Izsó, Hungary/USA Training inhibitory control in older drivers: The effect on cognitive ability and driving performance

A. Cuenen, E. Jongen, T. Brijs, K. Brijs, R. Ruiter, R. Guerrieri and

G. Wets, Belgium

The effect of knowledge of results during computerized system training N. Gavish and H. Krisher, Israel

Using near infrared spectroscopy to detect mental overload in flight simulator M. Causse and N. Matton, France

# 77 User-Centered Design I

Chair: P. Noriega, Portugal

Ergonomics versus inclusive design spaces – The case study of The National Tile Museum

M. J. Delgado and F. Moreira da Silva, Portugal

An approach through painting to XIX century fashion ergonomic issues

H. Albuquerque, Portugal

Investigation of user experience for luxury hotel websites: A comparison between Chinese and American consumers

Z. Shi, X. Lehto, M. Lehto and L. Cai, USA

User-centred design of QR store: A case study

S. Marino and G. Duca, Italy

The system ergonomics and usability as a measurement of the software agents impact to the organization

B. Kopka and M. Žytniewski, Poland

# 78 Ergonomics in the Analysis and Design of Production Systems

Chair: E. Martins, Brazil

Worker's perception on ergonomic workstation analysis: A descriptive study of L-shaped desk usage

C. Moriguchi, F. Foltran, J. Gonçalves, K. Takekawa, H. Coury and T. Sato, Brazil Human vs. machine in life science automation: Comparing effectiveness of manual and automated 3-D cell culturing processes

R. Lehmann, K. Thurow, R. Stoll and M. Weippert, Germany

Build an ergonomics program for an industrial international group

J. Thibault and J. Papin, France

Ergonomics in industry: Various sectors contributing to the development of a new product

A. Tavares, L. Albuquerque, A. Souza and M. Soares, Brazil

Time structure analysis in task with manual components of work

G. Bedny, W. Karwowski and I. Bedny, USA

The influence of the stress of logistics professionals in the organization's results. A theoretical and practical research with specialists of the area

A. Viera, G. Balbinotti and L. Vieira, Brazil

# **Ergonomics in the Automotive Industry 79**

Chair: L. Ghibaudo, Italy

Anthropometric consideration of interior design of city buses

A. Zunjić, S. Sofijanić and E. Stojiljković, Serbia

Pushing and pulling risk assessment in Fiat Group Automobiles industrial reality: Methods to analyze critical operative conditions according to ISO 11228-2 principles

D. Germanà, S. Spada, G. Lombardi, A. Baracco, M. Coggiola, F. Sessa and L. Ghibaudo, Italy

Effects of appearance on perceived comfort of automobile seats

T. Erol, C. Diels, J. Shippen, D. Richards and C. Johnson, UK

Workstation ergonomic analysis: Micro and macro aspects contributions in an automotive industry

A. Shinohara, P. Martins, A. Carvalho, F. Dranka, and R. Bitencourt, Brazil The benefits of developing people to acquire competences in ergonomics

A. Varasquin, G. Balbinotti, L. Vieira and N. Colossi, Brazil

Ergonomic and financial benefits reached through the application of a Kaizen culture: Theoretical and practical study in an automotive industry

L. Vieira and G. Balbinotti, Brazil

A product design process to evaluate users' intrinsic satisfaction— Designing center consoles in cars

S. Muraji, T. Yamamoto, M. Kurihara, T. Suzuki and M. Nakanishi, Japan

## **Transport Design** 80

10:30 - 12:30 Room 1.111 Track ED/EMUSP

Chair: R. Bruder, Germany

Effectiveness auditory and vibrotactile cuing of driver attention under noisy

A. Murata, T. Kuroda and M. Kanbayashi, Japan

A comparative study of design perceptions of vehicle cluster instruments by designers and non-designers in India and Germany

P. Kalenahalli Sudarshan, M. Kauer and R. Bruder, Germany

Analysis on the design of handle of two wheelers in India keeping women drivers in mind

D. Banerjee and L. Korsapati, India

Maneuvering in intersections - what is the specific challenge for elderly drivers?

K. Dahmen-Zimmer and A. Zimmer, Germany

Synesthetic metering for speed

J. Cabral and R. Mendonca, Brazil/Italy

Matching performance of vehicle icons in graphical and textual

C. -F. Chi and R. -S. Dewi, Taiwan

## **International Panel on Patient Handling Ergonomics II** 81

Co-Chairs: S. Hignett and M. Fray, UK

Work ability and psychosocial factors in healthcare settings: Results from a national study

T. Cotrim, C. Silva, V. Amaral, P. Bem-Haja and A. Pereira, Portugal

Integrated patient risk assessment: Moving and handling, falls, pressure ulcers, continence, dementia

S. Hignett, UK, E. Goodwin, UK, and L. Wolf, USA

Cen / ISO Technical Report (TR) 12296 - 2013 Ergonomics, Manual Handling of People in the Healthcare Sector International consensus

E. Waaijer, The Netherlands

Low-back load for healthcare workers during manual patient handling of obese persons M. Jaeger, C. Jordan, S. Kuhn, B. Beck and A. Luttmann, Germany

Did the Finnish Ergonomic Patient Handling Passport® evoke changes in

vocational education and workplaces?

L. Tamminen-Peter and V. Fagerström, Finland

Design for health and dignity: User and stakeholder involvement in design for urinary continence

L. Moody, A. Long and A. McCarthy, UK

10:30 - 12:30 Room 3.111 Track HC

10:30 - 12:30 Room 3.112 Track ED/EMUSP

# Practice Based Innovation: Collaborate and Learn in Innovating 82

Co-Chairs: C. Mele and T. Russo-Spena, Italy

Learning about service-orientation in KIBS: Understanding the customer as an active actor

K. Kallio, Italy, and I. Lappalainen, Finland

Interactive technologies to enhance collaborative practice for innocation

A. Caridà, M. Melia and M. Colurcio, Italy

Resource integration in innovation processes: A literature review

M. Colurcio, B. Edvardsson and A. Caridà, Italy/Sweden

Collaborative practices in innovation ecosystem

T. Russo-Spena, M. Tregua and F. Bifulco, Italy

Knowledge and learning in practice-based studies: An integrated perspective to understand innovation

T. Russo-Spena, K. Kallio, I. Lappalainen and C. Mele, Italy/Finland

Living labs for smart innovation: A user-centric approach

F. Bifulco, M. Tregua and C. Amitrano, Italy

# **Quality Management in Service Engineering**

Chair: E. Cudney, USA

10:30 - 12:30 Room 0.304 Track HSSE

83

10:30 - 12:30 Room 0.102 Track HSSE

Applying the House of Quality to the new-building construction commissioning

W. Gillis and E. Cudney, USA

Employee and customer cynicism: Strategic engineering of service encounters for effectiveness in environments of high cynicism

J. Bailey, USA

Using Bill of Services (BOS) to achieve effective service delivery

G. Vitner, Israel

Leading change in hospital lean implementation: Top management perceptions and reflection

J. McCreery and L. Mazur, USA

Defining a serviceability architecture framework

D. Allen and B. Parkhurst, USA

## Research on Human Behavior and Decision Making in Smarter Service 84 **Systems**

Co-Chairs: K.-S. Hidaka, Japan, and S. Parikh, India

# Consumer behavior in complex service system

K. Hidaka, F. Shimizu and S. Nishikori, Japan

A Study on BEMS based on behavioral economics for small and medium-sized buildings

A. Nishino, M. Suzuki, Y. Inokuchi and S. Hashimoto, Japan

Discourse analysis of voice-based computer-mediated communication in distributed work

T. Chino, K. Torii, N. Uchihira, K. Hiraishi, Y. Hirabayashi and T. Sugihara, Japan

An operational, ethics centric model of a service organization

S. Parikh, India

Re-thinking the concept of ethics for public corporate identity

P. Piciocchi, C. Bassano and M. Galvin, Italy

# Shaping integrity ambassadors

J. McCormack, USA

Towards the inclusion of executive coaching concerns for the improvement of training in service development companies

E. Irrazabal, J. Vara, J. Garzás, E. Marcos and M. López-Sanz, Spain

# **85** Communication and Cognitive Performances

Co-Chairs: K. Øvergård, Norway, and S. Nazir, Italy

# Voice and text messaging in ship communication

T. Porathe, P. Eklund and H. Goransson, Sweden

Using eye-tracking data and mouse cursor location to examine visual alerting in a multi-display environment

J. Crebolder and J. Salmon, Canada

Concept for the integration of information received via communication equipment with onboard navigational systems

E. Holder, Germany, F. Motz, Germany, H. Horoufchin, Germany, and M. Baldauf, Sweden

The impact of motion induced interruptions on cognitive performance

A. Hunter, N. Bourgeois and R. Langlois, Canada

On common ground at sea: The proactive negotiation for channel navigation
A. Kataria and G. Praetorius, Sweden

Seeking harmony in shore-based unmanned ship handling – From the perspective of human factors, what is the difference we need to focus on from being onboard to onshore?

Y. Man, M. Lundh and T. Porathe, Sweden

Characteristics of dynamic positioning operators' situation awareness and decision making during critical incidents in maritime operations

K. Øvergård, L. Soerensen, T. Martinsen and S. Nazir, Norway/Italy

# 86 Ergonomics in Industrial Quality and Safety

Co-Chairs: S.-L. Hwang and Y.-L. Lee, Taiwan

# Usability study of auditory CAPTCHA

C. -H. Lee and Y. -L. Lee, Taiwan

The effects of auditory feedback on websites: users perception

S.-H. Li and S.-L. Hwang, Taiwan

Auditory interface improvement of in-vehicle speech interaction system

H.-N. Hu and S.-L. Hwang, Taiwan

A latent human error model in aviation maintenance tasks

J. -Y. Tu, J.-L. Yong and S. -L. Hwang, Taiwan

A modified failure mode and effects analysis for in-vehicle speech interaction systems

H. -C. Chen and S. -L. Hwang, Taiwan

Effects of display technique, image content, and environment on user performance of auto-stereoscopic mobile phones

P.-H. Lin and H.-S. Jhang, Taiwan

The learning effect of hand dexterity between old and young people Y. -C. Shih and I. -L. Cheng, Taiwan

# **Work-Physiological Approaches in Physical Ergonomics**

Co-Chairs: H. Strasser, Germany, and B. Das, Canada

Rollermouse vs. standard computer mouse – Electromyographic and subjective assessment of the usability in applications with graphical user interfaces

K. Kluth and E. Keller, Germany

Assessment of the ergonomic quality of European screwdrivers

M. Penzkofer, A. Henke and K. Kluth, Germany

Ergonomic evaluation of pressure limits for the fire water supply for physically feasible and safe indoor fire-fighting

S. Groos and K. Kluth, Germany

Physical strength and hand dimensions of population sample: Results and differences in age and gender

A. Klussmann, C. Muehlemeyer, P. Serafin, I. Levchuk, K. Lang and H. Gebhardt, Germany

Anthropometric considerations for designing a test finger to avoid electrical and mechanical hazards

H. Gebhardt, C. Muehlemeyer, K. Lang, B. Schlutter and A. Vomberg, Germany Physical stress and disorders of the hand-arm system at construction workers B. Hartmann, Germany

Advances in human strength measurement and modeling in workspace

B. Das, Canada

# 10:30 - 12:30 Room 0.105 Track MAR

10:30 - 12:30 Room 3.201 Track MFG

# Tools and Applicative Experiences by CPM International School for WMSDs 88 **Prevention** Chair: E. Occhipinti, Italy Trends in management of risks associated to biomechanical overload based on Track PEHF new ISO technical report E. Occhipinti and D. Colombini, Italy A simple tool for preliminary hazard identification and quick assessment: Applicative experiences J. -J. Atain-Kouadio, L. Claudon, P. Mazière, J.-P. Meyer, F. Navier, J. Parachini, E. Turpin-Legendre, J.-J. Verdebout and J.-P. Zana, France The study of work situations with exposure to multiple tasks in annual cycle: Practical experiences in the field D. Colombini and E. Occhipinti, Italy 10:30 - 12:30 Patient's manual handling: ISO TR 12296 and Mapo method N. Battevi, O. Menoni and S. Cairoli, Italy Prevention of WMSDs from biomechanical overload in agriculture: A project by Italian regions G. Di Leone, A. Del Rosso and F. Longo, Italy **Highly Automated Driving - Aspects of Driver Vehicle Interaction II** 89 Co-Chairs: R. Happee and J. de Winter, The Netherlands, and K. Bengler, Germany Road users' comprehension of automated driverless vehicles RR N. Merat, T. Louw, A. Schieben and M. Dziennus, UK Guidelines for the interaction design of ADAS and highly automated vehicles: Overview on information, warning and intervention strategies developed within the EU project interactIVe M. Dziennus, E. Johansson, T. Hesse, A. Schieben, M. Brockmann, A. Rambaldini, Room 0.310 F. Stordiau, I. Esberg, C. Larsson, P. Larsson, C. Zoldan and A. Masala, Sweden Hands and feet free driving: Ready or Not? V. Banks and N. Stanton, UK Taking over control from highly automated vehicles C. Gold and K. Bengler, Germany 10:30 - 12:30 The "Methods for Designing Future Autonomous Systems" (MODAS) project: Developing the cab for a highly autonomous truck S. Krupenia, A. Selmarker, J. Fagerlönn, K. Delsing, A. Jansson, B. Sandblad and C. Grane, Sweden End-users' acceptance and use of adaptive cruise control systems N. Strand, M. Karlsson and L. Nilsson, Sweden Human Mobility Increase as a Key Element in Designing Innovative 90 **Transportation Systems** Chair: I. Grabarek, Poland Ergonomic issues in design of innovative means of transportation and transportation systems RR I. Grabarek and W. Choromanski, Poland Room 0.313 Track Lever wheelchair for disabled people: An answer to the increasing demand for wheelchair mobility K. Fiok and W. Choromanski, Poland Analysis of ride comfort on the stairs climbing wheelchair G. Dobrzynski, W. Choromański and I. Grabarek, Poland Simulation study of wheelchair's maneuverability G. Dobrzynski, W. Choromański and K. Fiok, Poland Study of likelihood of car accident among homonymous hemianopsia patients: An ergonomic solution M. S. Alavi and H. Naeini, Iran

Traffic fatalities and serious injuries in Europe – A study of association with

cultural, demographic and income variables
I. Barata and D. Coelho, Portugal

# Macroergonomic Innovations I 91

Chair: L. Pacholski, Poland

10:30 - 12:30 Room 0.307 Track SO

Macroergonomic premises of organizational innovations in business corporations

L. Pacholski, Poland

Influence of macroergonomic factors on production systems organizing in automotive industry

A. Stasiuk-Piekarska, M. Drzewiecka and G. Dahlke, Poland

The use of web application "Mobilne Miasto" (Mobile City) in the conveyance of information about urban space in the system human factor - technology M. Golinski, Poland

Macroergonomics in the design of the quality of work environment and of human life: Examples of practical applications

A. Jasiak, Poland

Efficient control tool of work system resources in the macro-ergonomic context M. Sławińska and M. Butlewski, Poland

How quality management supports sustainable development

M. Jasiulewicz-Kaczmarek, Poland

## Knowledge Transfer in the Interdisciplinary Development of Products and 92 **Services**

Chair: T. Winkler, Poland

10:30 - 12:30 Room 2.115 Track STHESCA

The interdisciplinary development of products: A case study from industry and health care

T. Winkler, Poland

E-learning methods in the knowledge transfer between surgical tools manufacturers and hospital. A case study from laparoscopy

J. Bartnicka, Poland

Knowledge transfer in the lifecycle of medical tools and equipment K. Mleczko and T. Winkler, Poland

The role of emerging and converging technologies in the coming era of abundance

P. Szewczyk, Poland

Digital migration: Characteristics, challenges and educational perspectives

V. Zuzevčiūté, Lithuania

12:30-13:30 Lunch break in the foyer on the ground floor Light lunches will be provided for all registered conference participants.

93

13:30-15:30 Room 2.113 Track CN

# **Behavioral and Physiological Indicators of Human Performance**

Chair: S. Schmer-Galunder, USA

What eye tracking can reveal about dynamic decision-making F. Vachon and S. Tremblay, Canada

Learning and recognition of facial images without awareness

T. Ott and S. Schmer-Galunder, USA

Eye tracking study: Overhead menu board and its effect on consumer purchase decision

A. Magadia, K. Medel, S. Reyes and L. Grepo, Philippines

Resource allocation strategies in multitasking after switch in task priorities

N. Matton, P. Paubel, J. Cegarra and E. Raufaste, France

Effects of inhaling essential oil on decreasing mental fatigue: A physiological indices study

S. -Y. Cheng, Taiwan

Ergonomics and teaching: An investigation about Brazilian teacher's stress

I. de Medeiros Costa and R. Carvalho, Brazil

## Digital Human Modeling and Human Factors 94

Co-Chairs: L. Fritzsche, Germany, and E. Fallon, Ireland

Assessing the precision of anthropometric measurements: A Six Sigma approach D. Hale and E. Fallon, Ireland

Research of motivation management method for project members

H. Yajima, Japan

Interactive simulation and ergonomics assessment of manual work with EMA -Applications in product development and production planning

L. Fritzsche, R. Schönherr and B. Illmann, Germany

Influence of fingertip anthropometry and anatomy on mechanical loads during grasping

G. Harih, J. Kaljun, and B. Dolšak, Slovenian

Human factors modeling from wearable sensed data for evacuation based simulation scenarios

L. Paletta, V. Wagner, W. Kallus, H. Schrom-Feiertag, M. Schwarz, M. Pszeida, S. Ladstätter and T. Matyus, Austria

A new representing method of human foot anatomical landmark and its application in foot posture data acquisition

K. Zhao, A. Luximon, B. Ganesan and C. Chan, Hong Kong

## **Ergonomics in Design of Workstations II** 95

Chair: S. Hignett, UK

Ergonomics aspects and productivity in a production line: A case study

J. Camarotto and R. Vanalle, Brazil

Work ergonomic analysis and change laboratory: Similarities and complementarities between interventionist methods

R. Vilela, M. Querol, L. Seppänen, F. Lima, R. Mendes, M. Lopes, I. Almeida and J. Filho, Brazil/Finland

A library based tool to assist the generative activity in workstation design

C. Bergman, D. Högberg, G. Bäckstrand and L. Moestam, Sweden

ERGO WORK - Creating the best places to work

G. O'Sullivan, Poland, L. Moody and J. Saunders, UK, A. Curin and M. Leber,

The user-oriented integration of decision support system for tunnel control: Challenges in methodic and design

S. Spundflasch and H. Krömker, Germany

Designing for future professional activity: Examples from ship bridge operation design

M. Wahlström, H. Karvonen, E. Kaasinen and P. Mannonen, Finland

Exploring and describing workplace issues for plus size people

A. Masson, S. Hignett and D. Gyi, UK

## **Ergonomics and the Virtual and Digital Environment II** 96

Chair: C. Falcao, Brazil

# Visual comfort and human wellbeing at coworking environs

C. C. Gomes and S. Preto, Portugal

# Intangible cultural heritage and digital communications

C. C. Caramelo Gomes and M. L. Costa, Portugal

Comfort optimization method for work equipment based on a digital hand model

P. Gust and A. Ünlü, Germany

Wearable devices: A design approach through biodesign and ergonomics M. Canina, Italy

Accessibility passport model for designing inclusive games – A requirement engineering viewpoint

M. Mustaquim, Sweden

# Software interfaces of the Jaco Robotic Arm: Results of a focus group

N. Vigouroux, D. Sauzin, F. Vella, C. Petit, V. Leynaert, M. Alecki and C. Fattal,

# Nonlinear dynamical analysis of eye movement characteristics

A. Murata, T. Matsuura and M. Moriwaka, Japan

13:30-15:30 Room 0.101 Track ED/EMUSP

13:30-15:30 Room 1.112 Track ED/EMUSP

# **Ergonomics, Product and Work Design I** 97

Chair: E. Martins, Brazil

13:30-15:30 Room 1.113 Track ED/EMUSP

An ergonomic vision of actors and resources in distance education environment I. Martins, E. Martins and M. Soares, Brazil

Development of e-Learning system for network education and visualization C. Kawanishi and Y. Imai, Japan

Anthropometry as a resource in the learning process of ergonomics / human factors & design

L. Saenz, A. Lotero, E. Cadavid and G. Sevilla, Colombia

Space usability study from the point of view of the teacher in public schools from 1st to 5th grade in the city of Bauru, SP, Brazil

A. Caversan and J. Plácido da Silva, Brazil

Influence of the school furniture design on the body posture of college students A. Tirloni, D. Reis, M. Soares and A. Moro, Brazil

Ergonomic design for learning place: Impact on health and cognition

O. Burov, M. Pertsev and A. Tsarik, Ukraine

Proposal of a method to clarify customer needs using HI (human interface) patterns

R. Okubo, Y. Tanikawa and S. Fukuzumi, Japan

## **Website and Network Design and Evaluation** 98

Chair: L. Prado-León, Mexico

Analysis of user experience and usability of "Banco do Brasil"

F. Fernandes and L. Paschoarelli, Brazil

Usability evaluation of engineering research center for compact efficient fluid power website

D. Davis, O. Leak and S. Jiang, USA

Influence of web usability as stimulus to generate positive emotions

I. Landa-Avila and L. Prado-León, Mexico

Usability test for a bank service website

R. CossyLeon-Perez, B. Gallardo-Vazquez and M. Soares, Mexico/Brazil

Everyone publishes on the Web, but few do it properly – a need for a revision on design modules curriculum

C. Gomes and M. Costa, Portugal

Research of website interaction design based on UX

F. Guo, Q.-X. Qu, X.-Y. Zhang, W.-T. Ye, H. Wang and X. -S. Wang, China

Terminology matters: About labeling used in the user interfaces of home networking devices

A. Moallem, USA

# **Healthcare Information Systems**

Chair: M. Kimura, Japan

Human factors and ergonomics in mobile computing for emergency medical services

T. Mentler and M. Herczeg, Germany

The needs of smart medication reminder for elderly people with chronic conditions

F.-H. Huang, Taiwan

A proposal of the method to identify adverse effects based on topic maps K. Yokokawa, M. Kimura, M. Ohkura and F. Tsuchiya, Japan

Using high reliability and 'lean' thinking to drive excellence in patient safety: A case study from radiation oncology

L. Mazur, B. Chera, R. Adams and L. Marks, USA

An in-patient nursing documentation application for smart phones

N. Rodriguez, J. Borges, I. Nájera, J. Marrero, M. Aleman and C. Rivera, Puerto Rico To reduce error in health care knowing is not enough

S. Bogner, USA

# 99 13:30-15:30 Room 3.112 Track HC

13:30-15:30 Room 1.111 Track ED/EMUSP

# **Systems Engineering for Designing and Delivering Smarter Products** 100 Co-Chairs: M. Guvenc and K. Cakmak, Turkey

13:30-15:30 Room 3.111 Track HFSSE

101

Room 0.304 Track HSSE

13:30-15:30

Room 0.102 Track HSSE

13:30-15:30

Safety analysis from bottom to top and top to bottom

K. Çakmak, Turkey

Agile systems engineering

B. Douglas and K. Cakmak, Turkey

Model-based systems engineering: Evolution or revolution?

B. Brown, USA

The Systems Modeling Language and its application to railway signaling systems A. Lapping and K. Cakmak, UK/Turkey

Integration of human factors' aspects into multilayered reachback operations via IRIS Integrated Reachback Information System

S. Pickl, Germany

Unboxing trust in cloud computing. A survey study

N. Backhaus and S. Brandenburg, Germany

# The Education of Service Innovators: Bridging the Gaps Between Business and Academia

Co-Chairs: J. Spohrer, USA, and Y. Sawatani, Japan

Co-creation of values in designing services through a custom of meta-cognition

M. Suwa, H. Nakashima and H. Fujii, Japan

Designing service system prototype workshops

Y. Sawatani, Japan

Developing a value co-creation measurement on financial industry

K. Toya and H. Kitanaka, Japan

A dynamic model based on customer learning speed

H. Masuda and Y. Hara, Japan

**Educating service innovators** 

J. Spohrer, USA

Integration of research, education and practice

Y. Sawatani, Japan

Service science education in management of technology

K. Hidaka, Japan

## **Context-Related Service: Lessons in Humanisms** 102

Co-Chairs: F. Davoli and F. Lavagetto, Italy and U. Narain, India

Cooperative body-worn sensor network for efficient healthcare and activity monitoring applications

R. Di Bari, Q. Abbasi and A. Alomainy, UK/Qatar

Detection of satisfaction for the services by body motion wave revealing unconscious responses reflecting activities of autonomic nervous system

H. Okawai, T. Yajima, J. Wada and M. Takashima, Japan

Estimating skills of waiting staff of a restaurant based on behavior sensing and POS data analysis: A case study in a Japanese cuisine restaurant

T. Fukuhara, R. Tenmoku, R. Ueoka, T. Okuma and T. Kurata, Japan

Proposal of quality study for nursing-care service

H. Miwa, K. Watanabe, T. Fukuhara, T. Nagao and T. Nishimura, Japan

Big data, analytics, and the human in the middle

D. Allen, USA

Case study: Designing the service experience for big data discovery

C. Kieliszewski, L. Anderson and S. Stucky, USA

The not so small price of big data

S. Commuri and U. Narain, India

## **Organizational Safety** 103

Chair: M. Neves, Portugal

# 13:30-15:30 Room 0.104 Track SMHF

Safety leadership competence and organizational safety performance

S. Tappura and N. Nenonen, Finland

Human and organizational factors contribution to the occurrence of major accidents using offshore accidents as a case study

H. Abraha and J. Liyanage, Norway

# The integrated behavioral program

G. Bellone and S. Reid, Argentina

Main factors for an occupational health and safety management system for Mexican manufacturing companies

L. Cuautle and G. Beristain, Mexico

Safety and health at work as a factor of competitiveness of organizations

M. Neves, Portugal

# 104

RR

Room 0.105

13:30-15:30

# Perception and Control Issues in the Design of Advanced Driving **Assistance Systems**

Co-Chairs: F. Mars, France and N. Merat, UK,

# The power of haptic guidance

D. Abbink, The Netherlands

Adaptation of sensorimotor and cognitive control to haptic shared control of the steering wheel

F. Mars, M. Deroo and C. Charron, France

Effects of advanced information on lane change performance in older and younger drivers

G. Rinkenauer, Germany

Augmented reality head-up-display for advanced driver assistance systems: A driving simulation study

L. Halit, A. Kemeny, H. Mohellebi, S. Garbaya, F. Merienne, S. Michelin and

V. Albaut, France

Eco-driving with Electric cars: Effect of continuous and on-demand feedback on driving behavior and safety

S. Beloufa, B. Vailleau, J.-M. Boucheix, A. Kemeny and F. Mérienne, France Effects of interface complexity of head-up display on driver's driving performance and self-perception

S. Li, D. Wang and W. Zhang, China

Influence of information flows on the results of a driver's activity in the system "driver - car - road - environment"

V. Dolia, S. Kobiakov and I. Afanasieva, Ukraine

# 105

# **Transport Data and Analysis**

Co-Chairs: G. Walker, UK, and K. Brijs, Belgium

# RR

# Deconstructing the whole journey traveller experience A. Woodcock and J. Osmond, UK

Comparative analysis of driving maneuvers using 3D body posture data

A. Kondyli, V. Sisiopiku, L. Zhao and A. Barmpoutis, USA

A psycho-physiological multi-measure approach to assess cognitive load while driving

S. Ruff and M. Rötting, Germany

Driving behavior at intersections equipped with red light cameras – A Monte Carlo simulation based on driving simulator data

J. Cornu, K. Brijs, S. Daniels, T. Brijs, E. Hermans, and G. Wets, Belgium

Electric vehicle drivers overcome range anxiety prior to their first trip

S. Mansbridge, M. Burgess and M. Harris, UK

# Parking behaviours for inductive charging

S. Birrell, D. Wilson, G. Dhadyalla, C. P. Yang, A. McGordon and P. Jennings, UK

Ergonomics and Material Environment Design		
106	Chair: A. Bonenberg, Poland	
13:30-15:30 Room 3.202 Track HFSI	Worker fatigue. An overview of subjective and objective methods of measurement  M. Kuliński, J. Koszela-Kulińska and K. Jach, Poland  The influence of the brain lateralization on preferences related to the simple digital signage message  J. Grobelny, R. Michalski, K. Świątek-Dąbek and M. Marciniak, Poland  The subjective analysis of the main workload dimensions in the company from the transportation industry  R. Michalski and K. Jach, Poland  The Subjective Overall Workload Assessment (SOWA) method as a tool for effectiveness evaluation of ergonomic training in a food processing industry  K. Jach, R. Michalski and M. Kuliński, Poland  Ergonomics in Polish outpatient clinics  A. Gębczynska-Janowicz, Poland	
107	Interior Design II Chair: P. Vink, The Netherlands	
13:30-15:30 Room 2.114 Track SO	Adaptive customization - Value creation by adaptive lighting in the car interior A. Wagner, U. Kilincsoy, M. Reitneir and P. Vink, Germany/The Netherlands Ergonomic aspects of an intelligent building K. Strumiłło, Poland Can design teachers evaluate students' products from an end-user point-of-view? B. Kok, The Netherlands/Belgium, K. Slegers, Belgium, and P. Vink, The Netherlands Evaluation workstation ergonomic operator control room of a factory of chemicals G. Araújo and M. Soares, Brazil Cerebellar diseases and occupation A. Ranavolo, M. Serrao, C. Casali, M. Ghelli, A. Silvetti, F. Pierelli, A. Filla, A. Roca, G. Bianchi, F. Forzano, S. Mari, S. lavicoli and F. Draicchio, Italy Comparative study of noise and thermal load levels by general and individual sampling S. Kolodziej and E. Cruz, Argentina Human factors of multyscreen pc workplace at 24/7 security and monitoring tasks B. Povlotsky, USA	
108	Macroergonomic Innovations II Chair: L. Pacholski, Poland	
13:30-15:30 Room 0.310 Track SO	Macroergonomic improvement the development of agri-food sector company M. Szczuka, Poland Macroergonomic model of quality of life of elderly employees for design purposes M. Butlewski, E. Tytyk and K. Wrobel, Poland Need of safety integration in robust design B. Mrugalska, Poland Occupational risk in improving the quality of working conditions A. Górny, Poland Analysis of psychosocial risk in the context of the objectives of macroergonomics J. Sadłowska-Wrzesinska, Poland Humanization of work in Project Management A. Borucki, Poland	

# 109 Ergonomic Education in the Conceptual Age and Ageing Population Co-Chairs: A. Woodcock, UK, and C. Barsky, USA

13:30-15:30 Room 0.313 Track STHESCA

CO-Chairs. A. Woodcock, OK, and C. Barsky, OSA

Working into later life: A tool to facilitate co-designing healthy work environments

D. Gyi, E. Y. Gosling, A. Gibb and R. Haslam, UK

The journey to ergonomic education

C. Barsky, USA

Traditions of Polish teaching before WWII

M. Ekiel-Jezewska, Poland

Ergonomic education today

S. Glazek, Poland, R. Kostkiewicz, Poland, and C. Barsky, USA

Ethical challenges of the occupational safety technician

V. Coutinho, J. Sebastião, R. Filipe and M. Corticeiro Neves, Portugal

Heads in the sand: The failure to engage with our ageing society

A. Woodcock, UK

# 15:30-16:00 Refreshments will be provided in the foyer on the ground floor

# **Methods for Emotional Design**

Chair: W. Chung, Canada

16:00-18:00 Room 2.113 Track APD

110

Study on preferred gestural interaction of playing music for wrist wearable devices

E. -C. Jung, Y.-J. Jang and W. -J. Lee, Korea

Industrial design modeling for a WiFi base station device

S. L. Choong, K. Nazri Abdul Wahib, M. Nizam Najmuddin and S. Busri, Malaysia **Exploring the role of emotion in the design cycle** 

A. G. Ho, Hong Kong

Emotion-on-chip for affective engineering and pleasurable design

H.-I. Jung, Korea

Transmission of emotional contents embedded in ceramic coating tiles that present tactile texture surfaces

L. Nascimento, Brazil

111

# **Design Methods and Techniques**

Chair: K. Gielo-Perczak, USA

16:00-18:00 Room 2.110 Track ED/EMUSP

# Data gathering for ergonomic and design evaluations: Issues and pitfalls

F. Campos, D. Lincoln, M. Neves, W. Correia and M. Soares, Brazil

PLT (Persona Logical Thinking): A method to generate user requirements for multidisciplinary design teams

J. Barré, S. Buisine and A. Aoussat, France

Application of a user-centred design approach to the definition of a knowledge base development tool

M. Simões-Marques and I. Nunes, Portugal

Development of a method based on ergonomics activity analysis in order to enhance knowledge and skills in product design comfort

F. Mujica and L. Sznelwar, Brazil

Multi-method systems modeling and analysis: Is it possible to apply holistic design, linking the physical and cognitive aspects?

K. Gielo-Perczak, USA

Similar methodological analysis involving the product experience

C. Silva and M. Okimoto, Brazil

Prototype-centered design: For a more interactive design process

M. Alcoforado, J. Plácido da Silva and L. Paschoarelli, Brazil

## **Ergonomic Product Design** 112

Co-Chairs: S. Kamp, Germany, and S. Salerno, Italy

# 16:00-18:00 Room 0.101 Track ED/EMUSP

# Usability evaluation of the MOSES (Monitoring and Operating System for **Emergency Services Tablet)**

S. Carillo, N. Marinas, R. Relator and L. Grepo, Philippines

Usability-based mobile phone selection for communications in emergency situations

I. Nunes, D. Patriarca and A. Matos, Portugal

Ergonomic design for young users of mobile phones

C. Giliberti, I. Figà and S. Salerno, Italy

Ergonomic engineering of a mobile walker

S. Kamp, T. Spitz, U. Müller and N. Feller, Germany

Surprise as a design strategy in goal-oriented mobile applications

A. Gross, Germany, and J. Silvennoinen, Finland

An application of ballistic movement method for evaluating the effects of movement direction using a standard mouse

R. Lin, Y.-C. Tsai, C.-Y. Huang and M.-H. Lin, Taiwan

User experience - An opinion with focus on new technologies

L. Machado and L. Vergara, Brazil

# 113

# **Ergonomics, Cognition and Aviation**

Chair: E. Martins, Brazil

# 16:00-18:00 Room 1.112 Track ED/EMUSP

# Ergonomic design thinking - Approaching ergonomics through a new way of performing innovation in the workplace

M. Santos and M. Soares, Brazil

An expert system approach for ergonomic evaluation of advanced manufacturing technology

- A. Maldonado-Macías, A. Realyvasquez Vargas, J. García-Alcaraz, A. Alvarado,
- J. Hernández, Mexico

The knowledge changes in the behaviour under the focus of cognitive ergonomics

S. Rodrigues, E. Martins and M. Soares, Brazil

Ergonomics and cognition in flight manual and automated

E. Martins, I. Martins and M. Soares, Brazil

The fault tree in aviation-Always ends in humans

E. Martins, I. Martins and M. Soares, Brazil

Physiological workload response of laboratory staff during simulated life science

M. Weippert, A. Rieger, R. Lehmann, W. Zhang, K. Thurow and R. Stoll, Germany

# 114

# **Seating Ergonomics and Body Posture**

Chair: J. Waldron, Colombia

# 16:00-18:00 Room 1.113 Track ED/EMUSP

# Study of body postures adopted in public spaces to define furniture design principles

J. Waldron, L. Olaya, A. Munoz and M. Giraldo, Colombia

Ergonomic evaluation of workstation furniture for wheelchair users with reference to Brazilian Standards ABNT NBR-9050 and NR-17 on Ergonomics

C. Santos, P. Neto and R. Santos, Brazil

# Classification of seated postures

D. Radu Moga, Romania

Incidence of low back pain in relation to sedentary workstation design and anthropometric assessments

S. Chaiklieng, P. Suggaravetsiri and J. Stewart, Thailand/New Zealand

Impact of the seat on aircraft passenger comfort experience in the cabin interior

N. Ahmadpour, J.-M. Robert and G. Lindgaard, Canada

**Tuesday, July 22, 2014** 

# **Decision Support in Healthcare Environments** 115

Chair: S. Bogner, USA

Collaboration expertise in health care - Mapping the mosaic of shared work experience, transactive memory system and performance

J. Kiesewetter, F. Semmelies, B.Saravo, M. Fischer and B. Wershofen, Germany

A fuzzy AHP approach for risk assessment on family health care strategy

A. Jatoba, H. Bellas, M. Vidal and P. Carvalho, Brazil

Identifying causal factors for medication and medical device-related adverse clinical incidents using a human factors framework

R. Mitchell, A. Williamson and B. Molesworth, Australia

The impact of computerized decision support on prescribing: Context matters

M. Baysari, S. Jaensch, J. Westbrook and R. Day, Australia

Analysing the differences of resilience between experts and novices in order to increase medical safety and quality

Y. Maeda, S. Suzuki and A. Komatsubara, Japan

Medical factors of brain tumor delineation in radiotherapy for software design

A. Aselmaa, R. Goossens, B. Rowland, A. Laprie, Y. Song and A. Freudenthal, The Netherlands/France

Exploring macrocognitive healthcare work: Discovering seeds for design guidelines for clinical decision support

B. Moon, R. Hoffman, M. Lacroix, E. Fry and A. Miller, USA

## Service Innovation and Governance: Reframing the Concept of Service 116 Innovation

Co-Chairs: J. Spohrer, USA, P. Piciocchi and C. Bassano, Italy

16:00-18:00 Room 3.112 Track HSSE

# Reframing innovation: Service science & governance

J. Spohrer, USA, A. Siano, P. Piciocchi and C. Bassano, Italy

The use of electronic banking services in Italy: The case of credit cards

A. Amendola, A. Pellecchia and L Sensini, Italy

T-Shape professionals for sustainability growth in complex scenarios: An integrated SSME+D&VSA approach

G. Golinelli, A. Siano, P. Piciocchi and C. Bassano, Italy

Latent theoretical constructs of service dominant logic

L. Cantone and P. Testa, Italy

Applying ingredient branding strategy to improve competitiveness in service systems

A. Siano, M. Della Volpe, C. Bassano, M. Palazzo and G. Romano, Italy

The access rights to communication resources in the smart local service system: First insights

G. Golinelli, A. Siano, P. Piciocchi, A. Vollero and F. Conte, Italy

## **Service Fascination** 117

Co-Chairs: F. Bodendorf and C. Zagel, Germany

# 16:00-18:00 Room 3.111 Track HSSE

# Success factors and approaches of service fascination - A research framework

C. Zagel and F. Bodendorf, Germany

The first intelligent store in Brazil

A. Albertine and R. Romano, Brazil

Interactive user interface design for collaborative case management

S. Huber, C. Zagel and F. Bodendorf, Germany

Natural human interaction - The future of social media

L. Glomann, Germany

Me, myself and data - Principles for the design of self-tracking services

V. Monogioudis and H. Peres, Germany

118	Human Diversity Chair: M. Musio Sale, Italy
16:00-18:00 Room 0.304 Track MAR	Human diversity: A limit or an opportunity in the maritime design domain?  G. Di Bucchianico, Italy  Water-based public transport accessibility. A case study in the internal waters of Northern Italy  S. Ercoli, A. Ratti and S. Piardi, Italy  DfD_UD_ID_DfA: Design for inclusion in sailing yacht design  J. Lagatta, Italy  Ergonomics in yacht design for older adults  M. Musio Sale, Italy  Living aboard with kids and pets  V. Solera, Italy
119	Ergonomic Design of Future Production Systems I Co-Chairs: C. Schlick and J. Bützler, Germany
16:00-18:00 Room 0.102 Track MFG	Anthropomorphic design of human-robot interaction in assembly cells S. Kuz, M. Faber, J. Bützler, M. Mayer and C. Schlick, Germany Flexible and adaptive planning for human-robot interaction in self-optimizing assembly cells M. Faber, H. Petruck, S. Kuz, J. Bützler, M. Mayer and C. Schlick, Germany Human-oriented design of a cognitive control unit for self-optimizing robotic assembly cells N. Susanto, M. Mayer, R. Djaloeis, J. Bützler and C. Schlick, Germany Younger beginners, older retirees: Head-mounted displays and demographic change S. Theis, T. Alexander, M. Wille, A. Mertens and C. Schlick, Germany Database for capability-appropriate workplace design in manufacturing industry D. Müglich, A. Sinn-Behrendt, K. Schaub and R. Bruder, Germany Evaluation of different feedback conditions on worker's performance in an augmented reality-based support system for carbon fiber reinforced plastic manufacturing P. Brauner, L. Bremen, L. Atorf, M. Rast, M. Ziefle and J. Rossmann, Germany
120	Safety Culture and Safety Indicators Chair: P. Arezes, Portugal
16:00-18:00 Room 0.104 Track SMHF	A test of a systems theory-based incident coding taxonomy for risk managers N. Goode, P. Salmon, M. Lenné and C. Finch, Australia  Beyond the barriers: Road construction safety issues from the office and the roadside A. Debnath, T. Banks, R. Blackman, N. Dovan, N. Haworth and H. Biggs, Australia  The levels of safety culture K. Lis, Poland  Exploring trade-offs between proactive safety indicators S. Binz and T. Waefler, Switzerland  Hierarchies of hazard control: A proposal to resolve different lists R. Jensen, USA  Safety climate and its relationship with furniture companies' safety performance M. Rodrigues, P. Arezes and C. Leão, Portugal

# **Physical Hazard and Prevention I** 121

Chair: R.-L. Jang, Taiwan

# 16:00-18:00 Room 0.105 Track PEHF

Effects of game-setting on wrist motion and muscle fatigue

R.-L. Jang and F. Sung, Taiwan

Medicine slips prevention for patient safety

C.-W. Lu, Taiwan

Effects of different surfaces on biomechanical loading of the upper extremities while handling wheelbarrows

Y.-H. Lin, Taiwan

Usability evaluation for driving with the joystick and mechanical hand controllers

H. -C. Wu, C.-T. Lin, M.-C. Chiu and Y. -C. LinTaiwan

Investigating the enhancement of stereoscopic displays to parking performance A. -C. Chen and C. -C. Chen, Taiwan

Quantitative assessment of computer inputs and musculoskeletal complaints among three workgroups

H. -C. Chen, Y.-W. Chen, Y.-P. Liu and T. -T. Pan, Taiwan

# 122

# **Physical Ergonomics and Human Interactions II**

Chair: F. Özkan, Turkey

# Ergonomic supporting unit for invasive surgery

S. Tigrel and N. Bayazıt, Turkey

Eye movement analysis on observation method "mitate" of Urushi craftspeople

A. Endo, C. Narita, K. Kuroda, Y. Takai, A. Goto, Y. Shimode and

H. Hamada, Japan

# A socio-technical approach to the study of business models: A telehealth context

L. E. Bolton, L. Beaumont, H. Hughes, C. Clegg and D. Ross, UK

Overall car seat discomfort onset during long duration driving trials

G. Sammonds, M. Fray and N. Mansfield, UK

Effect of text direction and displays size on reading Chinese fonts from color E-reader

H. Lin, W. Lin, W.-C. Tsai and Y.-Y. Cheng, Taiwan

Automated musculoskeletal disorders assessment using OWAS and Kinect

T.-H. Sun, R.-H. Lin, M.-L. Liu, F.-C. Tien and Y.-T. Pan, Taiwan

# 123

16:00-18:00 Room 3.201 Track PEHF

# **Systems Thinking in Road and Rail Transport**

Chair: P. Salmon, Australia

# Combining human factors methods with transport data recordings

G. Walker and A. Strathie, UK

# How much route guidance is enough?

G. Walker and A. Manson, UK

# Key players and their interactions within the young driver road safety system: Perspectives and Partners

B. Scott-Parker, P. Salmon, N. Goode and T. Senserrick, Australia

Pathways to failure? Using work domain analysis to predict accidents in complex systems

P. Salmon, M. Lenné, G. Read, G. Walker and N. Stanton, Australia/UK Life in the wild? Using ergonomics systems methods and field of safe travel theory to evaluate intersection designs

M. Cornelissen, P. Salmon, N. Stanton and R. McClure, Australia/UK

Extracting design information from the outputs of systems analysis: A case study in public transport ticketing

G. Read, P. Salmon, M. Lenné and D. Jenkins, Australia/UK

Recognition primed decision-making as a framework to analyse driver decisionmaking at rail level crossings

M. Lenné, P. Salmon, V. Beanland and N. Stanton, UK/Australia

## Electric Vehicles – New Challenges for Human Machine Interaction 124 Co-Chairs: P. Cocron and J. Krems, Germany

R

Room 2.114

It's not about the car: Contextual factors influence drivers' sub-optimal usage of their electric vehicles

M. Burgess, M. Harris, S. Mansbridge and N. King, UK

Social media monitoring as a tool for the development of disruptive innovations A. Keinath and R. Vilimek, Germany

Does range anxiety exists? Experiences from the ELVIRE project

M. Nilsson, Sweden

Attitude towards electric vehicles in the Czech Republic

P. Zámečník, M. Šucha, P. Řezáč and K. Bohmová, Czech Republic

New features on noise, vibration and harshness posed by the next generation of vehicles

N. Campillo Davó, M. Sanchez-Lozano, R. Peral-Orts, B. Pluymers and W. Desmet, Spain/Belgium

Pushing the limits? Regenerative braking in takeover situations

C. Witzlack, P. Cocron and J. Krems, Germany

Examining user-range interaction in battery electric vehicles: A field study approach

T. Franke, M. Günther, M. Trantow, J. Krems, R. Vilimek and A. Keinath, Germany

# **Safety and Health Related Topics** 125

Co-Chairs: A. Silvetti, Italy, and I. Almeida, Colombia

Environmental problems among rural women and management of occupational health and safety

R. Saxena, P. Sharma, P. Joshi and K. Narwal, India

Risk among hill families of Mountain Region of Uttarakhand, India

J. Joshi and P. Sharma, India

sEMG studies of milking activities in two different working conditions

A. Silvetti, M. Gismondi, S. Mari, F. Forzano, A. Ranavolo and F. Draicchio, Italy

Factors associated to musculoskeletal injuries in Thai massage therapists N. Khamhlom, Thailand

The relationship among the movement trajectory of body parts, the center of gravity movement and the standing postures while chucking of an expert and

P. Sirisuwan, T. Yoshikawa and H. Hamada, Japan

Work-related accident on petroleum industry: Beyond human errors and immediate causes

S. Beltran, I. Almeida and R. Vilela, Brazil

Analysis of temperature on the surface of the wrist in individuals emulating an operation with highly repetitive movements using sensory thermography

S. Enriquez, C. Camargo, E. de la Vega, J. Olguin and J. Lopez, Mexico

## **Model Predictive Control and Military Planning for the Human Domain:** 126 **Possibilities and Pitfalls**

Chair: J. Frank, USA

16:00-18:00 Room 0.310

MPC: Need, promise, limits

D. Eyre and G. Citrenbaum, USA

MPC: Technical challenges overview

G. Citrenbaum, USA

MPC, modeling and data requirements

J. Appleget, USA

Modeling and the human domain: MPC potential and modeling requirements

C. Lofdahl, USA

Megacities, model predictive control and military planning

G. Van Nederveen, USA

MPC: An operator's perspective

J. Morrison, USA

# 16:00-18:00 Room 0.313 Track CCDM

# 127 Usability in IT devices Chair: D. T. Cho, Korea

8:00-10:00 Room 2.113 Track APD

How to design great emotional experience for mobile user interface?

D. T. Cho, J. Jung, I. Myung, H. Lee, Korea, and P. W. Jordan, UK

A study on the behavioral characteristics of the elderly living in a smart home H. -C. Kim, S.-M. Ko, H.-J. Oh and Y. -G. Ji, Korea

Development of visual complexity model in smart car driving context

S. Lee, J. Kim, H. Hwangbo and Y. Ji, Korea

Cognitive and affective UI for enhanced usability

S. Rafiqi, S. Nair and E. Fernandez, USA

Effects of loading lags and displays on television viewing experience

S. -F. Liang and J. -H. Lian, Taiwan

# 128 Modeling of Societies in Conflict

Co-Chairs: J. Appleget and R. Fricker, USA

Exploring the integrative model of organizational trust as a framework for understanding trust in government

R. Fricker, Jr., W. Kulzy, and D. Combs, USA

Assessing threats to peace in the autonomous region of Muslim Mindanao in the Philippines

K. Johnsen, R. Fricker, Jr. and T. Deveans, USA

Modeling the elements of stability for societies in conflict

J. Appleget, USA

Applying factor analysis to population surveys in Afghanistan to facilitate improved decision making

J. Maddux, USA

Incorporating the influence of social media into generative models of social stability

S. Hall, R. Baird and J. Appleget, USA

Modeling the effects of modern conflict on populations

M. Powers and D. Heerlein, USA

Evaluating changes in public opinion towards VEOs in the Southern Philippines
L. Anderson, USA

# 129 Sustainable Design III

Chair: F. Moreira da Silva, Portugal

8:00-10:00 Room 0.101 Track ED/EMUSP

8:00-10:00 Room 2.110 Track CCDM

The car segment reconceptualization in Portugal: New users, new functions

P. Dinis, F. Moreira da Silva and R. Almendra, Portugal

Cognitive ergonomics in the communication design process: Results from a study carried out with a sample of students

M. Cadarso, Portugal

Graphic design as a user-centered interface

D. Raposo Martins and F. Moreira da Silva, Portugal

Ergonomic recommendations for the design of pacifiers

T. Stüdeli, Switzerland

Ergonomics in children's furniture - emotional attachment

C. Salvador, J. Vicente and J. Martins, Portugal

Pressure distribution on hand's palm as evaluation technique of product design D. Silva and L. Paschoarelli, Brazil

# Teaching HFE in industrial/product design courses in Portugal

A. Dias, R. Almendra and F. Moreira da Silva, Portugal

# **Ergonomics and the Virtual and Digital Environment III** 130

Chair: C. Falcao, Brazil

8:00-10:00 Room 1.112 Track ED/EMUSP

Analysis of a spectacle-type device for rapid visual referencing

D. Yokoyama, T. Uchiyama, Y. Fukuda, M. Yagi and M. Nakanishi, Japan Does spectacle-type wearable display improve efficiency and safety? An experimental evaluation of practical use

T. Uchiyama, D. Yokoyama, Y. Fukuda, M. Yagi and M. Nakanishi, Japan Touch-screen interfaces - Discourse analysis with users 18-35 years

L. Machado, E. Ferreira and L. Vergara, Brazil

Experimental study on display of energy-related information and control in smart homes and electric vehicles

K. Ito and M. Ohkura, Japan

Context of use in critical situations: Proposal of a methodological framework to model erratic user behavior into product and information design parameters

M. Okimoto, A. Pelegrini, L. Licheski and E. Nunes, Brazil

Intercultural aspects: Color usability perception

M. Okimoto, K. Bengler and C. Monreal, Brazil/Germany

The EQUID approach: Improving ergonomics quality in product design and development

K. Lange-Morales, G. García-Acosta and R. Bruder, Colombia/Germany

## **Ergonomics, Product and Work Design II** 131

Chair: E. Filgueiras, Portugal

8:00-10:00 Room 1.113 Track ED/EMUSP

Development of an evidence based toolkit to support safe design for children S. O'Connor and P. Waterson, UK

Inclusive service design: In search of better services

C. Aceves-Gonzalez, S. Cook and A. May, UK

Comparative analysis between product centered design and user centered design methodologies in product design classes

L. Reis, E. Filgueiras and E. Vilar, Portugal

Mass and density of materials: Quantity surveying students' knowledge and perceptions

J. Smallwood, South Africa

Time study and design

G. Bedny, W. Karwowski and I. Bedny, USA

Workload response to sensory-motor tasks under time pressure in life science labs: Effects of task complexity

A. Rieger, R. Stoll, K. Thorow and M. Weippert, Germany

"Preparation for work" intervention model in a group of operators MSD high prevalence of shoulder and cervical spine

E. Cadavid and L. Saenz, Colombia

# 132

# **Human Factors and Ergonomics in Information Design and Safety-Critical Systems**

Co-Chairs: Z. Li and F. Guo, PR China, and R. Heimgärtner, Germany

# Development of a tool kit for integrated system validation

M. Zhao, F. Song, Z. Li and X. Dong, China

Remote collaboration-Study on factors affecting team mental models

J. Wu and L. Liu, China

Cross-cultural design for the human interface system in a nuclear power plant F. Song, S. Zhang, J. Ma and L. Mao, P. R. China

Light and Shadow Jigsaw: The importance of natural light on museums displays spaces

C. Gomes and S. Preto, Portugal

Modeling a tangible user interface for the navigation in an information space C. -W. Chen, K. Tseng and S. Chang, Taiwan

Human factors of ISO 9241-110 in the intercultural context

R. Heimgärtner, Germany

A campus-based information sharing and communicating system for collaborative design and decision making

M. Imai, Y. Moritoh and Y. Imai, Japan

# Work Stressors, Resources and Safety in Telehealth Technology and 133 **Health Care Work II**

Chair: C. Garg, USA

8:00-10:00 Room 3.112 Track HC

134

8:00-10:00 Room 3.111 Track HFSSE

135

8:00-10:00 Room 0.304 Track HSSE

Physicians' work hours and patient safety in a Norwegian context

K. Alstveit Laugaland and K. Aase, Norway

Arm and neck pain in ultrasonographists

F. Claes, J. Berger and G. Stassijns, Belgium

Study on burnout syndrome within the Portuguese firefighters population

P. Gaspar and M. Corticeiro Neves, Portugal

Work conditions of health technicians in Ceará's public health system

R. Maciel, J. Santos and A. Nascimento, Brazil

Looking for the human factor in workplace incidents in an acute hospital in Singapore - A retrospective study

W. K. Kam, Singapore

Healthcare system focusing on emotional aspect using augmented reality: Emotion detection by facial expression recognition

S. Tivatansakul, G. Chalumporn, S. Puangpontip, Y. Kankanokkul, T. Achalaku and M. Ohkura, Japan/Thailand

Telehealth technology enabling medication management of children with autism

U. Reischl and R. Oberleitner, USA

# **Human Factors in Systems Engineering II**

Chair: E. Thomas, Brazil

Challenges and opportunities for the industry in meeting the IEA 62304 standard

K. Cobb and M. Bakal, USA

Facebook as a source for human-centered engineering. Web mining-based reconstruction of stakeholder perspectives on energy systems

B. Trevisan, D. Eraßme, T. Hemig, S. Kowalewski, J. Kluge, S. Himmel, A. Borg,

E.-M. Jakobs and M. Ziefle, Germany

Systemic design research for hospital laundry M. Hua and L. Long, China

Root cause tracking system using logic diagram

J.-T. Kim, Korea

# **Innovation in Healthcare Intelligence and Smart Communities**

Chair J. Sairamesh, USA

Early warning methods to reduce 30-day readmissions rates and target the right healthcare interventions at the right time

J. Sairamesh and C. Kaskins, USA

Risk prediction methods based on electronic medical records and social surveys for improving patient outcomes and enabling targeted care services

C. Kaskins, J. Sairamesh, R. Rajagopal, R. Nemana, K. Argenbright and P. Anderson, USA

A game theoretic approach for managing multi-modal urban mobility systems

V. Andrikopoulos, M. Bitsaki, A. Bucchiarone, S. Saez, D. Karastoyanova,

F. Leymann, C. Nikolaou and M. Pistore, Germany/Greece/Italy

# **Ergonomic Design of Future Production Systems II** 136

Co-Chairs: C. Schlick and J. Bützler, Germany

# 3:00-10:00 Room 0.102 Track MFG

# Interactive analysis and evaluation of production control

G. Schuh, T. Potente, C. Thomas and M. Luckert, Germany

Ergotyping®-Tools providing computer-based support for ergonomic evaluation processes of human-machine-interfaces

E. Scherstjanoi, C. Kamusella, D. Groellich and K. Buerkle, Germany

Design and technical construction of virtual-reality-supported learning elements for manual assembly

L. Goldhahn and C. Thümer, Germany

# Ergonomic design of working time models

P. Stock and B. Deml, Germany

# Application of performance measurement in the context of ergonomic workplace design

R. Heller, M. Sauter and R. Bruder, Germany

# Human centered assistance applications for production

J. Schmidtler, C. Hölzel, V. Knott and K. Bengler, Germany

# Influence of instructional methods on learning sensorimotor tasks

F. Meyer, T. Jeske, S. Duckwitz and C. Schlick, Germany

# 137

# **Risk Management and Accident Analysis**

Chair: R. Melo, Portugal

# 8:00-10:00 Room 0.104 Track SMHF

# Risk management as a strategic tool in elderly care

K. Hellstén, S. Arve, L. Tamminen-Peter, H. Isoaho and T. Putus, Finland

# Analysis of accidents in trailer towing

F. Aghazadeh and A. Pisharody, USA

# Semi-quantitative approach in risk assessment: Inter and intra-rater reliability

F. Carvalho and R. Melo, Portugal

# Outsourcing and accidents in the electrical sector

A. Silva, R. Vilela and I. Almeida, Brazil

# Risk assessment in a nuclear medicine department

R. Canotilho de Almeida and M. Corticeiro Neves, Portugal

# Occupational hazards faced by the agricultural hill population

H. Bhatt and P. Sharma, India

# 138

# **Physical Hazard and Prevention II**

Chair: Y. Kwon, S. Korea

# Analysis of novice and experienced rice farmer grip force and arm muscle activity in a plowing task

M. Swangnetr, Thailand, and D. Kaber, USA

# A study on the occupational health & safety management system integrated with business continuity management system

C. -O. Kim, Y.-G. Kwon and S. -J. Oh, Korea

# Postures and movements of upper arms and upper back during box handling in real setting

H. Nogueira, F. Locks, M. Costa, J. Hermosilla and A. Oliveira, Brazil

# Association of low back pain to whole-body vibration in mining truck drivers

G. de Souze Moraes, L. Felipe Silva and R. Sampaio, Brazil

# Prevalence of lower extremity malalignment in rice farmers

U. Karukunchit, M. Swangnetr, R. Puntumetakul, W. Eungpinichpong and A. Emasithi, Thailand

# 8:00-10:00 Room 0.105 Track PEHF

# 8:00-10:00 Room 3.201 Track PEHF

# **Physical Ergonomics and Ergonomic Analysis II** 139

Co-Chairs: F. Aghazadeh, USA, and S. Al-Qaisi, Lebanon

Ergonomics, design and technology applied to fashion accessories

A. Pires Fernandes, Portugal

Study on kind transfer assistance between wheelchair and bed: In the case of eye movement analysis

M. Ito, A. Endo, Y. Takai, T. Yoshikawa, A. Goto and N. Kuwahara, Japan Effect of backpack carriage position on physiological cost and subjective responses of University students

S. Joseph and A. Sengupta, USA

Identification of high-intensity physical activities during child rearing using a triaxial accelerometer

M. Takanokura, K. Ariizumi, N. Imai, S. Taki and T. Yamada, Japan

Physical exercise program to control musculoskeletal symptoms among sewing machine workers of an aircraft maintenance company

L. Januario, R. Moreira, F. Barros and A. Oliveira, Brazil

Determination of forces required to open valves

S. Al-Qaisi, Lebanon, F. Aghazadeh L. Ikuma, USA

# 140

# **System Design and Evaluation II**

Chair: M. Schwalk, Germany

# RR8:00-10:00 Room 3.202 Track

# Advanced in-vehicle applications to mitigate driver aggression

A. Soro, S. Wollstädter and A. Rakotonirainy, Australia/Germany

Experimental studies on driver's expectations regarding the positions of display and control elements in the car cockpit

M. Schwalk, S. Hetzinger and T. Maier, Germany

Comparing performance on a number of auditory memory tasks: Connotations for how auditory information is perceived in vehicles

N. Herbert, N. Merat, N. Thyer and S. Isherwood, UK

Evaluation of telematic applications for information provision in public transport

A. Szarata, O. Kokkinou, S. Basbas and I. Politis, Poland/Greece

A driving simulator study on the effect of transversal rumble strips located nearby dangerous curves under repeated exposure

C. Ariën, K. Brijs, W. Ceulemans, G. Vanroelen, E. Jongen, S. Daniels, T. Brijs and G. Wets, Belgium

# 141

# **Driver Distraction and Inattention**

Chair: A. Huemer, Germany

performance

# 8:00-10:00 Room 2.114 Track RR

# E. Misokefalou an N. Eliou, Greece

Driving maneuver prediction based on driver behavior observation

Perceived and real impacts of digital advertising billboards on driving

V. Sisiopiku, M. Islam, S. Wittig, S. Welburn and D. Stavrinos, USA Recording and evaluation procedure of drivers' distraction in accordance with

F. Diederichs and G. Pöhler, Germany

driver's characteristics in high speed arterials

Is an image 100 words? The impact of advertisement on drivers' attitudinal and behavioural change

E. Misokefalou, N. Eliou and P. Louka, Greece

Meta-analysis on the effects of potentially distracting activities on driving related performance measures in experimental studies

A. Huemer, M. Vollrath, J. Kazazi and P. Nowak, Germany

Impact of music tempo on simulated driving performance

J. Navarro and E. Reynaud, France

# **Detailed Technical Program** Wednesday, July 23, 2014 **Psychosocial Factors, Communication and Teamwork I** 142 Chair: C. Kleindienst, Switzerland The problem of adaptation personalities in a professional environment V. Kirichenko, Russia Adaptive team behaviours for coping with unexpected and unknown situations - An observational study C. Kleindienst, J. Brüngger, J. Koch and F. Ritz, Switzerland Analysis and development of occupational competencies of 21st century manager of municipal sector M. Spychała, Poland Relative age effect in physical and psychological development in young Japanese children and associated problems for Kindergarten teachers Y. Kawata, A. Kamimura, S. Izutsu, K. Yamada, M. Iizima, M. Mizuno and M. Hirosawa, Japan Descriptive evidence of the work-family compensation among Japanese midwives: Using the multiple role map program Y. Yamada, Y. Kinooka, T. Ebara, M. Mizuno, M. Hirosawa and M. Kamijima, Japan Investigation research on the mental health status and related influent factors for oil-workers N. Li and J. Liu. China A study of the organizational support for building resilience of the fitness club employees N. Shoji, Y. Hochi, H. Fujii, H. Moriguchi, T. Nakayama, M. Mizuno and K. Kitamura, Japan **Health and Risk Assessment** 143 Chair: J. Molenbroek, UK Use of a short questionnaire in occupational health to advise on prevention priorities J. -P. Meyer and J. Willmann, France Gender differences: the complexity of the risk analysis 8:00-10:00 Room 0.313 Track S. Marino, S. Doria and M. Donisi, Italy Child labour conditions: A gender approach in the Colombian Caribbean region O. Oviedo-Trespalacios, R. Peñabaena Niebles, J. Palacio, D. Holgado and M. Maestre, Colombia Risk assessment of forging workers in unorganized sector of Uttrakhand, India K. Narwal, P. Sharma and P. Joshi, India Influence of footwear on fall risk in older persons C. Sterke, T. van der Cammen, A. Halilovic, B. Oei and J. Molenbroek, The Netherlands/UK Musculoskeletal disorders in visual display terminal (VDT) workers and their effects on work ability H. Ge and J. Liu, China Weavers of Uttarakhand: An ergonomics perspective A. Goel and R. Garbyal, India **Ergonomics in Urban Design** 144 Chair: R. Tarczewski, Poland The role of ergonomics in architectonic and marketing operations Room 0.307 Track HFSI R. Janowicz, Poland Eco-ergonomics and floating buildings design. The Blue Strategy of Wroclaw A. Drapella-Hermansdorfer, Poland Polish office work environment at examples of buildings recently completed in Cracow A. Taczalska, Poland Human factors and ergonomics in architectural designing of contemporary

Access to eservices in occupational health and safety

stadiums and other facilities for the mass audience

K. Lis and J. Olszewski, Poland

Z. Pelczarski, Poland

Green ergonomics for environmental factors evaluation in work system design L. Wang, Hong Kong

Architect-researcher as a model combination of research and design practice on examples

K. Fross, Poland

# 8:00-10:00 Room 2.115 Track STHESCA

10:30-12:30 Room 2.113 Track APD

10:30-12:30 Room 2.110 Track AVI

145

# **New Methods of Investigation of Work Load**

Chair: B. Kapitaniak, France

Integrated system for monitoring the psychical and physical conditions of road vehicle drivers

- A. Bortkiewicz, E. Gadzicka, M. Walczak, M. Kosobudzki, Z. Jóżwiak, P. Viebig,
- A. Szyjkowska, T. Makowiec-Dabrowska, B. Kapitaniak and J. Siedlecka, Poland
- Visual strategy on driving in simulator of urban bus
  - B. Kapitaniak, E. Gadzicka, M. Walczak, M. Kosobudzki, Z. Jóžwiak, P. Viebig,
- A. Szyjkowska, T. Makowiec-Dabrowska, J. Siedlecka and A. Bortkiewicz, Poland

Analysing eye-tracking data: From scanpaths and heatmaps to the dynamic visualisation of areas of interest

G. Drusch, J. Bastien and S. Paris, France

# Evalyzer: A remote usability testing tool

C. Bastien, G. Drusch and P. Rodriguez, France

# Methodological considerations about motor activity tracking in real life settings

O. Buttelli, R. Parry, M. Jabloun, P. H. Ravier, H. P. Ma, N. Ferveur and E. Lalo, France/Taiwan

Studying falls in real situations: Coupling subjective experience and biomarkers in the design of innovative methods

R. Parry, S. Aupetit, O. Buttelli, J. Riff, M. Welter and E. Lalo, France

A new E-learning system focusing on emotional aspects using eye tracking

S. Charoenpit and M. Ohkura, Japan

# 10:00-10:30 Refreshments will be provided in the foyer on the ground floor

## **User Centred Design and Emotion** 146

Chair: S. Minel, France

Impact of multidisciplinary teams on the end-user consideration in the building industry

X. Latortue, France

Emotional sustainability: Avoiding the disposable

E. Benson and D. McDonagh, USA

# Visual perception of product as parameter of design process

J. Kaljun, G. Harih and B. Dolšak, Slovenia

Integrating user attention for design evaluations in customer-orientated product development

M. Köhler, B. Falk and R. Schmitt, Germany

Development of interactive system for visually impaired using tactile sensations and gestures

K. Usuda, S. Matsuoka and M. Ohkura, Japan

Human concepts applied on school design

E. Santos, Brazil

## **Human Factors Issues in Air Traffic Management II** 147

Co-Chairs: A. Haslbeck and P. Gontar, Germany

Development and application of a hybrid control theory model to quantify human-machine interaction problems on the flight deck

C. Surakitbanharn and S. Landry, Japan/USA

How can procedures and checklists help pilots in abnormal flight situations?

A. Haslbeck, P. Gontar and E. Schubert, Germany

Dynamic rescheduling in airline operations control

K. Igbo, Australia

Using system-wide trust theory to analyze passenger loss of trust in aircraft automation

S. Winter, S. Rice and K. Reid, USA

Fuzzy model of air traffic controller attitude to the risk during tactical and immediate decision making

A. Reva and S. Borsuk, Ukraine

Assessment of the mitigating effect of a new alerting principle on attentional tunnelling in the cockpit using eye tracking

M. Causse, L. Christophe and F. Dehais, France

# rack CN

10:30-12:30 Room 0.101

148

# **Cognitive Assessment: Readiness and Workload**

Chair: M. Swangnetr, Germany

Identifying automation opportunities in a life science process through operator task modeling and workload assessment

M. Swangnetr, Germany/Thailand, D. Kaber, USA, E. Vorberg, H. Fleischer and K. Thorow, Germany

# Initial development of a cognitive load assessment tool

P. Thorvald and J. Lindblom, Sweden

Resource based measurement of Human Performance applied to night shift work

M. Goebel, J. Davy and K. Huysamen, South Africa

Towards a framework for reducing cognitive load in manufacturing personnel

J. Lindblom and P. Thorvald, Sweden

Towards better understanding of cognitive workload during physician-computer interaction

L. Mazur, P. Mosaly, A. Falchook, M. Eblan and L. Marks, USA

Analysis of operator activity in the control room of the production and transfer of oil and natural gas in a Brazilian oil company

A. Reis and R. Carvalho, Brazil

# 149

# **Ergonomics in Design of Products**

Chair: L. Ghibaudo, Italy

# 10:30-12:30 Room 1.112 Track ED/EMUSP

# A cross-cultural comparison of safety beliefs about products and warnings: Brazil vs. United States

C. Mont'Alvão, Brazil, and S. Kim, USA

Visualizing prioritizing typical and potential risks of consumer products by graph mining of an accident database

A. Hirata, K. Kitamura, Y.Nishida, Y. Motomura and H. Mizoguchi, Japan

The design of an auditory alarm concept for a paper mill control room

A. Sirkka, J. Fagerlönn, S. Lindberg and K. Delsing, Sweden

An integrated approach to ergonomics in the design phase of new car models: Virtual simulation and physical validation

S. Spada, D. Germanà, L. Ghibaudo and F. Sessa, Italy

The body in ideas: Implications of embodied cognition for design

S. Bagnara and S. Pozzi, Italy

Inquiring and evaluation ergonomics for design

L. Mercado and A. Rodea, Mexico

# 150

# Ergonomics in the Design of Products and Services

Chair: C. Paschoarelli, Brazil

# JSP II

# The multisensory experience: A case study with five different products

B. Razza, L. Paschoarelli, H. Santos and L. Andrade, Brazil

Design, development and ergonomic evaluation of pickaxe

M. Khidiya and A. Bharadwaj, India

# Technique analysis of processing system for traditional Japanese paper fan

W. Zelong, P. Sirisuwan, C. Narita, H. Yuminaga, Y. Takai, A. Goto and H. Hamada, Japan

# Statistical analysis of the height of human head in the use of ballistic helmets

M. Catapan, M. Okimoto, M. Villas Boas and R. Waldhauer, Brazil

The ergonomic evaluations of three front baby carriers

C. Y. Wu, H. R. Huang and M. J. Wang, Taiwan

User-centred design for QR store: A case study

S. Marino and G. Duca, Italy

Emotional design: How pleasurable environments can generate value when creating Smart products

R. Balestra and A. Arruda, Brazil

# 10:30-12:30 Room 1.113 Track ED/EMUSP

# 151 Ergonomics and Usability Evaluation

Chair: M. Dziennus, Germany

Usability evaluation of products - A survey on methods and techniques used in analysis of consumer packaging

A. Acioly, M. Soares and P. Burgos, Brazil

Redesign of alarm clock through usability evaluations

N. Anaya, J. Rey Galindo and M. Soares, Mexico/Brazil

An approach to evaluation of aesthetic function on usability: An exploratory study about descriptors of aesthetic in pruning shears

L. Campos, L. Mattos, A. Santos and L. Paschoarelli, Brazil

Risk perception in domestic stove: Usability and security approach in product design

J. Ribas, M. Okimoto, A. Dalpin and M. Pacheco, Brazil

Criteria for measuring the efficiency of use of appliances: Survey from usability experts and designers opinion

C. Silva, A. Neves and S. Padovani, Brazil/Sweden

Usability evaluation method for E-learning systems: Combination of questionnaire and heuristic evaluation

A. Tsarik and A. Burov, Ukraine

Risk perception in domestic stove: Usability and security approach in product design M. Pacheco, Brazil

# Virtual Reality in Ergonomics

Chair: P. Noriega, Portugal

10:30-12:30 Room 3.112 Track ED/EMUSP

10:30-12:30 Room 1.111 Track ED/EMUSP

Inspædia, inspiring a collaborative intelligence network: Designing the user experience

P. Maldonado, F. Moreira da Silva and F. Teixeira, Portugal/Brazil

Immersion factors in 3D video games

X. Retaux and G. Bourmaud, France

Evaluation of intrusiveness in online video advertising. What is the best methodological strategy?

T. Abrantes, P. Noriega and F. Rebelo, Portugal

Evaluating hazard-related perceptions of virtual household package prototypes

H. Ayanoglu, E. Duarte, P. Noriega, J. Teles and F. Rebelo, Portugal

The influence of the scenario on intention to comply with warnings

R. Schiavini, Brazil

# Design for Patient Safety

Co-Chairs: S. Hignett and T. James, UK

The current state of obesity in healthcare: A perfect storm

T. James, USA

Patient safety, human factors ergonomics, & design: The environment as a larger-scale strategy to reduce falls

E. Taylor and S. Hignett, USA

Ergonomic interventions in WMSDs Prevention – A case study using 3D twist insoles to reduce the body pain in a tape manufacturing company

W.-L. Lee, S.-W. Yang, K.-T. Liu and I. Lin, Taiwan

Measuring mental workload of medical physicists, radiation therapists and dosimetrists at the five stages of radiation treatment planning in external-beam radiotherapy using NASA-TLX

M. Galičič, E. Fallon, W. van der Putten, G. Sands and M. Moore, Ireland

A new model for successful safe patient handling programs: Understanding and increasing the value

J. Vaughan, E. Hall, J. Driver and E. Race, USA

Assessing medicine labels to improve usability

B. Ulutas and F. Ozkan, Turkey

A patient-centered design approach to facility planning

N. Lightner, A. Carlstrom, C. Hughes, W. Englehart and J. Cadwallader, USA

## **Training and Work Simulations** 154 Chair: S. MacKinnon, Canada

10:30-12:30 Room 0.304 Track MAR

Reducing crew size of future naval ships using a method suite for design, simulation and evaluation

W. Post, J. van Diggelen, M. Rakhorst-Oudendijk and M. Grootjen, The Netherlands

Virtual reality based training improves mustering performance

D. Bradbury-Squires, D. Button and S. MacKinnon, Canada

Simulated deck motion impairs reaction time

G. Pearcey, S. MacKinnon and D. Button, Canada

Maritime simulator training: Eye-trackers to improve training experience

S. Renganayagalu, S. Komandur and R. Rylander, Norway

Differences in workload of both skippers and pilots due to changes in environment bank lights

W. Uitterhoeve and M. Zeilstra, The Netherlands

# **Ergonomics Qualifications and Safety Management** 155

Co-Chairs: S. Väyrynen, Finland, and M. Vidal, Brazil

Ergonomics and resilience in crisis management M. Vidal and P. Carvalho, Brazil

HSEQ assessment procedure for supplying industrial network: A tool for implementing sustainability and responsible work systems into SMEs

S. Väyrynen, H. Jounila and J. Latva-Ranta, Finland

Safety analysis of the Deepwater Horizon blowout based on the Functional Resonance Accident Model (FRAM)

R. Pereira, C. Morgado, I. Santos and P. Carvalho, Brazil

Safety management in the assembly of telecommunication towers

H. Marques and P. Carvalho, Brazil

A conceptual debate upon ergonomic point of view of work accidents

M. Vidal, R. Bonfatti and P. Carvalho, Brazil

Study approach under ISO 31.000/2009, in the plant area, division Talcuna, mining San Geronimo, Coquimbo region

F. Torres, F. Contreras, J. Corvetto and A. Opazo, Chile

Distributed situation awareness of industrial operators: Models and measurement methods

S. Nazir, L. Soerensen, K. Ivar Øvergård and D. Manca, Norway/Italy

# **Workload and Stress Assessment in Complex Systems II** 156

Chair: R. Taïar, France

Room 0.104 Track PEHF

Room 0.102 Track SMHF

10:30-12:30

# R. Taïar, France Effects of load carriage on lumbopelvic motor control

D. Chow, Hong Kong

Study on the appraisal system of manual work efficiency

L. Ding, F. Yang, J.-W. Li and X. -G. Yuan, China

Effectiveness of evidence based ergonomic interventions in a manufacturing facility

S. Bao, H. Kim, B. Silverstein, N. Howard, A. Garg and J. Kapellusch, USA What are the feelings of operators about physical and psychological ergonomic

Ergonomics of the standing smart: Increasing the comfort of standing workers

risks? A case study in SCANIA production angers M. Zare, M. Crog, J. Bodin, E. Cercier and Y. Roquelaure, France

The prevalence of occupational injuries among metalworking industry employees in Barranquilla, Colombia

O. Oviedo-Trespalacios and R. Peñabaena Niebles, Colombia

# Physical Ergonomics and Human Interactions III 157 Co-Chairs: S. Gallagher and S. Sesek, USA Track PEHF Suitable interhandle distance on a roll box pallet during turning task A. Ohnishi, M. Takanokura and A. Sugama, Japan Anthropometry of Indian Hill Women for development of agricultural implements P. Joshi, R. Jethi, N. Chandra, M. Roy, A. Kharbirkar and P. Sharma, India Room 0.105 Effects of force and repetition on inflammation during eccentric muscle contractions S. Gallagher, R. Sesek and J. Davis, USA The relationship between active heating power and temperature of the fingers in EVA glove 10:30-12:30 L. Ding, Y. Tian and H. Liu, China Design of Tablet Storybooks adopting "Universal Design for Learning" approach to assist bilingual learning Y. -C. Yeh, M.-C. Chen and H. -J. Ho, Taiwan **Eco-Driving, Public Transport and Pedestrians** 158 Chair: S. Pampel, UK Climbing decision ladders to analyse ecodriving: The first rung on the way to RRfuel-efficient driving R. McIlroy and N. Stanton, UK The future of social transport: "A good idea, but..." J. Osmond, A. Woodcock, J. Begley and K. Frankova, UK Passenger needs on mobile information systems – Field evaluation in public Room 3.201 transport S. Hörold, C. Mayas and H. Krömker, Germany Development of future scenarios: Prediction of mental workload in a traffic management control room M. Zeilstra, M. Wilms, F. Blommers and D. de Bruijn, The Netherlands Speed control radars - Influence of the human factor in the impact on road traffic behavior and pollutant emissions M. Coelho, Portugal Assessing the problems in urban transportation infrastructure by observing public behavior - A case of pedestrian bridges in Karachi, Pakistan M. Rizvi, Pakistan **Human Factors in Rail Systems** 159 Co-Chairs: R. Van der Weide, The Netherlands, and A. Naumann, Germany To beep or not to beep: Developing a non fail-safe warning system in a fail-safe train protection environment R. Van der Weide, K. Schreibers and C. Weeda, The Netherlands Increasing the vocational action competences of rail traffic controllers by creating a virtual learning environment for trainees S. Dietsch and A. Naumann, Germany Developing Bayesian belief networks to support risk-based decision making in railway operations B. Molloy, N. Balfe and E. Lowe, Ireland/UK Performance obstacles associated with train drivers A. Mazloumi, Z. Kazemia and G. Nasl Sarajia, Iran Automation in train traffic control B. Sandblad, S. Tschirner and A. Andersson, Sweden Stop, go, or slow, what did the last signal show again? - Developing an interface for train drivers to promote active processing of signal information S. Giesemann and A. Naumann, Germany Developing a human performance railway operational index to enhance safety of railway operations

M. Kyriakidis, The Netherlands, A. Majumdar and W. Ochieng, UK

# **Ergonomics in Public Building Design** 160

Chair: E. Trocka-Leszczyńska, Poland

10:30-12:30 Room 2.114 Track HFSI

Case of Poznan MA

W. Bonenberg, Poland

A method of assessing public space attractiveness with use of Google Maps:

Ergonomic solutions for large hotel spaces

J. Jablonska and E. Trocka-Leszczynska, Poland

Parametric design of airport passenger service areas

M. Sitek and D. Masly, Poland

Aspects of flexibility in modernization of office buildings

W. Szareiko, Poland

Function, form and ergonomics of design solutions for entrance zones to public utility buildings. In - situ analyses

D. Winnicka-Jaslowska, Poland

Optimal economic manufacturing quantity and process target for imperfect systems

A. Zaid, Saudi Arabia

# **Hand-Arm Topics and Workstation Design** 161

Chair: A. Murata, Japan

Extraction of skilled element on the basis of change of writing pressure in calligraphy

A. Murata, K. Inoue and M. Moriwaka, Japan

Effects of pen holding posture on handwriting motion

A. Murata and K. Goto, Japan

Anthropometric analysis in the process of making traditional bread using the RULA method in the town of Chichijtla, Tamazunchale, San Luis Potosi, Mexico

L. Cruz Rivero, E. Franco Austria, M. Del Rosario Perez Salazar and C. Mar Orozco, Mexico

Application of sensory thermography on workers with carpal tunnel syndrome of a textile industry in Mexico

C. Camargo, E. de la Vega, J. Olguin and J. Lopez, Mexico

Refining the understanding of workplace characteristics from an occupant centered perspective with emphasis on the influence of seating preference

J. Lu and J. Noennig, Germany

Ergonomic principles and regulatory standards related to personal protective equipment (PPE) used in the textile industry

F. Pozza, I. Dickie, K. Pfeiffer and G. Fink, Brazil

# **Managing the Changes** 163

Co-Chairs: S. Grochmal and T. Oleksyn, Poland

10:30-12:30 Room 0.313 Track STHESCA

Room 0.310 Track

10:30-12:30

Paradigm of unity - A new holistic paradigm in management sciences. Ergonomic and spiritual aspect in theory and practice

S. Grochmal, Poland

Conceptual work performance audit: How to enable environments for conceptual workers

W. Bauer and A. Hoberg, Germany

Assigning technology resources to innovation projects in the aspect of games theory - (Managerial implications of G. Hardin's "The Tragedy of the Commons")

T. Bednarczyk, Poland

Facing complexity in online marketing on consumer market

J. Wójcik and T. Doligalski, Poland

12:30-13:30 Lunch break in the foyer on the ground floor Light lunches will be provided for all registered conference participants.

iled rechilical Program
Cognition and Emotion in Serious Gaming Design Chair: J. Kim, UK
Using game-based collaborative learning to enhance critical thinking skills H. Ryu, D. Parsons and H. Lee, Korea/New Zealand Challenges of designing a life-log sharing system - The Pensieve A. Lee, J. Kim and H. Ryu, South Korea  Measuring emotion in gaming experience H. K. Yang, J. Kim and H. Ryu, Korea A SWOT analysis of the gamification practices: Challenges, open issues and future perspectives A. Rapp, Italy Content evaluation of exciting feeling by using biosignals Y. Harada, T. Furuya, N. Takahashi, K. Hasegawa, T. Nakazato and M. Ohkura, Japan
<b>Building Models for Decision Making in Complex Cross-Cultural Domains</b> Chair: E. Cakit, Turkey
Using geographic information systems analysis for mapping adverse events in an active war theater  E. Cakit, Turkey, and W. Karwowski, USA  Developing an agent-based architecture to model population displacement  J. Sokolowski and C. Banks, USA  Validating a hybrid cognitive-system dynamics model of team interaction  A. Bier and M. Bernard, USA  Managing safety-related compliance of machines in global market  J. Vasara and J. Kivistö-Rahnasto, Finland  Cross-cultural differences in preference for relationally framed decision alternatives  L. Saner, A. Mathis, S. Blok, S. Glazer, I. Pavisic and S. Paletz, USA  Reading patterns of life: Practical tools from ethnography  T. St. Benoit and C. Graffeo, USA
Digital Human Modeling Applications and Human Aspects of Reliability and Risk Assessment Co-Chairs: R. Marshall, UK, and D. Hogberg, Sweden
The digital evaluation of driver's field of view and its potential impact on cyclist safety  R. Marshall, S. Summerskill and S. Cook, UK  Special computational gas flow simulation methods for trunkline network failures  S. Pryalov and V. Seleznev, Russian Federation  An algorithm for predicting short absence time from house using home sensor signals  K. Yoshino, T. Sato and K. Matsuoka, Japan  Digital human model applied to training and education in sports  C. Guimarães, M. Zamberlan, V. Balbio, V. Santos, A. Paranhos, F. Pastura and G. Cid, Brazil  Design and evaluation of a digital human modelling tool for consideration of anthropometric diversity  E. Brolin, D. Högberg and L. Hanson, Sweden  Investigating the effectiveness of priming in virtual environments  C. Butler, Norway

# Sustainable Design IV 167

Chair: F. Moreira da Silva, Portugal

# 13:30-15:30 Room 1.112 Track ED/EMUSP

# **Outdoors Design**

C. Nunes, Portugal

# Ergonomic fashion design - sustainable dyes

G. Santos and C. Carvalho, Portugal

# Ergonomics and design for musicians

L. Prado Leon and J. Rey Galindo, Mexico

# Innovational design: Considering the basic

J. Ribas, M. Okimoto, A. Dalpin and M. Pacheco, Brazil

# User centered design principles for entrepreneurs: Quality and sustainability since start-ups beginning

T. Serpa and F. Moreira da Silva, Portugal

# 168

# **Ergonomics, Accessibility and Built Environment**

Chair: J. Barcenilla, France

# 13:30-15:30 Room 1.113 Track ED/EMUSP

# Looking at the ergonomics of the environment of customer service points in the Brazilian public sector

A. Lima Costa and V. Villarouco, Brazil

# The challenge of accessibility in historic towns: The case of Tirandentes Square in Ouro Preto, Brazil

M. Dias, P. Quinelato, J. Castañon and M. Barbosa, Brazil

# A contribution of ergonomics to accessibility

X. Retaux and G. Bourmaud, France

# Ergonomics analysis of a control room operators' workstation in an electric power supply company: An analysis of the built environment

R. Barros, I. Cavalcante, A. Silva, P. Santos, V. Villarouco and M. Soares, Brazil

# Relationship between the lighting conditions and users' satisfaction

O. Oviedo-Trespalacios, R. Peñabaena Niebles and R. Manjarres Ruiz, Colombia

# 169

# **Ergonomics and Sustainability**

Chair: E. Attaianese, Italy

# 13:30-15:30 Room 1.111 Track ED/EMUSP

# Ergonomic intervention and sustainable innovation

S. Mota, B. Ortuño, S. Paixzo-Barrados and R. Souza, Spain/Brazil

The inter-relationship between socio-technical systems and the principles of environmental sustainability in the pursuit of quality of work life, productivity and pollution prevention

G. Balbinotti, G. Coutinho, L. Vieira and L. Wiemes, Brazil

# Ergonomics, environment and sustainability

A. Rodea and L. Mercado, Mexico

# Human factors in design of sustainable buildings

E. Attaianese, Italy

The quality of building design between aesthetics and usability: A case study on underground stations

G. Duca, Italy

# How to integrate ergonomics and sustainability in architecture workshops?

A. Gonzalez and J. Waldron, Colombia/UK

# 170

# **Ergonomics and Design for Elderly People**

Chair: C. Guimaraes, Brazil

13:30-15:30 Room 3.112 Track ED/EMUSP

3D scan of elderly functional postures applied to interior home design

C. Guimarães, M. Zamberlan, F. Pastura, G. Cid and M. Ferreira, Brazil

Homes for the elderly: Environmental adequacy versus costs to use

N. Ferrer, M. Paiva and V. Villarouco, Brazil

Packages (CRPs) through a usability test with elderly people

G. Bonfim and L. Paschoarelli, Brazil

Statistics of accidents in the Portuguese elderly population: A short review

A. Ribeiro and M. Corticeiro Neves, Portugal

Affective design for the third age: A case study in applying affective design methods to interface design

L. Garrett. New Zealand

# 171

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Room 3.111

# **Ergonomics and New Services in Healthcare II**

Chair: G. Andreoni, Italy

The building of a virtual individual model (VIM): Multi domain characterisation of health status in the PEGASO project

C. Lafortuna, J. Serrano, N. Coulson, M. Sacco, S. Tabozzi and G. Rizzo, Italy/Spain/UK

# Participatory workplace development for disabled workers reintegration

G. Andreoni, F. Costa, M. Dall'Amico, C. Frigo, E. Gruppioni, S. Muschiato,

E. Pavan, M. Piccoli, M. Romero, B. G. Saldutto, C. E. Standoli, G. Verni and G. Vignati, Italy

Superficial electromyography and motion analysis technologies applied to ultrasound system user interface and probe ergonomics evaluation

F. Vannetti, T. Atzori, G. Pasquini, L. Forzoni, L. Modi and R. Molino Lova, Italy Aerodynamics and biomechanical optimization of the jump phase in skiing, through a simulation-based predictive model

M. Mazzola, A. Aceti, G. Gibertini and G. Andreoni, Italy

Using simulation to provide insights into the concept development of patient-centered care services

J. Cadwallader, S. Mellema and N. Lightner, USA

A systematic approach to providing accessible electronic communication N. Lightner, USA

# 172

# **Systems Engineering Applications**

Chair: A. Szopa, Poland

# Room 0.304 Track HFSSE

# Recommendations for Tracelink decisions – An empirical investigation of visualizations

E. Brandenburg, S. Zander, A. Figge and G. Beier, Germany

# A performance support tool for human factors design and evaluation

T. Andre, R. Ford, R. Meyer and A. Sebok, USA

Social interaction simulators for the increase in human reliability in the design of new industrial plants

- V. Santos, M. Zamberlan, J. Oliveira, F. Ribeiro, P. Streit, F. Pastura, T. Negri,
- C. Guimarães and G. Cid, Brazil

# Timeboxes in a new paradigm of behavior modeling

B. Brown, USA

Towards modeling and predictive analysis of emergent behavior of intelligent transportation system of systems

K. Cooper, L. Chung, B. Amaba, S. Darlington and L. Dickson-Bull, USA/Canada

# 13:30-15:30

# System innovations: A New Perspective in Servitization 173

Co-Chairs: M. Toivonen and K. -S. Paloheimo, Finland

13:30-15:30 Room 0.102 Track HSSE

services

A multi-criteria and multi-actor perspective for the evaluation of sustainability

K. Hyytinen, F. Galloui and M. Toivonen, Finland/France

Revealing the complexities of health care renewal: A system dynamics approach H. Määta, S. Ruutu and M. Toivonen, Finland

Boundary objects and boundary spanning activities in industrial services J. Ylitalo, Finland

Service innovation and social innovation: An analysica framework and its application to health services

L. Rubalcaba, Spain, F. Galloui, France, P. Windrum, UK, and M. Toivonen, Finland

Are the social layers of ecosystem services understandable through the servicedominant logic: The business potential of forest as an experience

S. Berghäll, O. Mattila, J. Kuusisto, I. Hayrinen and A. Toppinen, Finland

Context-dependent model of value co-creation innovation ecosystem

K. Kijima, T. Rintamaki and L. Mitronen, Japan/Finland

## **Human Factors and Ergonomics in Safety II** 174

Chair: A. Murata, Japan

A recommended treatment modality for patients with mechanical low back pain

M. Mostafaee and H. Naeini, Iran

Effectiveness of back and foot pressures for assessing drowsiness of drivers

A. Murata, A. Nakatsuka and M. Moriwaka, Japan

Exploration of possibility of driver's drowsiness prediction with high accuracy using both physiological and behavioral measures

A. Murata, K. Naito, T. Koriyama and M. Moriwaka, Japan

An attempt to predict point in time with high risk of accident by trend analysis: Method for detecting significant trend of change of behavioral measures

A. Murata, K. Fukuda and T. Koriyama, Japan

A consumers' testing approach to the usability of medical technology - insulin pumps and CGM systems

T. Larsson, H. Aminoff and M. Mridha, Sweden

## Digital Human Modeling with Muscle Fatigue Modeling 175

Co-Chairs: L. Ma and J. Niu, China

Measurements of subject-specific local muscle fatigability

L. Ma and J. Chang, China

Influence of parameters on landmark automatic identification from three dimensional (3D) data

J. Liu, China, L. Zhang, USA, X. Chen, China, and J. Niu, China

Modeling peripheral muscle fatigue using a variable recovery rate T. Xia, USA

The study on Astronauts' workload of typical tasks in orbit

L. Wang, G. Wang, W. Huang, C. Jiang and Y.-L. Xu, P. R. China

Grip force simulations using an instrumented cadaver forearm

A. Freivalds, S. Park, J. Chang and N. Sharkey, USA

3D functional foot

A. Luximon, B. Ganesan, K.-W. Zhao and L. -K. Chan, Hong Kong

Hand anthropometry of young Chinese males aged 18~35 years old

X. Zheng, S. Ding, X. Zhang, H. Fang, T. Liu and C. Wang, China

13:30-15:30

Room 0.105 Track PEHF

13:30-15:30 Room 0.104 Track SMHF

# 176 13:30-15:30 Room 3.201 Track PEHF

# **Ergonomic Applications**

Chair: M. Eksioglu, Turkey

Ergonomic factors in cycling infrastructure revealed by driving event video recorders for bicycles and taxis in Japan

S. Horino and K. Kogi, Japan

Save the musicians! The ergonomics of the drumming

M. Eksioğlu, N. Öztürk and O. Şirin, Turkey

Foot dynamic model for investigating foot motion during walking

Q. Feng, A. Luximon and A. Chan, Hong Kong

The use of hand-held electronic devices by pedestrians: Safe or sorry?

L. Schulze, USA

The heuristic evaluation methodology of the smartphone operating system on the user preferences and satisfaction of the security system

R.-H. Kim and Y.-G. Kwon, S. Korea

# 177

# **Accident Analysis and Prevention**

Co-Chairs: N. Stanton, UK, and H. Mackie, New Zealand

RR

# Detection or appraisal – Do their eye movements reveal what causes novices' poor performance in a dynamic hazard perception test?

S. Malone and R. Brünken, Germany

Training needs research applied to the development of a standardised incident investigator training framework

T. Banks, H. Biggs and N. Dovan, Australia

The critical factors in human error that lead to express bus accidents in Malaysia S. Liew, P. Francis and C. T. Foong, Malaysia

Cycling in Braunschweig: Characteristic crashes, crash risks, risk behaviour, and motivation for infringements of traffic regulations

A. Huemer and M. Vollrath, Germany

What is risk acceptance in the context of human error? A look at the risk acceptance criteria for railways as set by the EU

B. Milius, Germany

Predicting trade-offs between road safety, energy efficiency and emissions M. Coelho, Portugal

# 178

13:30-15:30 Room 3.202

# **Individual Differences in Driving**

Co-Chairs: J. Kazazi and S. Winkler, Germany

Highway signs comprehension with and without context by younger and older drivers

T. Ben-Bassat and D. Shinar, Israel

Development of an inference system for drivers' driving style and workload sensitivity from their demographic characteristics

T. Sato and M. Akamatsu, Japan

One day in the life of a persona – A framework to define mobility agendas

C. Mayas, S. Hörold, T. Wienke and H. Krömker, Germany

Driving Ability Index (DAI) for assessing elderly people's performance

M. Meloni, C. Pinna, L. Lecca, G. Fancello, A. Del Rio, D. Setzu, G. Costa and P. Fadda, Italy

Automatic inference of driving task demand from visual cues of emotion and attention

A. Soro and A. Rakotonirainy, Australia

# Investigating the effect of long-term worksites on road users

C. Busen, A. Gerhards, M. Haberstroh, E. Skottk and, M. Oeser, Germany

Accidents in urban areas – The effects of attention allocation and age

J. Kazazi, S. Winkler and M. Vollrath, Germany

# Room 0.310 Track SO

179

# **Experience and Performance**

Chair: A. Naddeo and N. Cappetti, Italy

New trend line of research about comfort evaluation: Proposal of a framework for weighing and evaluating contributes coming from cognitive, postural and physiologic comfort perceptions

A. Naddeo, N. Cappetti, M. Vallone and R. Califano, Italy

Enhancing the vigilance of car drivers. A review on fatigue caused by the driving task and possible countermeasures

S. van Veen, Germany/The Netherlands, P. Vink, The Netherlands, M. Franz, Germany and P. -O. Wagner, Germany

# Mock-up test of two train toilet modules

M. Loth, D. van Eijk and J. Molenbroek, The Netherlands

A method for assessing customer's confidence in safety in a railroad company K. Seki and Y. Okada, Japan

# A new generation of tractor seats

K. Buehlmeyer, J. Theurer and H. Wittmann, Germany

Comfort design through music and emotion: Effects of passengers' activities on comfort

A. Kruithof, V. Visch, P. Vink and O. Pedgley, The Netherlands/Turkey

# Research on motivation management for project members

Y. Takahashi, H. Yajima, T. Dan and T. Murata, Japan

# 180

13:30-15:30

# **Macroergonomic Innovations III**

Chair: L. Pacholski, Poland

# 13:30-15:30 Room 0.313 Track SO

# From ICT-machine determinism to a socio-ICT organic design of knowledge sharing systems

S. R. Atkinson, Australia, S. Carlsson, Sweden, and L. Hossain, Hong Kong Encouraging physical activity with social influence from online social network sites

Y. Tian and Q. Gao, China

# A day-in-the life of a systems/software engineer 3-5 years ahead

M. Ericsson, Sweden, and S. Matthews, USA

Management with ergonomic indicators: A conception of indicators system for performance to the industry of construction from the workers perception

I. Bezerra, R. Carvalho, P. Silva, R. Vieira and T. Oliveira, Brazil

Ergonomics risk assessment by brief survey indicated the high risk on back pain among workers with sedentary works

P. Suggaravetsiri and S. Chaiklieng, Thailand

# 181

# **Smart Architecture in Sustainable Design**

Chair: W. Bonenberg, Poland

# 13:30-15:30 Room 0.307 Track HFSI

# The human factor in the urbanism of medium-sized cities in Poland

R. Masztalski and M. Michalski, Poland

# Urban-kitchen. Ergonomics and sustainability to the social complexity

S. Marino and S. Stasi, Italy

# Democratic culture paradigm for organizational management and leadership strategies: The company democracy model

E. Markopoulos, Greece, and H. Vanharanta, Poland

# Golf course landscape. Designing affective outdoor spaces

M. Stojak, Poland

# Toward environmental compatibility of structural forms

R. Tarczewski, Poland

# Influence of selected ergonomics factors on the effectiveness of quality control. Case study

F. Wachowiak and A. Kujawińska, Poland

#### Individual Engagement in Organizational Context - Theoretical and 182 **Practical Assumptions**

Chair: K. Golonka, Poland

13:30-15:30 Room 2.115 Track STHESCA

Need for cognitive closure as a mediator of introduction of organizational change: An individual differences approach

M. Chmiel and J. Maciuszek, Poland

Work engagement and burnout - Consequences of mismatch between individual and work environment from the neural perspective

K. Golonka, J. Mojsa-Kaja, M. Gawlowska and T. Marek, Poland

How cognitive complexity and need for closure determine individual differences in implicit leadership theories

B. Bajcar, J. Babiak and C. Nosal, Poland

Team communication evaluation method for assessing the smoothness of task

K. Nonose, T. Kanno and K. Furuta, Japan

15:30-16:00 Refreshments will be provided in the foyer on the ground floor

#### **Emotional Design and Product Longevity** 183

Chair: S. Shin, USA

16:00-18:00 Room 2.113 Track APD

Toys and product longevity

T. Gulden, Norway

Design algorithm for empathy

H. Park, USA

Crafting "mementos" out of our products and designed experiences

N. Poggio, USA

Invisible boundary in design, emotional safety net

C. Shin, USA

184

#### **Human Factors Issues in Air Traffic Management IV**

Co-Chairs: M. Kupfer, USA, and M. Ellejmi, France

Room 2.110 Track AVI

16:00-18:00

Air traffic controller workload impact by integration of Datalink system in an advanced airport controller working position

M. Ellejmi, S. Dubuisson, M. Bonnier and R. Lane, France

Air traffic controller support by speech recognition

O. Ohneiser, H. Helmke, H. Ehr, H. Gürlük, M. Hössl, T. Mühlhausen, Y. Oualil,

M. Schulder, A. Schmidt, A. Khan and D. Klakow, Germany

What about the next generation? Assessing experts' judgments of human abilities required for working in a future ATC environment

D. Schulze-Kissing and H. Eißfeldt, Germany

Using complexity metrics as indicators for controller workload. Assessing the validity for planner and executive positions in Enroute Control

S. Corver, Switzerland

Evaluation of an arrival coordinator position in a terminal metering environment

M. Kupfer, J. Mercer, T. Callantine, V. Gujral and A. Gomez, USA

Identifying markers of performance decline in air traffic controllers

T. Edwards, S. Sharples, B. Kirwan, J. Wilson and N. Balfe, UK/France/Ireland

#### **User-Centered Design II** 185 Chair: P. Thorvald, Sweden

## 16:00-18:00 Room 0.101 Track CN

A study of iconic trademark identities S. -Y. Chiang, China

Mental models of eco-driving: Comparison of driving styles in a simulator

S. Pampel, S. Jamson, D. Hibberd and Y. Barnard, UK

Innovative shift ergonomics interventions to reduce the performance decrements associated with night shift work: A laboratory-based investigation

J. Davy and M. Göbel, South Africa

Investigating benefits of likelihood alarm systems over binary alarm systems M. Balaud and D. Manzey, Germany

Application of Kansei engineering type I in the development of sneakers in a group of students of product design

A. Gabardo and V. El Marghani, Brazil

Context aware interruptions: Existing research and required research

A. Kolbeinsson, P. Thorvald and J. Lindblom, Sweden

#### Ergonomics, Assistive Technology, Disability and Obesity 186

Co-Chairs: G. Bourmaud and X. Retaux, France, and J. Guilherme Santa Rosa, Brazil

#### Cognitive ergonomics in interface design for rehabilitation of patients with seguel of strokes

J. Guilherme Santa Rosa, A. Pereira, Jr. and A. Rebouças, Brazil

Users' perceptions on mobility, comfort and usability of manual wheelchairs

F. Medola, S. Gama, V. Elui, L. Paschoarelli and C. Fortulan, Brazil

Keeping people with disabilities in employment: Designing a new balance of the working environment

G. Bourmaud and X. Retaux, France

The establishment and evaluation of a multi-learning system to assist the congenitally blind to use the Boshiamy Method to input Chinese characters

T. H. Weng, S.-L. Hwang and J. -L. Wang, Taiwan

Scaling of tactile models for the memorial of justice of Pernambuco, Recife/Brazil T. de Jesus Silva, Brazil

The employment of senior citizens in Singapore

B. Peacock, C. Y. Ping, S. Low, P. C. Kai and L. S. Khim, Singapore

A general model for adapting workplace conditions to people with disabilities

J. Barcenilla, D. Aissaoui and C. Tijus, France

#### **Ergonomics for Healthcare and Childcare** 187

Chair: J. Waldron, Colombia

16:00-18:00 Room 1.112 Track ED/EMUSP

Designing a tool to support patient safety: Using research to inform a proactive approach to healthcare facility design

E. Taylor, A. Joseph, X. Quan and U. Nanda, USA

Ergonomic design of an anesthesiologists' workspace

H. Itzkowitz, Y. Katz and Y. R. Lifshitz, Israel

Design solutions for neurological subjects workplace accommodation

F. Draicchio, A. Ranavolo and A. Silvetti, Italy

Gender and ergonomics: The recognition of women's occupational diseases S. Salerno, Italy

The minimum area required for children aged between 3 and 5 years old in a kindergarten

J. Waldron, A. Garcia, C. Bedoya, L. Cuervo, L. Marin and C. Morales, Colombia Evaluation of the occupied area of children aged between 3 and 5 years old in different kindergarten spaces

A. Garcia, J. Waldron, C. Bedoya, L. Cuervo, L. Marin and C. Morales, Colombia

# 16:00-18:00 Room 1.113 Track ED/EMUSP

#### **Ergonomics Investment and Safety** 188

# 16:00-18:00 Room 1.111 Track ED/EMUSP

Chair: L. Guimaraes, Brazil

Design of protective clothing: Discussing the Brazilian projects with significant ergonomic attributes

M. Menezes, C. Leite da Silva and J. Santos, Brazil

An introduction about the usability of protective clothing: A historical analysis

C. Leite da Silva, P. Landim and J. Santos, Brazil

The impact of design overkill versus ergonomic considerations - Men's jeans trousers

M. Lima and L. Paschoarelli, Brazil

Open innovation and prospective ergonomics for smart clothes

C. Tijus, J. Barcenilla, M. Rougeaux and F. Jouen, France

Civil defense volunteers calling for helping in disasters situation

L. Guimaraes, R. Bitencourt, C. Feijo and G. Izumi, Brazil

Technically challenging human factors issues for a policy argumentation approach

D. Spiliotopoulos and A. Dalianis, Greece

#### **Developing Talent (Adaptive Innovators) for the Service Science Enterprise** 189 Co-Chairs: P. Gardner and J. Spohrer, USA

## Room 3.112 Track HSSE

Service economy, knowledge, and the need for T-shaped innovators

S. Barile, M. Saviano and C. Simone, Italy

Measuring young T-shaped professionals: A case study

P. Gardner, USA

A model For developing the design of mobile web services based on Payne's model: MARDI's case study

Y. Yahya, D. Endam and M. Mukthar, Malaysia

The T-shape summit: Cultivating T's in undergraduate education

J. Spohrer and P. Gardner, USA

Measuring T-shapes for ISSIP professional development

J. Spohrer and L. Freund, USA

Making the elephant dance: The drive for innovation in large-scale softwareintensive systems

A. Brown, UK

Service Innovator: Is that a hipster geek in a suit?

S. Kwan, USA

#### **Applied Ergonomics in Manufacturing II** 190

Chair: J. Rymaniak, Poland

Maintenance activities and inter-firm relationships. Ergonomic analyses in a public transport company

C. Grusenmeyer, France

Demographic factors affecting perceived fatigue levels among CNC lathe operators

J. Arellano, J. Perez, A. Macías and J. Alcaraz, Mexico

Study on the human factors for an advanced picking station

E. Y. Lee, M. K. Kim, M. Y. Yang and Y. S. Chang, Korea

Human aspects of the measurement system analysis

M. Diering and A. Kujawińska, Poland

Capability, profit or waste? Organizational and economic dilemmas criteria for measuring the effectiveness of enterprises

J. Rymaniak, Poland

## 16:00-18:00 Room 3.111 Track MFG

#### **Physical Ergonomics and MSD** 191

Co-Chairs: Z. Roja and H. Kalkis, Latvia

## 16:00-18:00 Room 0.304 Track PEHF

#### Methodology of physical load risk assessment in Latvia

V. Kalkis, Z. Roja and H. Kalkis, Latvia

#### Impact of physical load on workability of social caregivers

Z. Roja, V. Kalkis, H. Kalkis, I. Roja and J. Dundurs, Latvia

#### Ergonomics analysis for elderly workers in Latvian food industry

H. Kalkis, Z. Roja, V. Kalkis and I. Rezepina, Latvia

#### ErgoCapture - A motion capture based ergonomics risk assessment tool G. Szabó, Hungary

Improvement of the physical ergonomics system management in the construction industry in Latvia

O. Gavrilova and H. Kalkis, Latvia

#### Work-related musculoskeletal disorders and prevention among home healthcare workers

A. Garg, M. Thiese, J. Kapellusch and K. Hegmann, USA

#### 192

#### **Physical Ergonomics and Ergonomic Analysis III**

Chair: J. Kozey, Canada

## 16:00-18:00 Room 0.102 Track PEHF

#### Investigation of the effect of individual metabolic differences on workers musculoskeletal disorders

K. Baidya, Australia

#### Musculoskeletal disorders of the upper limb

J. -P. Meyer and E. Turpin-Legendre, France

#### Psychophysical responses of waste workers in lifting tasks at two different levels F. Pacheco, M. Rodrigues and P. Monteiro, Portugal

#### The application of ergonomics in agricultural development: A review

M. Khidiya and A. Bharadwaj, India

#### Relationship of anthropometric characteristics to buoyance measures for adults wearing immersion suits designed for underwater helicopter egress

J. Kozey, P. Potter, D. Sweeney and A. Prayal-Brown, Canada

#### 193

#### **Human Factors in Rail and RLX**

Co-Chairs: G. Larue and C. Wullems, Australia

## 16:00-18:00 Room 0.104 Track RR

#### Testing changes in the railway system through gaming simulation: How different types of innovations affect operators' mental models

J. Lo, J. van den Hoogen and S. Meijer, The Netherlands/Sweden

#### Ergonomic studies in a maintenance workshop of axes of metro trains

V. Vasconcelos and L. Vergara, Brazil

#### Drivers' over-trust on advanced driver assistance systems on passively protected railway level crossings

G. Larue and A. Rakotonirainy, Australia

#### Effects of driver familiarity and prolonged or intermittent right-side failure on level crossing safety

C. Wullems, N. Haworth, G. Larue, A. Haines and M. Gildersleeve, Australia

#### Train accidents at level crossings in Indonesia - A preliminary study

H. Iridiastadi and A. Umyati, Indonesia

#### An evaluation of a national rail suicide prevention programme

A. Mills, T. Flint and A. Monk, UK

#### **System Design and Evaluation III** 194 Chair: K. Maier, Germany 쫎 A visuohaptic collision warning approach for high-priority braking scenarios 16:00-18:00 Room 0.105 Track K. Maier, J. Hellbrück and H. Sacher, Germany User-oriented, situational warnings – how to warn the driver in urban areas? S. Winkler, J. Kazazi and M. Vollrath, Germany DriveLab: Understanding driving behavior made easy T. Heffelaar, B. van Mil, J. Kuipers, J. Andersson, L. Wiertz and L. Noldus, The Netherlands/Sweden Capturing smart in-vehicle systems' requirements through simulation A. Gregoriades, C. Florides, S. Christodoulou, M. Pampaka and H. Michail, Cyprus/UK **Naturalistic and Simulator HF Driving Communities** 195 Co-Chairs: G. Burnett, UK, and R. Hanowski, USA Crash trifecta: A complex driving scenario describing crash causation N. Dunn, J. Hickman and R. Hanowski, USA RR Comparing truck driving performance in a simulator and instrumented vehicle 16:00-18:00 Room 3.201 Track R. Hanowski, J. Morgan, S. Soccolich and S. Tidwell, USA The development of standard protocols to improve the quality of driving simulator research C. Harvey and G. Burnett, UK A presence questionnaire for understanding the driving simulator experience G. Burnett, R. Donkor and S. Sharples, UK An evaluation of the use of odds ratios to estimate the association between mobile phone use and safety critical driving events N. Reed, C. Hallett, S. Cynk and D. Jenkins, UK/France Lytx and naturalistic driving studies R. Weiss, USA Forecasting of evolution system the driver - a vehicle - transport network environment V. Dolia, I. Ivanov, I. Sanko, D. Pankratov and Y. Kush, Ukraine **Psychosocial Factors, Communication and Teamwork II** 196 Co-Chairs: A. Hussain and K. Case, UK Occupational stress in teachers and ergonomics: Literature review I. de Medeiros Costa and R. Carvalho, Brazil Organizational design: Need for a socio-technical inclusive design approach to 16:00-18:00 Room 2.114 Track SO meet 21st century workforce challenges A. Hussain, K. Case, K. Chatha, S. Imran, M. Imran and T. MasoodPakistan/UK The effects of occupational stress on psychological functions of nurses in China D. Chang and S. Wang, China Possibilities and challenges of communication in six Finnish industrial and planning organizations H. Filppa, Finland Psychosocial risk at workplace, European overview E. Gábor and J. Kerek, Hungary

Can HRP (heart rhythm pattern) predict social relationship between two persons?

S. Park, M. J. Won, S. T. Hwang, J. C. Woo and M. Whang, Korea

Measurement of cognitive workload by use of combined methods including brain-computer interfaces

N. Ozkan and E. Kahya, Turkey

#### **Detailed Technical Program**

Wednesday, July 23, 2014

197	Ergonomics for Children, Disabled and Elderly Chair: K. Fross, Poland
16:00-18:00 Room 0.310 Track HFSI	Transformation of architectural and urban spaces for the creative class  A. Bonenberg, Poland  Psychological, social and cultural analysis concerning the formation and use of public sanitary facilities  A. Jaglarz, Poland  Ultralight exoskeleton walking system for heavy loaded users  M. Pelczarski, Poland  "Greenhouse of Senses" – A new quality of educational space for the blind  K. Ujma-Wasowicz and K. Fross, Poland  Comprehensive inclusive design for public transport system in Shanghai  X. Han and L. Liu, China
198	Education II Chair: J. Klich, Poland
16:00-18:80 Room 0.313 Track STHESCA	Demographic shifts and higher education: Responses and strategies  J. Klich, Poland  Unpredictable future. The impossibility of higher education policy R. Rybkowski, Poland  Who forms you competent? Defining and developing a competency framework for HE lecturers T. Baráth, Hungary  Building the life-long learning competence in undergraduate engineering students with a laboratory practive in learning curve O. Oviedo-Trespalacios, R. Peñabaena Niebles, R. Manjarres Ruiz, C. Luna, C. Berdugo Correa, Colombia



18:15-18:45 - CLOSING PLENARY SESSION ROOM 0.103



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

Different posters will be presented on each of the two days: 21<sup>st</sup> and 22<sup>nd</sup> July 2014. Poster authors will be present at the posters during mid-morning and mid-afternoon refreshment breaks. No posters will be presented on 23<sup>rd</sup> July 2014. Posters will be located on the ground floor.

1. Vehicle emission analysis at restaurant drive-through facilities with different configurations

K. Hill and M. Azimim, USA

- 2. Affective states and driving behavior of novice and young drivers M. Oehl and R. Höger, Germany
- 3. Ergonomic assessment of activities of front office worker in selected hospitality units and record related health problems

S. Rani and M. Neha, India

- 4. Illness at work of hotel managers
  C. Leite and R. Carvalho, Brazil
- 5. Tasks Releasing Plan on Project Feeding Path S.-H. Chang, Taiwan
- 6. Development of QOC matrix- The worker's voice (part 1) E. Lozano-Ramos and M. Contreras-Valenzuela, Mexico
- 7. The data visualization design for communicating health-related information C.-H. Lo and J.-Y. Su, Taiwan
- 8. Evaluation of musculoskeletal system symptoms among officeworkers and assessment of office work ergonomic risk factors
  S. Paskal, Turkey
- 9. A comparative study between ergonomics branches and design approaches R. Khorshidian, H. Naeini, S. Asadi and M. Hamavandi, Iran
- Dual patient Healthcare worker experience mapping and implications to information technology deployment and clinic layout
   A. Parush, M. Lourenco-Levin and C. Campbell, Canada/Israel
- 11. The Recognition of Icon Display of Elevator's Indicator on Gender M. T. Wang, Taiwan
- 12. Gait and safety during road crossing simulations E. Viera, D. Brunt, M. Gonçalves, L. Errington, H.-H. Lim and L. Kinsey, USA/Brazil
- 13. The predictive potential of driver characteristics for lane changes on urban roads

M. Beggiato, T. Pech and J. Krems, Germany

Work analysis and project in a Brazilian bakery
 F. Borges, M. Medeiiros Neto and B. Barro, Brazil



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

- Development of a measuring routine to evaluate cognitive and biomechanical effects of postural changes in office environment
   B. Schwartz, M. Haller, A. Schrempf and K. Probst, Austria
- 16. A study of the impulse noise for the protecting earplug performance S. Chung and H. Yun, Korea
- 17. The evaluation of compatibility between human and mattress using EMG S.-J. Park, S.-N. Min, M. Subramaniyam and H. Lee, Korea
- 18. The study of work ability for the staff of chain hair salons in central Taiwan Y.-C. Lin, H.-T. Lu and H.-C. Wu, Taiwan
- 19. Socially sustainable manufacturing for the factories of the future (SO SMART) C. Berlin, C. Adams, P. Fantini, K. Georgoulias, M. Lanz, G. Schönborn, C. Hanisch, J. Stahre, R. Tuokko, C. Dedering, M. Butti and M. Taisch, Sweden/Italy/Finland
- 20. Predicted longitudinal driving assistance system by indicating evaluation index at rear end of preceding vehicle

Y. Marumo, T. Nakano and H. Suzuki, Japan

21. Cars of the future or relics of the past? Conflicting images of electric vehicles in the mainstream market

N. King, M. Burgess and M. Harris, UK

- 22. The relationships between environmental and physiological heat Stress indices in Muslim women under the controlled thermal conditions

  H. Dehghan, Iran
- 23. Macro and microergonomic analysis: A comparative study in an industry sector of paper and cellulose

E. de Souza, R. Bitencourt, E. Sáenz, F. Nicolao and O. Junior, Brazil

- 24. Design of wearable product for protecting pelvis from falls K. T. Jung, S. M. Kim, K. J. Chun and J. S. Hong, Korea
- 25. The discussion of the value to be co-creation in service In terms of "the monetary economics" "the attention economy" and "the reputation economy" A. Kondo, Japan
- 26. Usability evaluation of medical devices from user perspective D. Schubert, J. Muehlstedt and A. Bullinger, Germany
- 27. Development and evaluation of a computer based training program for driver education
  - J. Hilz, S. Malone and R. Bruenken, Germany
- 28. OpDesign A study of the working environment in an operating unit G. Johansson, Sweden
- 29. How 3-D-displays in ATC permit direct event perception A. Baier and A. Zimmer, Germany



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

30. A study on the characteristics of the operation of two-dimensional GUI using hand gestures by young and elderly people-does Fitts' Law apply to the pointing and the drag-and-drop tasks?

Y. Moriyama, M. Karashima and H. Nishiguchi, Japan

- 31. The study of office chair comfort related to physiological index Y. Kanki, K. Morimoto, N. Kuwahara and Y. Kuroiwa, Japan
- 32. Relationships between resilience, stressors, and athlete burnout among Japanese university athletes

A. Kamimura, Y. Kawata, K. Yamada, K. Oki and M. Hirosawa, Japan

- 33. Method for enhancing the process of shopping for people with disabilities P. Chynał and J. Sobecki, Poland
- 34. Chronoergonomics: Introducing time factor into design of work settings H. Oginska and K. Oginska-Bruchal, Poland
- 35. The relative age effect on physical size and motivation for sports continuity among 11–12-year-old track and field athletes
  S. Izutsu, Y. Kawata, A. Kamimura, K. Yamada and M. Hirosawa, Japan
- 36. Between ergonomic requirements and physiological opportunities interplay in Saccadometer design

W. Gryncewicz, J. Dylak, P. Czarnecki, D. Witkowska, J. Łopatka, M. Perdziak and J. Ober, Poland

- 37. Car projector: A children's toy for fostering creativity B.-K. Jeong and M. Chen, Portugal
- 38. New device design in emergency medicine: Real-time intra-articular pressure monitoring device of the shoulder joint

K. Gielo-Perczak, J. Höfer, O. Manoukian, K. Bagshaw and V. Zlatev, USA/Germany

39. A relation between a fatigue subjective symptoms score and ECG in the long time PC work

H. Tanaka and M. Shiba, Japan

- 40. Ergonomic education for the conceptual age—A new educational paradigm What it is? Why it is needed? How did it develop? Are there examples?

  C. Barsky, M. Ekiel-Jezewska and S. Glazek, USA/Poland
- 41. Belbin's team's roles theory in estimation of success' goals of the managers in building sector

K. Pruszy ski and B. Jacak-Drabik, Poland



Poster Presentation: 13:30-15:30

Posters should be removed between 15:30-16:00

42. Analysis of a transfer device for horizontal transfers and repositioning on an ICU: Effects on the quality of care and the quality of work
H. Knibbe, M. Onrust, W. Dieperink and J. Zijlstra, The Netherlands

- 43. How many trials are needed in a psychophysics experiment for discriminating visual perception of height differences: Designing proper evaluation procedure F. Foltran, C. Moriguchi de Castro, C. Coury and H. Coury, Brazil
- 44. Evaluation of working postures in Mexican rural workers and their effect on musculoskeletal discomfort

A. Gómez-Carrillo and E. Luz González-Muñoz, Mexico

45. The challenge of early mobilization on the intensive care unit: The ergonomic opportunities and barriers

H. Knibbe, N. Knibbe and E. Waaijer, The Netherlands

- 46. If design works, where's the proof? Case study on a successful tie-up between design and technology researchers in a U.S. academic research set-up A. Surve, USA
- 47. Working conditions in the sector of urban passenger transport in the Metropolitan Region of Recife

B. Barkokébas, Jr., A. Pinto, L. Martins, E. Lago, F. da Cruz and B. Guimarães, Brazil

48. Ergonomics of restaurants environment

T. Khare, India

49. The creation of a database of the applied anthropomorphic dimensions of the student population of different ethnic groups in the Lorestan Province of Iran applicable in the production of chairs and desks

A. Almasian and R. Rashidi, Iran

50. Computing, human decision making and a decision making algorithm and data structure, the 'Suffix' decision tree

C. Derow, USA

51. The occlusion method for measuring visual demand at the IT-based driver's workplace

M. Bretschneider-Hagemes, Germany

52. Work-related musculoskeletal disorders among physical therapists: A systematic review

E. Vieira, D. Brunt, I. Gadotti, P. Schneider and C. Guidera, USA

- 53. Ergonomic problems in Japan's medical air transportation services K. Shinohara, Japan
- 54. Tactile alert signals for advanced driver assistance systems using seat vibrations M. Okuwa, A. Nakashima and N. Fujieda, Japan



Poster Presentation: 13:30-15:30

Posters should be removed between 15:30-16:00

55. Study on safe activity activation based on the attitude survey about the safe activity of the employee

T. Oikawa and Y. Okada, Japan

56. Transposition of an industrial safety tool in Health Care: Lessons learned from the introduction of the World Health Organization Surgical Safety Checklist in four French healthcare facilities

A. Vacher, Y. Auroy and R. Amalberti, France

- 57. The reasons of growth culpability of the human factor in traffic accidents V. Samsonkin, Y. Puhach and V. Druz, Ukraine
- 58. Evaluation of driver behavior at double-lane roundabout entry S. Hammond and C. Hunter, USA
- 59. Comparing effectiveness between an existing safety activity and a safety activity with a tablet-PC-based safety-training tool for construction workers

  A. Takahashi, M. Takagi, M. Mishina, K. Shimazaki and T. Ishida, Japan
- 60. How FabLabs are part of an ergonomic approach in designing technical objects?

C. Baudin and G. Bussy, Switzerland

- 61. Human factors in the design of an automated packaging system R. Wlock, Canada
- 62. Training working memory to gain a better driving performance among young novice drivers

W. Wang, E. Jongen, V. Ross, K. Brijs, T. Brijs and G. Wets, Belgium

63. Effect of disparity distribution on visual fatigue during observing stereoscopic image

H. Izumi, N. Miyake, Y. Ushio and Y. Ichihara, Japan

64. Developing a new tool for improving hazard perception skill using change blindness task

T. Masuda and A.Sato, Japan

65. APP design of virtual pets for caring for the elderly Y. R. Chou, C. Y. Huang and H. C. Hsieh, Taiwan

- 66. Analysing the kinetic behaviour of bus drivers while bus driving C. Backhaus and A. Marckwardt, Germany
- 67. Service-dominant logic in Japanese-style value co-creation: Cross-border deployment of high-context service strategy in the traditional Japanese inns of Kaga-ya

K. Nakamura and H. Masuda, Japan



Poster Presentation: 13:30-15:30

Posters should be removed between 15:30-16:00

68. The electromyographic and subjective responses to varying load, speed and grade combinations during uphill walking

S. Paul, D. Bhattacharyya, T. Chatterjee, M. Pal and D. Majumdar, India

69. Effect of career support program "self-analysis seminar" on the self-efficacy of career decision making among Japanese university students in sport science Y. Hochi, M. Mizuno, M. Kitamura and K. Kitamura, Japan

70. Developing learning models for gesture pattern classifications based on a hand gesture taxonomy and a notation method

E.-J. Choi, M. K. Chung and S. H. Han, South Korea

71. The anthropometric properties of virtual human models and their influence on the parameters of biophysical effects of a worker's exposure to radiofrequency electromagnetic fields

P. Zradziński, J. Karpowicz, K. Gryz and W. Leszko, Poland

72. Physical load while handling attendant-propelled wheelchair N. Sato, Japan

73. Identification of human behavior conditions and construction of road safety plans in medium-sized Colombian cities

O. Galvis, Colombia

74. Affect control simulations of cross-cultural interactions

D. Robinson and L. Smith-Lovin, USA

75. Ergonomic assessment of job for high tonnage cranes service in the Chilean mining industry

F. Urra, Chile

76. Anthropometry of lower limbs in the Mekong River Delta Region of Vietnam and its implications for fitting prosthetics

L. Moody, J. Duffy and H. Vo, USA

77. The LDA classification accuracy of P300 based BCI system Y. Koizumi and H. Tanaka, Japan

78. Enhancing the perception of security for Android users

J. Vera del Campo, Spain

79. Ergonomic optimization of a force feedback joystick for telerobotic applications B. Weber and I. Rothkirch, Germany

80. Evaluation of comfort of multi-position ergonomic computer workstation S. Workineh and H. Yamaura, Japan

81. Expertise and experience – important factors in usability evaluation S. Buzink, The Netherlands

82. Neuroanthropology and the military. Perspectives, applications, controversies K. Trochowska, Poland

84 www.ahfe2014.org



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

- 83. Health related factors in traffic accident investigation R. Rimstad and A. Lindstad, Norway
- 84. Fire accidents: An opportunity for organizational learning M. Loufti, I. Almeida and R. Vilela, Brazil
- 85. Work accident in lawn mowing Loss of collective knowledge promoted by organizational management

I. Almeida, E. Buoso and A. Passarin, Brazil

- 86. User empowerment in telehealth practice: The TeleSCoPE project approach S. Tabozzi, M. Fisk, F. Lievens, D. Di Pasquale, N. Paraciani and C. Lafortuna, Italy/UK/Belgium
- 87. Cell phone conversations with hands-free devices interfering with cognition of visual information while driving

A. Takano, H. Nishiguchi and M. Karashima, Japan

- 88. Ergonomic design of labor garments and the perception of comfort/discomfort: A discussion about project guidelines
  R. Alves, L. Martins and S. Martins, Brazil
- 89. Choosing routes and looking around carefully: Aspects of security management in behavior of nonprofessional motorcyclists

  A. Golias and I. Almeida, Brazil
- Ergonomics intervention among football players
   A. Kawczyński, P. Madeleine, A. Samani, D. Mroczek and J. Chmura, Poland/ Denmark
- 91. Establishing threshold for visual discrimination of height in pictorial human body

C Coury, F. Foltran, C. Moriguchi de Castro and H. Coury, Brazil

92. Development of BAC consumption and related structure equation model on Korean driver

S. Chung, Korea

- 93. Head and neck posture, performance and discomfort during laptop typing
  I. Gadotti, E. Vieira, D. Frisch, B. Dubrow and J. Fernandez, USA
- 94. First steps using a basic driving simulator for the evaluation of failures in coordinating alignment of a geometric project of highways

  A. P. Larocca, A. da Cruz Figueira, A. L. Martins Torres and M. Andrés Castillo, Brazil
- 95. Quantitative techniques integration for allocation of workers G. Montoya, Colombia
- 96. Comparison of fuel economy over different drive cycles each having the same average speed

A. McGordon, S. Birrell, J. Poxon and P. Jennings, UK



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

- 97. Validation of a new automatic drowsiness quantification system for drivers J. Wertz, C. François, J. Verly, Belgium
- 98. The probability of accidents under visual distraction K. Suzuki, Japan
- 99. Learning driven collaboration management for unstructured service processes
  A. Obata and N. Kobayashi, Japan
- 100. Spatial representation of complex traffic configurations at traffic-signal-controlled urban intersections: The empirical and conceptual basis for the development of adaptive driver assistance systems
  R. Kaul and F. Lethaus, Germany
- 101. Change of ultrasound echo image texture in fatigued muscle S. Muraki, D. Ogawa and O. Fukuda, Japan
- 102. A survey study of musculoskeletal disorders in rice basketwork N. Rodjanapan, O. Buranruk and P. Wongchai, Thailand
- 103. IT disability: Concepts, categories, and characteristics H. Kim and S. Han. Korea
- 104. A survey on applications of sensor based context-aware mobile device J. Park, S. H. Han, H.-K. Kim, H.-Y. Moon, B. Kang, D.-Y. Jeong and K. Choi, Korea
- 105. A seemingly irrational aberrant driving behavior model: A case of Taiwanese young motorcyclists' speeding behaviors

  Y.-S. Chung, Taiwan
- 106. Defining the user experience of the disabled in using mobile phones and services

H. Bang, S. H. Han, H. K. Kim and M. Lee, Korea

107. Electrical safety in the North Sea. An introduction to non-technical skills in the oil and gas Industry

S. Moffat, UK

- 108. Towards a tool supporting design of system status in highly automated vehicles A. Szymaszek and M. Nilsson, Sweden
- 109. A study of typing efficiency to the ergonomics keyboard key size of desktop computer

C.-C. Lai and J.-Y. Wang, Taiwan

110. A study of gender effect on the maximum grip strength of pliers K.-H. Choi, Y.-K. Kong and D.-M. Kim, Korea



Poster Presentation: 10:30-12:30

Posters should be removed between 15:30-16:00

111. Complex assessment of ergonomic exposures, musculoskeletal health and intervention effect in patient handling

F. Kudász, K. Cseh, I. Nagy and G. Szabó, Hungary

112. Development of an ergonomic body posture assessment tool for agricultural tasks

D.-M. Kim, Y.-K. Kong, K.-H. Choi and K.-R. Kim, Korea

113. Effect part time work on cognitive stressors among Japanese sports university students

K. Oki, A. Kamimura, K. Yamada, Y. Kawata and M. Hirosawa, Japan

114. Touchless interface for viewing medical images based on the movement of the hands

J. Cabral, J. P. Cabral and C. Diaz, Brazil

115. Designing user emotion - psychological mechanisms of hedonic experience K. Oginska-Bruchal and H. Oginska, Poland

116. Auto-landmarking body shape scans

S. Yamazaki, M. Kouchi and M. Mochimaru, Japan

117. Optimization of machine parameters of drudgery free motorized thresher using RSM

D. Singh and D. Vinay, India

118. Learning effect of the switch operation by motor imagery training with braincomputer interface

T. Enomae nand H. Tanaka, Japan

119. Towards developing a flexible service-operation-estimation system for efficient service-process analysis

K. Kato, R. Tenmoku, K. Makita and T. Kurata, Japan

120. UPAD toolkit and service database for service design

K. Watanabe, K. Fukuda, T. Nishimura and Y. Motomura, Japan

121. The analysis of multiculturalism in the context of development of academic spin-off companies in the United States of America

A. Szopa and J. Bandoła, Poland

122. Young drivers risk perception in the Czech Republic

P. Řezáč, V. Kureckova and P. Zámečník, Czech Republic

123. Psychological aspects of the first aid giving

V. Kureckova, P. Řezáč and P. Zámečník, Czech Republic



Poster Presentation: 13:30-15:30

Posters should be removed between 15:30-16:00

124. Product design for increasing children pleasure during intravenous therapy in hospitals

B. Eslami Arshaghi, Iran

125. A field study on the children satisfaction of physical environment of hospitals and investigation of design problems and requirements

B. Eslami Arshaghi and H. Naeini, Iran

126. Formative intervention to change the school health center activity S. Costa, R. Vilela, M. Querol, M. Cassandre and M. Lopes, Brazil

127. A suggestion on the development of children's safe clothes design using complementary colors effect

Y.-H. Lee, K.-B. Min, , J.-E. Kim, Y.-L. Kim and E.-C. Jung, Korea

128. Ergonomic design: A research line in human-technology interfaces L. Paschoarelli, Brazil

129. Ergonomic analysis regarding the space arrangement in the working environment of the dentist

E. Orenha, W. Naressi, S. Naressi, S. Teixeira, E. Rosetti, B. Porfirio, Jr., A. Soares and M. Meneghim, Brazil

130. Ergonomic analysis of dental equipment

E. Orenha, W. Naressi, S. Naressi, S. Teixeira, E. Rosetti, N. Miguel, A. Soares and M. Meneghim, Brazil

- 131. Factors associated with spinal disorders among visual display unit workers K. Takekewa, J. Gonçalves, F. Foltran, C. Moriguchi, A. Oliveira and T. Sato, Brazil
- 132. Effects of the pneumatic pad on the migration and biomechanics of the anterior cruciate ligament knee brace during different movements W.-H. Hong, Taiwan
- 133. Testing the cognitive load of gesture interaction on drivers when performing tertiary tasks

X. Wu and Y. M. Choi, USA

134. PUMA - development and application of a tool for supporting nuclear power plant operating teams in unexpected and unknown situations

J. Brüngger, C. Kleindienst, J. Koch and F. Ritz, Switzerland

135. Gameful improvement of older adults' interaction with information and communication technology

D. Cymek, M. Minge and J. Bürglen, Germany

136. Development of a concept for ergonomic design and work organization of remote lock operation centers

J. Bützler, F. Motz, A. Mertens, H. Horoufchin, C. Broehl, N. Jochems and C. Schlick, Germany



Poster Presentation: 13:30-15:30

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137. Effect of low-amplitude oscillation applied to the control device of a tracking operation

H. Mukae and A. Yasukouchi, Japan

138. A real-time scoring technique of human operator situation awareness F. Fortmann, Germany

139. Analysis of baggage handling in cargo hold of commercial airplane: A case study in ergonomics

A. Pinto, F. Silva Júnior, D. Reis, L. Gontijo and A. Moro, Brazil

140. The effect of touch-based interaction on editing performance and preference for older users

D.-Y. Lin, Taiwan

141. Multiplicatory relationship between cognitive sub-factors in order to produce a single cognitive factor in a driver model

F. Lethaus and R. Kaul, Germany

142. Effect of bluish morning light on light-induced melatonin suppression at nighttime

T. Kozaki, R. Taketomi, K. Hatae, A. Kubokawa and Y. Kusano, Japan

- 143. Pain level and pain management of upper back in basketwork occupation P. Wongchai, O. Buranruk and N. Rodjanapan, Thailand
- 144. How to handle a disabled person aboard an aeroplane? A practice approach to reduce flight attendance's musculoskeletal workload

C. Backhaus, B. Beck and M. Jaeger, Germany

- 145. Three avant-garde technologies implemented in a large biotechnology company were proven to be worthwhile investments in reducing risk factors for injury A. Yagjian, USA
- 146. Muscular fatigue and recovery after a heavy work bout in the heat: Comparison of four recovery interventions in firefighters

S. Mänttäri, S. Rissanen, H. Rintamäki and J. Oksa, Finland

- 147. WBGT heat stress measurements field and research perspectives in Portugal D. Quintela, A. Gaspar and A. Virgílio Oliveira, Portugal
- 148. Proposal of support tool for key input performance improvement of software keyboard

T. Haga, Y. Yanai, H. Nishiguchi and M. Karashima, Japan

149. Development of healthcare mobile application to sphygmomanometer for the elderly

H. T. Keng and H. C. Hsieh, Taiwan

150. What does ecological validation mean in transportation safety research?

L. Page, M. Velazquez and D. Claudio, USA



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151. Decomposition of handling force data for push button switch using wavelet transform

A. Sugama, A. Ohnishi, M. Takagi and A. Seo, Japan

152. Physiological decision making – closing the loop between the operator's brain and controlled environment

J. Ober, D. Witkowska, P. Czarnecki, W. Gryncewicz, M. Perdziak and J. Łopatka, Poland

153. The relationship between career decision making self-efficacy and social support among Junior in University

M. Kitamura and M. Mizuno, Japan

154. Bit-to-Ink: Design of a new communication device for a pleasurable user experience

P.-A. Donnet and C. Mougenot, Japan

155. Development of an ergonomic evaluation system for automatic task simulation in digital human models

M. Spitzhirn and A. Bullinger, Germany

- 156. Towards the development of a human factors-safety behaviour structural model T. Mariri, South Africa
- 157. Modelling ship bridge systems for assessment of situation awareness during design time

C. Denker, R. Droste, C. Sobiech and X. Hahn, Germany

- 158. Effects of the post impact stability control system on driving behaviour: An example of the interaction between in-vehicle autonomous systems and drivers X. Xie, China and I. C. Karlsson, Sweden
- 159. Eye-hand coordination in "Spot The Difference" game M. Chen, Portugal
- 160. Research on identifying LED blocks mounted on crosswalk boundaries for persons with visually impairment

S. Fujisawa, N. Ikeda, K. Takahashi, T. Inagaki, K. Sato, S.-I. Ito and M. Seiyama, Japan

161. The prevalence of work-related musculoskeletal disorders and risk factors among tea agriculture workers in turkey

E. Ozcan, A. Baskent, G. Can and M. Topbas, Turkey

- 162. Common concept for ergonomics / Human factors education in Switzerland T. Stüdeli , Switzerland
- **163.** Assessment of the body posture during manual material handling using the Kinect(R) camera

N. Suzaly, Germany

164. Neuroanthropology and the military. Perspectives, applications, controversies K. Trochowska, Poland



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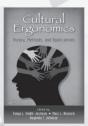
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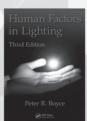








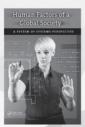




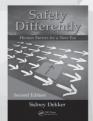














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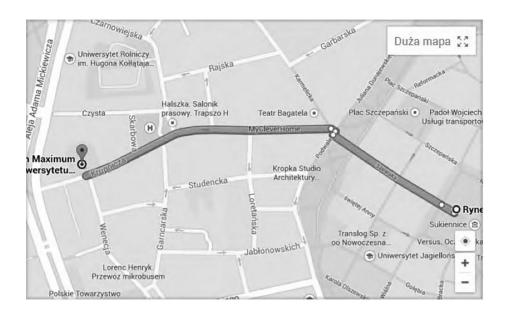
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- 1. Go to Szewska Street and walk for 290 m (0,18 miles).
- 2. Cross Podwale / Dunajewskiego Street and walk for 9 m (0.006 mile) into Karmelicka Street.
- 3. In front of "Bagatela Theatre" turn slightly left to Krupnicza Street.
- 4. Walk for 550 m (0,34 mile). Auditorium Maximum will be on your right.



#### Transportation by tram

#### FROM THE MAIN SQUARE TO JAGIELLONIAN UNIVERSITY NEW CAMPUS

- Turn to Sienna street and walk for 350 meters (0,2 miles). Then reach the Poczta Główna stop (see picture 5).
- Take tram line 52 or 18 (direction Czerwone Maki) until stop Norymberska (it is 11th tram stop see picture 2)
- Get off the tram turn left and go down Grota Roweckiego Street about 150 m (0,09 mile) then take the first street right (Stanisława Łojasiewicza Street) and continue walking, after about 100 m (0,06 mile) you will see the building of Faculty of Management and Social Communication where the conference will be held.

#### FROM RADISSON BLU HOTEL TO JAGIELLONIAN UNIVERSITY - NEW CAMPUS

- Walk out of the building, turn left and go down Straszewskiego Street about 50 m (0,03 mile) pass Zwierzyniecka Street and continue going down Straszewskiego Street, after about 40 m (0,02 mile) you will find tram stop named Filharmonia (see picture 1)
- Take tram line 1 (Wzgórza Krzesławickie) until stop Poczta Główna (4th stop, picture 5).
- Take tram line 18 (direction Czerwone Maki) until stop Norymberska ( it is 3. 11th tram stop - see picture 2; you will note a large red sign of Kaufland's
- Get off the tram turn left and go down Grota Roweckiego Street about 150 m (0,09 mile) then take the first street right (Stanisława Łojasiewicza Street) and continue walking, after about 100 m (0,06 mile) you will see the building of Faculty of Management and Social Communication where the conference will be held.

#### From Jagiellonian University - New Campus to Radisson Blu Hotel

- 1. Walk out of the building, turn left and go down Stanisława Łojasiewicza Street about 150 m(0,09 mile) pass Grota Roweckiego Street and turn left, walk along Grota Roweckiego Street, after about 200 m (0,12 mile) you will find tram stop (see picture 3)
- Take tram line 18 (direction Krowodrza Górka) until stop Poczta Główna (11th stop, see picture 6).
- Take tram line 1 (Salwator) until stop Filharmonia (4th stop, see picture 4).

4. Get off the tram, turn left, cross Straszewskiego Street and Zwierzyniecka Street, after about 50 m (0.03 mile) you will see the building of Radisson Blu Hotel

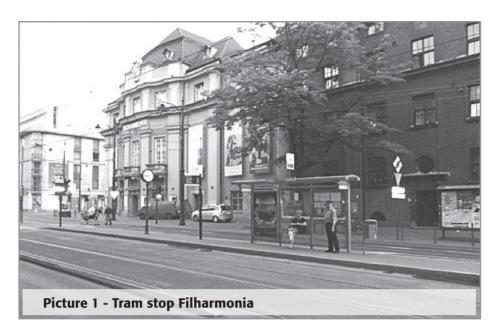
#### From Holiday Inn Hotel to Jagiellonian University – New Campus

- Walk out of the building, turn right and go down Wielopole Street about 50 m (0,03 mile) pass Westerplatte Street and will find tram stop named Poczta Główna (see picture 5)
- 2. Take tram line 52 or 18 (direction Czerwone Maki) until stop Norymberska (it is 11th tram stop see picture 2)
- 3. Get off the tram turn left and go down Grota Roweckiego Street about 150 m (0.09 mile) then take the first street right (Stanisława Łojasiewicza Street) and continue walking, after about 100 (0,06 mile) m you will see the building of Faculty of Management and Social Communication where the conference will be held.

#### FROM JAGIELLONIAN UNIVERSITY - NEW CAMPUS TO HOLIDAY INN HOTEL

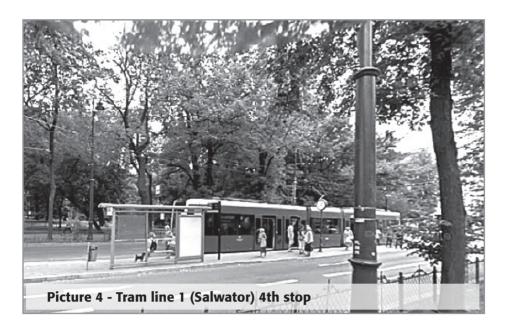
- 1. Walk out of the building, turn left and go down Stanisława Łojasiewicza Street about 150 m (0,09 mile) pass Grota Roweckiego Street and turn left walk along Grota Roweckiego Street, after about 200 m (0,12 mile) you will find tram stop (see picture 3)
- 2. Take tram line 18 (direction Krowodrza Górka) or 52 (Osiedle Piastów) until stop Poczta Główna (it is 11th tram stop; see picture 6)
- 3. Get off the tram, turn right to Wielopole Street and after about 50m (0,03 mile) you will see the building of Holiday Inn Hotel.

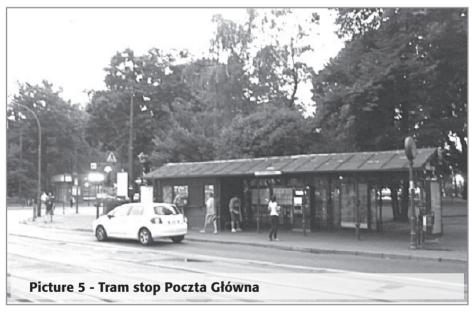
Please note that in case to get to Jagiellonian University – new campus from the city center you should take tram number 18 or 52 (direction Czerwone Maki) and get off on Norymberska tram stop The whole journey takes about 25 minutes, ticket price is 3,80 Zloty.











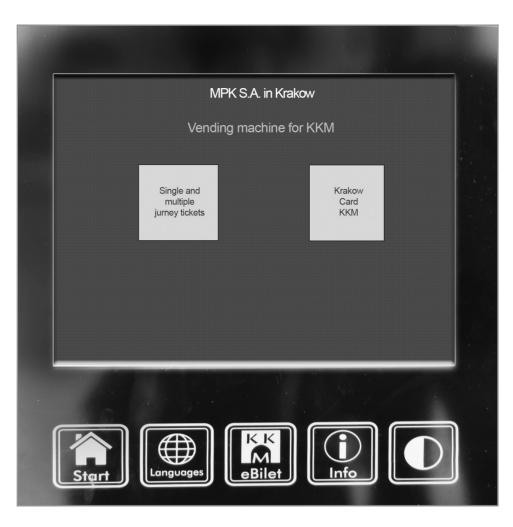


#### **TRAM TICKETS**

Transportation by tram in Krakow is easy, convenient, and fast.

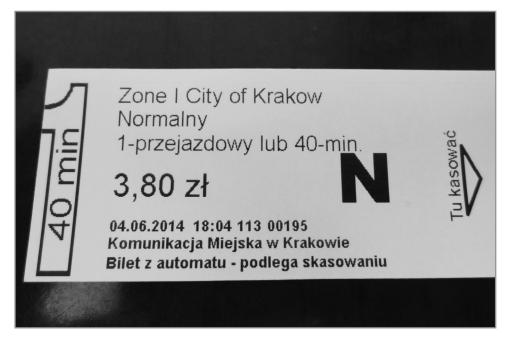
You may purchase your tram ticket in a vending machine at the tram stops or inside the tram. The cost of a single tram journey is 3.80 zlotych (about 1.25 USD) - see pictures below.





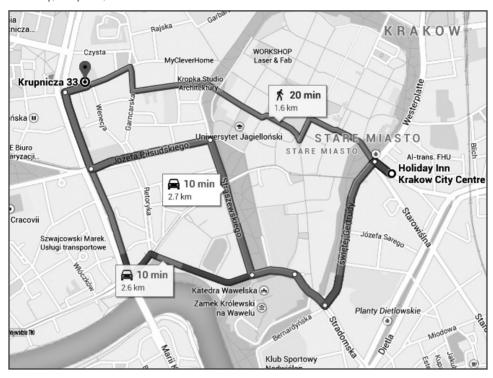






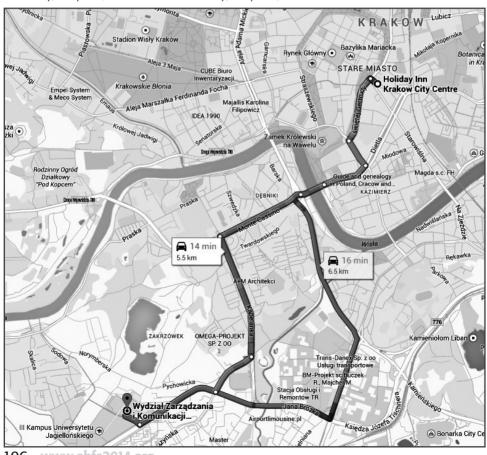
### DIRECTIONS FROM THE HOTELS AREA TO KEYNOTE AND RECEPTION AT AUDITORIUM MAXIMUM NEAR MARKET SQUARE

Sunday, July 20, 2014 • 18:30 - 19:45



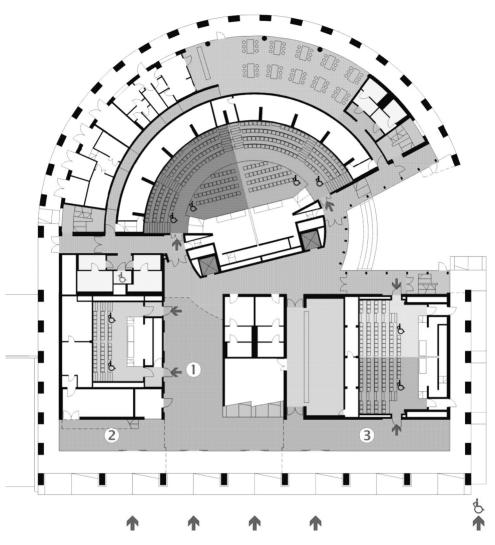
### DIRECTIONS FROM THE HOTELS AREA TO THE CONFERENCE VENUE AT NEW JAGIELLONIAN UNIVERSITY CAMPUS

Monday, July 21, 2014 - Wednesday, July 23, 2014

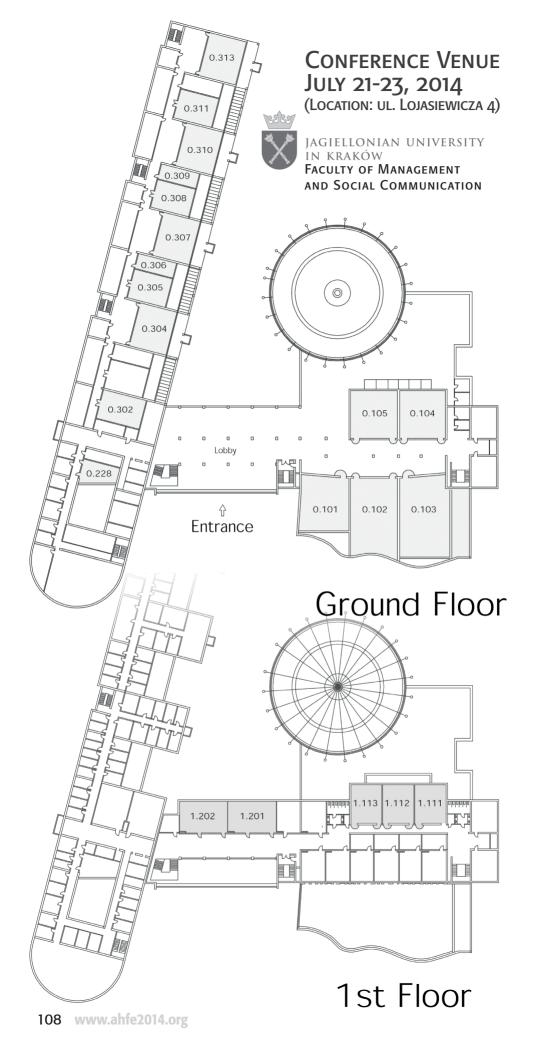


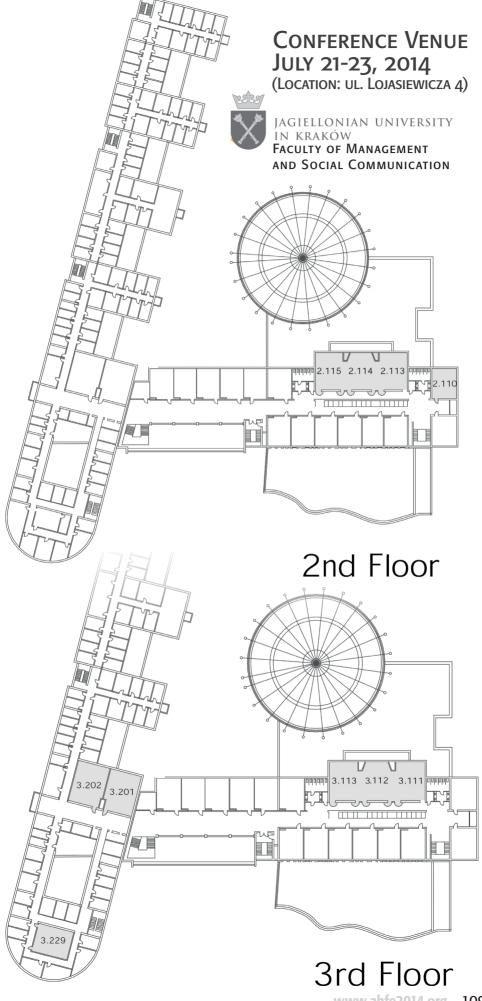
### KEYNOTE ADDRESS AND RECEPTION WILL BE HELD AT AUDITORIUM MAXIMUM - NEAR MARKET SQUARE

Sunday, July 20, 2014 • 18:30 - 19:45 (LOCATION: UL. KRUPNICZA 33, KRAKÓW)



# Legend — level O main entrance to the building entrances to seminar-and-conference rooms communication space halls cloak-room toilletes staircase lifts bar / restaurant







http://www.krakow.pl/english/

#### KRAKÓW EMERGENCY PHONE NUMBERS

GENERAL EMERGENCY NUMBER FOR MOBILE PHONES – 112

AMBULANCE – 999

FIRE DEPARTMENT – 998

POLICE – 997

ROAD ASSISTANCE – 981

MUNICIPAL GUARD – 986

Emergency calls from phone boxes are free of charge. When using a mobile phone, remember to dial the local code before the emergency number. For example, the local code for Kraków is 12, so you would dial 12 - 997 to call the police in Kraków. If you do not know the local code, dial the general emergency number for mobile phones (112) and the operator will request the appropriate emergency unit.

We recommend using one of the direct emergency numbers (997, 999, 998) in the case of imminent danger, because the general emergency number (112) still does not work properly in some areas.

Two types of law enforcement officers are seen on the beat in Kraków--the state police and the municipal guard. The state police, known as "Policja," is Poland's nationwide law enforcement organization, responding to the central government. It's the country's principal agency for fighting crime. Kraków's municipal guard, known as "Straz Miejska," is a policing arm of the local government. It has limited powers and its officers largely deal with minor offenses, such as smoking at bus stops.

#### **POLAND CURRENCY INFORMATION:**

The unit of currency in Poland is the Polish zloty (PLN, symbol: zł). 1 zł = 100 groszy. Current exchange rate USD/EURO to PLN (Updated: June 2014):

1.00 USD = 3.04 PLN 1.00 EUR = 4.11 PLN 1.00 PLN = 0.33 USD

Exchange rates may vary. A currency calculator can be found on http://www.oanda.com/

You can convert other currencies to Polish złoty at banks, hotels and private currency-exchange offices - the "kantors". Of course, you can also use credit or debit cards or traveller checks.

#### **ELECTRICITY**

Voltage: 220 - 240 volts; 50 Hz; plugs C & E (European-type, two-pin plugs) For comparison, in the US, it is 110 volts at a frequency of 60 Hertz. All sockets follow European standards and are different to the sockets in the US. To use American-type plugs, a transformer should be used together with an adapter plug.

#### HOSPITAL EMERGENCY WARDS IN KRAKÓW

The following hospitals in Kraków run emergency wards that are open 24 hours a day (called Szpitalny Oddzial Ratunkowy - SOR):

- Szpital im. Gabriela Narutowicza at 35-37 Pradnicka street, phone - (12) 416-2436
- Szpital im. Ludwika Rydygiera at 1 os. Zlotej Jesieni, phone - (12) 646-8000
- Szpital im. Stefana Zeromskiego at 66 os. Na Skarpie, phone - (12) 644-0144
- Wojskowy Szpital Kliniczny at 1-3 Wrocławska street, phone - (12) 630-8162
- Zaklad Opieki Zdrowotnej MSWiA at 25 Kronikarza Galla street, phone - (12) 367-4205

#### ADDITIONAL NUMBERS

Kraków Public Transportation Information – (12) 91-50

AHFE
International

Applied
Human Factors
and Ergonomics
Conference

www.AHFE2015.org

### International

6th International Conference on Applied Human Factors and Ergonomics

jointly with

2nd International IBM° Symposium

on Human Factors, Software, and Systems Engineering

2<sup>nd</sup> International Conference on Safety Management and Human Factors

2<sup>nd</sup> International Conference on Human Factors and Sustainable Infrastructure

> 3<sup>rd</sup> International Conference on The Human Side of Service Engineering

> > 3<sup>rd</sup> International Conference on Affective and Pleasurable Design

3<sup>rd</sup> International Conference on Human Factors in Transportation

3<sup>rd</sup> International Conference on Ergonomics in Design

3<sup>rd</sup> International Conference on Science, Technology, Higher Education, and Society in the Conceptual Age: STHESCA 2015

4<sup>th</sup> International Conference on Human Factors and Ergonomics in Healthcare

> 4<sup>th</sup> International Conference on Applied Digital Human Modeling

4<sup>th</sup> International Conference on Cross-Cultural Decision Making

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